

# Exhibit C

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

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1  
2 UNITED STATES DISTRICT COURT  
3 EASTERN DISTRICT OF NEW YORK  
4 -----X  
5 ANWAR ALKHATIB,  
6 Plaintiff, Case No.  
7 13-CV-02337  
8 - against - (ARR) (SMG)  
9 ACTION #1  
10 NEW YORK MOTOR GROUP LLC, et al.,  
11 Defendants.  
12 -----X  
13 SHAHADAT TUHIN, Case No.  
14 Plaintiff, 13-CV-5643  
15 - against - (ARR) (SMG)  
16 ACTION #2  
17 NEW YORK MOTOR GROUP LLC, et al.,  
18 Defendants.  
19 -----X  
20 BORIS FREIRE and MIRIAM OSORIO, Case No.  
21 Plaintiffs, 13-CV-5653  
22 - against - (ARR) (SMG)  
23 ACTION #3  
24 NEW YORK MOTOR GROUP LLC, et al.,  
25 Defendants.  
-----X  
SIMON GABRYS,  
Plaintiff, Case No.  
- against - 13-CV-7290  
Action #4  
NEW YORK MOTOR GROUP LLC, et al.  
Defendants.  
-----X  
(Caption continued on next page.)  
DATE: April 27, 2015  
VIDEOTAPED EBT OF MAMDOH ELTOUBY

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NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
-----x  
ZHENGHUI DONG,  
Plaintiff, Case No.  
14-CV-2080  
(ARR) (SMG)  
- against -  
NEW YORK MOTOR GROUP LLC, et al., ACTION #5  
Defendants.  
-----x  
NASRIN CHOWDHURY,  
Plaintiff, Case No.  
14-CV-2981  
(ARR) (SMG)  
- against -  
NEW YORK MOTOR GROUP LLC, et al., Action #6  
Defendants.  
-----x

EXAMINATION BEFORE TRIAL of the Defendants  
PLANET MOTOR CARS, INC., NEW YORK MOTOR GROUP,  
LLC and MAMDOH ELTOUBY, taken pursuant to Order  
held at the law offices of MFY LEGAL SERVICES,  
INC., 299 Broadway, 4th Floor, New York, New  
York 10007, on April 27, 2015, commencing at  
10:30 a.m., before KAREN VIGGIANO, a Shorthand  
Reporter and Notary Public within and for the  
State of New York.

REINIG REPORTING, INC.  
192 Lexington Avenue, Suite 805  
New York, New York 10016  
(212) 684-7298

3

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NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
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(Continued...)

4

A P P E A R A N C E S: (Continued)

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5

## STIPULATIONS

IT IS HEREBY STIPULATED AND AGREED by  
and between the attorneys for the respective  
parties herein that the filing, sealing and  
certification of the within deposition be  
waived.

That such deposition may be signed  
and sworn to before any officer authorized to  
administer an oath with the same force and  
effect as if signed and sworn to before the

13 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
14 officer before whom said deposition was taken.

15 IT IS FURTHER STIPULATED AND AGREED that  
16 all objections except as to form are reserved  
17 for the time of trial.  
18  
19  
20  
21  
22  
23  
24  
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6

1 M. Eltouby  
2 M A M D O H E L T O U B Y, having been  
3 affirmed by a Notary Public within and for the  
4 State of New York, was examined and testified  
5 under oath as follows:  
6

7 EXAMINATION BY

8 MR. KESHAVARZ:

9 Q Good morning, sir. Can you state  
10 your full name for the record, please?

11 A Mamdoh Eltouby.

12 Q Have you been known by any other  
13 name?

14 A No.

15 Q What is your address, sir?

16 A 1783 Penc Drive, Melville, New

17 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
York 11747.

18 Q How long have you resided there,  
19 sir?

20 A From '03.

21 Q Do you own?

22 A Yes.

23 Q Where did you reside prior to  
24 that?

25 A Excuse me?

7

1 M. Eltouby

2 Q Where did you reside prior to  
3 that?

4 A Valley Stream.

5 Q Do you remember the address?

6 A Yes.

7 Q What is it?

8 A 29 Liggett Road, Valley Stream,  
9 New York.

10 Q How long did you reside there,  
11 sir?

12 A Ten years.

13 Q And did you own that property?

14 A Yes.

15 Q You've been sitting in on some of  
16 the depositions in this case, right?

17 A Yes.

18 Q Which depositions have you been  
19 sitting in so far?

20 A Two.

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21 Q which ones?

22 A Right now two.

23 Q You sat in on your daughter's  
24 deposition?

25 A Yes.

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8

1 M. Eltouby

2 Q Did you attend any of the other  
3 depositions in this case?

4 A I don't know.

5 MR. SIMON: We can stipulate he  
6 sat in when -- you were there when --

7 THE WITNESS: My daughter.

8 MR. SIMON: When Nada was here?

9 THE WITNESS: Correct.

10 MR. SIMON: You were here when  
11 Freire was deposed and Dong was deposed?

12 THE WITNESS: No.

13 MR. SIMON: You weren't here then?

14 THE WITNESS: No.

15 MR. SIMON: You were only here on  
16 yours and your daughter's?

17 THE WITNESS: Correct.

18 MR. SIMON: Okay. .

19 Q Did you understand the oath that  
20 the court reporter gave you prior?

21 A Yes.

22 Q You understand you have to tell  
23 the truth, the whole truth, just as if you were  
24 in front of a judge and jury?



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25 A Yes.

9

1 M. Eltouby

2 Q Let me go over the ground rules.

3 It's normal in a conversation to anticipate the  
4 end of a question and to begin an answer,  
5 especially in New York City.

6 A Okay.

7 Q It's important since the court  
8 reporter is taking notes that we have a clear  
9 record. So please try to wait until I'm done  
10 with the question before you begin to answer  
11 even if you think you know the question. Will  
12 you try to do that?

13 A Okay.

14 Q If I ask you a question that you  
15 don't understand, will you please ask me to  
16 rephrase it?

17 A Okay.

18 Q It's important in a deposition to  
19 verbalize and answer either yes, no, as opposed  
20 to nodding or shaking your head. Will you  
21 attempt to do that?

22 A I understand.

23 Q If I ask you a question -- I'm  
24 sorry, I might have asked you this, but let me  
25 ask you again. I apologize if I'm duplicating.

10

1 M. Eltouby  
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2 It's not easy to do it on this side. If you  
3 don't understand a question, will you please  
4 ask me to rephrase it?

5 A Correct.

6 Q If I ask you a question and you  
7 don't ask me to rephrase it, is it reasonable  
8 for me to assume that you understood the  
9 question?

10 A Okay.

11 Q Are you under the influence  
12 currently of any medications that may affect  
13 your ability to testify truthfully at this  
14 time?

15 A Not really.

16 Q You said "not really"?

17 A Because I'm on medications right  
18 now.

19 Q I don't need to go into your  
20 personal business.

21 A Yes.

22 Q But I'm just wondering if it is a  
23 medication that affects your ability --

24 A No, no.

25 MR. SIMON: Let him finish the

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11

1 M. Eltouby  
2 question first, then answer.

3 THE WITNESS: Okay.

4 Q It's normal in a conversation  
5 to --

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

6 A No problem.

7 Q -- to anticipate.

8 So I don't need to get into your  
9 medical personal issues. My only question is,  
10 are you on any medication that will prevent you  
11 from fully understanding and fully, truthfully  
12 answering my questions?

13 A No.

14 Q Okay, what is your age, sir?

15 A 65.

16 Q And what is your date of birth,  
17 sir?

18 A 4/26/50.

19 Q What's your social security  
20 number, sir?

21 A Objection.

22 Q Let me go through some of the  
23 rules, sir.

24 A It's private stuff. I never see  
25 in a deposition I give my social security

12

1 M. Eltouby

2 number to anybody.

3 MR. SIMON: Tell us why you want  
4 his social security number?

5 MR. KESHAVARZ: In case we do a  
6 background check.

7 MR. SIMON: Can you go with the  
8 last four or the whole thing?

9 MR. KESHAVARZ: whole thing.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

10 MR. SIMON: You can state your  
11 Social Security number but I don't want  
12 it given to anybody outside of this room  
13 without our permission.  
14 Q You have to understand in court  
15 the information can't be filed public that has  
16 private information, such as account numbering  
17 cannot be filed public. The rules, that has to  
18 be redacted. Social Security number, date of  
19 birth, none of that can be filed public. You  
20 don't have to worry about that aspect of it.  
21 During the course of the deposition, I get to  
22 ask you questions. If your attorney has an  
23 objection, usually objection to form, you still  
24 go ahead and answer the question. Do you  
25 understand that?

♀

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1 M. Eltouby  
2 MR. SIMON: You can answer it.  
3 I'll make sure the judge prohibits that  
4 information from getting out to others,  
5 but technically you have to answer it  
6 because they may need that if they want  
7 to do a background check on you, file a  
8 lawsuit, judgement, whatever. So,  
9 therefor, give him the Social Security  
10 number.  
11 A 106-74-5031.  
12 Q I couldn't hear you.  
13 A 106-74-5031.

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14 Q Where were you born, sir?

15 A Cairo, Egypt.

16 Q When did you move to the United  
17 States, sir?

18 A I not move to United States. I  
19 was in Europe before.

20 Q So how long did you live in Egypt  
21 for?

22 A Until age 22, 23, something like  
23 that.

24 Q And where did you go to after you  
25 were 22, 23?

14

1 M. Eltouby

2 A Scholarship to Germany.

3 Q You went to college?

4 A Scholarship.

5 Q Scholarship for what, sir?

6 A For engineering.

7 Q Did you get an engineering degree?

8 A Yes.

9 Q Was it a bachelor's degree?

10 A It's called engineering degree.

11 Q Before you left Egypt, did you go  
12 to college?

13 A Yes.

14 Q Did you complete college?

15 A Correct.

16 Q What was your major course of  
17 study in college?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 18 A Technology.
- 19 Q What do you mean?
- 20 A Technology.
- 21 Q In a sense, what do you mean by
- 22 college?
- 23 A Electrotechnique engineer.
- 24 Q A type of engineer?
- 25 A Uh-hum.

♀

15

- 1 M. Eltouby
- 2 Q Yes or no, for the court reporter.
- 3 A Yes.
- 4 Q And then you went to Germany on a
- 5 scholarship to continue your studies, correct?
- 6 A Yes.
- 7 Q And you got a degree in
- 8 engineering in Germany?
- 9 A Yes.
- 10 Q How many years did you study in
- 11 Germany?
- 12 A Another two years.
- 13 Q Another two years.
- 14 And did you remain in Germany
- 15 after your two years?
- 16 A Yes.
- 17 Q How long did you reside in
- 18 Germany?
- 19 A 12 years.
- 20 Q And what did you do while you
- 21 resided in Germany, sir?

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22 A I was working for Mercedes Benz  
23 and Porsche.

24 Q What capacity, sir?

25 A Factory.

16

1 M. Eltouby

2 Q What capacity? In what way were  
3 you working?

4 A Robotic engineer.

5 Q So 12 years, what time period was  
6 that, roughly?

7 A Until 1985, 1986.

8 Q And then you started around '73?

9 A '74.

10 Q So from '74 to '85 you were a  
11 robotics engineer at Mercedes or Porsche?

12 A I was working in Mercedes Benz and  
13 Porsche.

14 Q Just briefly, what do you mean by  
15 "robotics engineer," what does that mean?

16 A Factory. You don't know robotics  
17 engineer? When they assemble the car, they  
18 have some robot, this is already -- technique  
19 was electric. This was welding stuff, put  
20 something in the car, they come in second car,  
21 this is robot. You know robot?

22 Q In case you're wondering, there's  
23 some things -- we'll get into the facts of the  
24 case that I know, but the point of the  
25 deposition is if the case ever goes to trial,

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1 M. Eltouby  
2 that parts of the deposition may be read to the  
3 jury. So even if it's something that you think  
4 maybe is clear to me or the other attorneys in  
5 the room --

6 A Correct.

7 Q -- the reason I'm asking you, so  
8 we can explain it to a jury.

9 A Okay.

10 Q Now, what did you do after 1985 or  
11 so after that robotics work?

12 A I was not working in my business.  
13 Also, was my career, you know, for long. When  
14 I finish college, I working only for a year and  
15 I change my major and I work in export. I was  
16 exporting to Saudi Arabia construction machine.

17 Q For what period of time were you  
18 doing exporting?

19 A From 1978, 1977, something like  
20 this.

21 Q It's important for you to wait  
22 until I finish the question because the court  
23 reporter is typing. When she does that she  
24 scowl -- I don't know if you noticed.

25 So when you were doing robotics at

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1 M. Eltouby



2 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
BMW and Porsche --

3 A No, not BMW. Mercedes.

4 Q Mercedes. When you were doing  
5 robotics at Mercedes Benz and Porsche, were you  
6 also doing export of construction materials,  
7 machinery to Saudi Arabia at the same time?

8 A Not really. In the end.

9 Q But you worked for Mercedes and  
10 Porsche doing robotics from approximately 1974  
11 to 1985?

12 A No, I was in college in 1974. I  
13 finish college in 1976, 1977.

14 Q So you finished college in Egypt  
15 in 1976, 1977?

16 A No, I come to Germany in 1974. I  
17 finish college in Egypt in 1973.

18 Q Yes. So in 1974 you went to  
19 Germany. You were studying for two years in  
20 Germany?

21 A Yes.

22 Q Until approximately 1976?

23 A Yes.

24 Q And then from 1976 forward, that's  
25 when you worked in robotics at Mercedes and

19

1 M. Eltouby  
2 Porsche?

3 A Yes.

4 Q You worked in robotics at Mercedes  
5 and Porsche for 10 to 12 years; is that right?

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6 A No.

7 Q For how long?

8 A I was just on the -- when supposed  
9 to be making a contract. I chose -- I work in  
10 little bit for Mercedes. Then I work for  
11 Porsche to see which one, the work I like, you  
12 know. Then after this, I see the opening, you  
13 know, opening for export, you know. Then I  
14 decided, I say, "You know what, let me take off  
15 one year to see how is the business working.  
16 If I fail, you know, I go back to Mercedes  
17 Benz." But I get successful, you know. And I  
18 already was one of big exporter in Germany to  
19 Saudi Arabia, Middle East between machine,  
20 construction machine and cars and trucks.

21 Q And when did you make that leap  
22 from doing robotics to trying your hands at  
23 exports?

24 A When I explain.

25 Q What year?

20

1 M. Eltouby

2 A You want me to explain again?

3 Q What year?

4 A Okay, this was 1976, 1977. When I  
5 was really working, you know, I finish college.  
6 After finish college, right away I working, you  
7 know, a little bit here, a little bit here,  
8 then I decided to go to my own business.

9 Q Okay, so you are saying '76 when

10 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
you said you were working here, there, does

11 that mean you were working both doing robotics?

12 A Yeah, I work in couple months in  
13 Mercedes Benz and couple months in Porsche. I  
14 was not have contract, you know. They offer me  
15 five-year contract. I say no, I don't want  
16 contract right now until I have a vision, I  
17 have to see what I have to do exactly because I  
18 study a lot in my life.

19 Q So what, I guess, I'm unclear  
20 about is in terms of the year if you started  
21 working on and off at Porsche and then Mercedes  
22 back and forth doing robotics, for what time  
23 period was that, from '76 until when?

24 A To '77.

25 Q And in '77 is that when you

21

1 M. Eltouby  
2 branched out and started doing exports?

3 A I started to open my own company.

4 Q And did you continue to do  
5 robotics after --

6 A No.

7 Q It's important you wait until I  
8 finish the question.

9 Did you continue to do robotics at  
10 all after you decided to start into exports?

11 A No.

12 Q So in '77 you started doing  
13 export, correct?

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14 A Yes.

15 Q Did you have a particular business  
16 you were operating?

17 A Yes.

18 Q What was it called?

19 A I have export business for  
20 machines, you know. I have my partner, he's a  
21 hydraulic engineer and robotics engineer. We  
22 was fixing also Caterpillars, bulldozer and  
23 machine, big machine.

24 Q Did your export company have a  
25 name?

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22

1 M. Eltouby

2 A It was Eltouby Enterprise.

3 Q Did you operate under any other  
4 business names other than Eltouby Enterprise  
5 when you did export?

6 A Yes, I was, you know, was in the  
7 beginning private, you know, it's just export,  
8 when somebody asking me from overseas buy for  
9 him something and I send it.

10 Q But did you do that -- so  
11 sometimes you did business under your name  
12 personally and sometimes you did it through  
13 Eltouby Enterprise, is that what you mean?

14 A Yes, it's also my name.

15 Q Eltouby Enterprise was that  
16 corporation?

17 A Yes.

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18 Q That was incorporated in Germany?

19 A In Germany, yes.

20 Q And how long did you do export of  
21 construction machinery, Caterpillars,  
22 bulldozers and the like?

23 A Yes, and -- okay, you finish?

24 Q No, go ahead.

25 A It's not only Caterpillar and

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23

1 M. Eltouby

2 machine. It's cars and trucks and construction  
3 machine.

4 Q And for what period of time did  
5 you do this, in exporting?

6 A From 1977 until 1985.

7 Q And did you reside in Germany that  
8 entire time?

9 A I was in Germany all the time.

10 Q Now in terms of the cars and  
11 trucks that you were involved in export, tell  
12 me what that entailed exactly. When you said  
13 you were involved in export of cars, trucks,  
14 give us an example about what you mean by that.

15 A Like, you know, in this time was  
16 big construction in Middle East, you know, and  
17 you need -- Egypt you need cars, you need  
18 everything. And it was not only me. There was  
19 lot of company sending cars, trucks,  
20 Caterpillars to Middle East.

21 Q Can you give me an idea about the

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22 size of the business in terms of how much  
23 revenue it gained, rate how much inventory,  
24 give us a general idea about that?  
25 A I was -- I was sending about 60

24

1 M. Eltouby  
2 cars a month I would say to Egypt and I was  
3 sending also between 20 to 25 cars to Saudi  
4 Arabia and trucks.  
5 Q Yes.  
6 A And I was sending also about  
7 around 20 trucks, this is dump truck.  
8 Q So in terms of maybe -- what's the  
9 value, how much money was going back and forth?  
10 A Oh, this is in review monthly,  
11 about a million Dutch Mark.  
12 Q Do you know how many dollars, U.S.  
13 dollars that might be?  
14 A No, in this time I don't know. I  
15 don't know anything about dollar. I don't know  
16 anything about American at this time.  
17 Q So one million Dutch Mark per  
18 month?  
19 A Yes, around.  
20 Q Roughly speaking?  
21 A Around. Not exactly.  
22 MR. SIMON: You mean Deutsche  
23 Mark, not Dutch Mark?  
24 MR. KESHAVERZ: I don't know.  
25 A This could be more.

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25

1 M. Eltouby

2 MR. SIMON: You don't mean Dutch,  
3 like the Netherlands. You mean Deutsche  
4 Mark?

5 THE WITNESS: Deutsche, Germany,  
6 Deutsche Mark.

7 MR. SIMON: They used Deutsche  
8 Mark. Now they use euro. In those days  
9 it was Deutsche Mark, not Dutch Mark.

10 MR. KESHAVARZ: Thank you.

11 Q Are you saying that is the profit  
12 per month, revenue per month?

13 A No, revenue.

14 Q Do you know approximately what was  
15 the profit per month, per year?

16 A I have to go back to Germany to  
17 get something as to how much in a month. I  
18 don't have. I lie to you if I telling you this  
19 is exactly. You're talking about more than  
20 your age, also, you know.

21 Q I wish that were true.

22 But do you know how much money you  
23 made during that, roughly speaking, do you  
24 remember or not?

25 A Roughly, between, you know 50,

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26

1 M. Eltouby

2 60,000, about.

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3 MR. SIMON: You mean Deutsche  
4 Mark?  
5 THE WITNESS: Yeah, not profit.  
6 Q Per year, per month?  
7 A No, monthly.  
8 Q 50, 60,000 Deutsche Mark monthly  
9 profit?  
10 A About.  
11 Q That's fine. I'm trying to get a  
12 general idea.  
13 A Could be less, it could be more.  
14 Q Roughly speaking?  
15 A Yes.  
16 Q That's fine.  
17 A I have a partner, yes.  
18 Q who's the partner?  
19 A One partner.  
20 Q Who?  
21 A One guy, his name is M-O-H-A-M-E-D  
22 E-L S-H-A-R-K-A-W-Y.  
23 Q Do did you any business with this  
24 gentleman after you came to the United States?  
25 A No, that was, you know, complete

27

1 M. Eltouby  
2 export business. It was not really so much.  
3 Q And you left Germany approximately  
4 1985?  
5 A 1985, 1986. Not '86. First time  
6 I come to America in '85.



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7 Q Did you move here in '85?  
8 A No.  
9 Q How long did you stay in America  
10 for?  
11 A How long? I come in here and I go  
12 back and come and go back, you know.  
13 Q For how long a period of time were  
14 you coming and going back from the United  
15 States to Germany?  
16 A Until -- I think until 1987, 1988.  
17 1987 about.  
18 Q Roughly '85 to '87 you're going  
19 back and forth from Germany to the United  
20 States?  
21 A Yes.  
22 Q And did you end up moving to the  
23 United States?  
24 A Yes.  
25 Q When?

♀

28

1 M. Eltouby  
2 A '87.  
3 Q What made you come to the United  
4 States beginning in '85?  
5 A I was bringing here merchandise  
6 was about -- in Deutsche Mark about 600,000.  
7 In this time that was about \$200,000, which is  
8 the dollar was three Marks in this time, three  
9 Marks and a half, something like that, three  
10 Marks.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

11 MR. SIMON: Well, just testify to  
12 the best of your recollection.

13 THE WITNESS: Okay.

14 A Then the dollar went down, you  
15 know, it went down. Then my money, I tried to  
16 take it back to Germany. It was not 600,000,  
17 it would be much less. Then I, you know, I  
18 decided to stay in America making business to  
19 get my money and go back because I never decide  
20 to stay here in this country.

21 Q Why not?

22 A I always have very, very good  
23 business in Germany and very close to my  
24 country. Two, three hours you can be in Egypt.

25 Q So it's because of the devaluation

29

1 M. Eltouby  
2 of the currency that made you want to stay in  
3 the United States?

4 A Yes, I have lot of merchandise.

5 Q What type of merchandise?

6 A I have lot of Mercedes Benz, you  
7 know, remember the time of the gray market?

8 Q Tell the jury what a gray market  
9 is. I understand what gray market is.

10 A Gray market, which is bringing  
11 cars from Germany, you know, Mercedes Benz and  
12 BMW and bring it to the United States and do  
13 the conversion, which is that DOT and EBA  
14 conversion and then they sell it here and sell

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

15 it here and there was lot of big profit, which  
16 is -- the profit is money change, it's not  
17 profit -- profit origin, you know, the money  
18 change is make big, big difference.

19 Q But I know what you mean by  
20 conversion, but tell the jury what you mean by  
21 conversion.

22 A Conversion making DOT and EBA.  
23 DOT for the safety driving for the cars and  
24 America different than Europe.

25 Q That's what happened to be the

30

1 M. Eltouby

2 change?

3 A Uh-hum.

4 Q You have to say "yes" or "no."

5 A Yes.

6 Q Now, you're doing about 600,000  
7 Deutsche Mark business in the United States?

8 A Yes.

9 Q Per year, per month?

10 A No, that was I bringing  
11 merchandise here was this amount.

12 Q Merchandise being the vehicles?

13 A Yes.

14 Q So how would you sell the vehicles  
15 in the United States from '85 to '87?

16 A I was selling the cars through a  
17 company called Berlin Motors.

18 Q Are they still in existence?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

19 A No.  
20 Q Where were they located?  
21 A Coney Island Avenue in Brooklyn.  
22 Q Was your dealings with Berlin  
23 Motors the first dealing you had with a car  
24 dealership in the United States?  
25 A This was a friend of mine has

31

1 M. Eltouby  
2 dealership, not mine.  
3 Q But it's the first time you had a  
4 business relationship with a car dealer in the  
5 United States was with Berlin Motors between  
6 '85, '87?  
7 A Yes.  
8 Q Did have you any other dealings  
9 with any other car dealership in that period  
10 '85, '87?  
11 A No. Because friend of mine, he  
12 came to the United States first buying cars,  
13 you know, and I see what kind of car he bought  
14 and I ask him if you need more car and I bring  
15 cars.  
16 Q So then you brought Mercedes  
17 vehicles through the gray market for Berlin  
18 Motors to sell?  
19 A Yes.  
20 Q And who is the name of the  
21 individual that you are referring to at Berlin  
22 Motors?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

23 A His name is Ahmed Samey.  
24 MR. SIMON: Note my objection to  
25 the whole -- all these questions which

32

1 M. Eltouby  
2 are many, many, many, years before the  
3 events in question in this lawsuit; but  
4 counsel, if he wants to continue -- I  
5 just object as to relevancy, but if he  
6 wants to continue with this line of  
7 questioning, he can.

8 A Do you want to know my life?

9 Q Did you do any business with Ahmed  
10 Samey after the time period of 1985 to 1987?

11 A Yes, in and out.

12 Q In what way?

13 A You know, I was always coming sit  
14 down by him, you know, he's a friend of mine  
15 and we trying to do business together.

16 Q So even after the time period of  
17 '85 to '87 you had moved inventory, vehicles  
18 through dealerships run by Mr. Samey?

19 A Yes, I was trying to sell my cars.  
20 This is I bring it to the United States.

21 Q For what period of time did you  
22 have vehicles sold through Mr. Samey's  
23 dealership or dealerships?

24 A I think until 1988 or 1989.

25 Q And, to your knowledge, did Mr.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

33

1 M. Eltouby  
2 Samey sell those vehicles through any  
3 dealership other than Berlin Motors?  
4 A No.  
5 Q And give me an idea about the  
6 amount of inventory that you moved to the  
7 United States between '85 an '87. You said you  
8 brought \$600,000 of assets, inventory?  
9 A Yes.  
10 Q Was that all you sold for that  
11 period of time?  
12 A This is about two years. Twenty  
13 vehicles.  
14 Q That's the only inventory you sold  
15 in the U.S. between '85, '87?  
16 A No, I bring another 10 vehicles.  
17 Q Anything else from '85 to '87?  
18 A No.  
19 Q I want to make sure. Both the 20  
20 vehicles and the 10 vehicles, those were all  
21 being sold through Berlin Motors?  
22 A Most of them.  
23 Q Where were the other ones being  
24 sold, to your knowledge?  
25 A I was trying to do by

†

34

1 M. Eltouby  
2 advertisement by myself, you know, in

3 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
newspaper.  
4 Q And as a private seller?  
5 A Uh-hum. As private seller.  
6 Q About how much of that 30 cars and  
7 inventory were you selling as a private seller?  
8 A Inventory for each car?  
9 Q well, you had about, if I  
10 understand correctly, you had about --  
11 A I cannot remember. It's '70, '78.  
12 Q we're talking about '85 to '87,  
13 right?  
14 A In the '80s, yes.  
15 Q Do you remember if most of them  
16 were sold by you or most of them were sold by  
17 Berlin Motors?  
18 A Some sold by me.  
19 Q So then you moved to the United  
20 States in '87, '88?  
21 A Yeah, so you want step by step for  
22 every year until present?  
23 Q Yes.  
24 A Are you serious? This has to be  
25 finish until tomorrow morning maybe.

⌘

35

1 M. Eltouby  
2 Q How many dealerships did you do  
3 business with in the U.S. from '87 to present ,  
4 how many dealerships?  
5 A I was dealing with Transamerican  
6 Export Group. I was dealing with Big Boys Toys

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

7 -- Big Toys, Sphinx Auto Sales, Atlantic Auto  
8 Auctions, Federal Auto Auctions, Planet Motor  
9 Export -- Planet Motor Cars.  
10 Q What's the full name, Planet Motor  
11 Cars, Incorporated, LLC?  
12 A Yes, Incorporation.  
13 Q What else?  
14 A Planet Auto Group.  
15 Q Was it incorporated, Planet Auto  
16 Group?  
17 A Yes.  
18 Q Incorporated?  
19 A Yes.  
20 Q What else?  
21 A New York Motor Group.  
22 Q Incorporated?  
23 A Yes.  
24 Q What else?  
25 A That's it.

♀  
†

36

1 M. Eltouby  
2 Q So from '87 to present, you've had  
3 dealings with Transamerican Export, Big Boys  
4 Auto Sales, Sphinx Auto Sales, Atlantic Auto  
5 Sales, Federal --  
6 A No, not Atlantic Auto Sales.  
7 Atlantic Auto Auctions.  
8 Q Thank you.  
9 Federal Auto Auctions?  
10 A Yes.



NYMG\_depo\_transcript\_Mamdoh\_Eltouby\_4.27.15  
11 Q Planet Motor Cars, Incorporated?  
12 A Yes.  
13 Q Planet Auto Group, Incorporated?  
14 A Yes.  
15 Q And New York Motor Group,  
16 Incorporated?  
17 A Correct.  
18 Q Did you do business with any other  
19 car dealerships in the United States from  
20 '87 --  
21 A Sometime consultant, also.  
22 Q You have to wait until I finish  
23 the question.  
24 Did you do business with any other  
25 car dealerships in the United States from '87

37

1 M. Eltouby  
2 to present other than the ones that you just  
3 mentioned?  
4 A This is, you know, in and out for  
5 another company, is like, I don't know, United  
6 Auto Group, something like this.  
7 Q United Auto Group?  
8 A Yes, but I was, you know, working  
9 as buyer. You want to name every company I was  
10 buying for them?  
11 Q Yes. I'm trying to get a list of  
12 all the car dealerships you did business with  
13 from '87 to present.  
14 A Okay.

NYMG\_depo\_transcript\_Mamdoh Eltouby\_4.27.15

- 15 Q United Auto?
- 16 A Yes, United Auto Group.
- 17 Q Yes.
- 18 A Atlantic Kia.
- 19 Q Yes.
- 20 A Hillside Motor Consultant as a
- 21 consultant, you know.
- 22 Q Hillside Motor, Incorporated?
- 23 A LLC.
- 24 Q Hillside Motor, LLC as a
- 25 consultant?

38

- 1 M. Eltouby
- 2 A Yes.
- 3 Q what other car dealerships?
- 4 A I don't -- that's it.
- 5 Q Particularly, say, in the last
- 6 five years, are there any other dealerships
- 7 that you had any business dealings with either
- 8 as consultant, as investor, as an employee, any
- 9 other dealerships, say, in the last five years
- 10 other than those?
- 11 A Planet Motor Corp.
- 12 Q we talked about that already, I
- 13 think. Let's do it from '00 to present, are
- 14 there any other car dealerships that you were
- 15 involved with? "Involved with," I want to make
- 16 sure it's very clear, very broad, either owned
- 17 on paper, owned in equity, worked there, ran
- 18 it?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
19 A Yes.  
20 Q Volunteered, any business dealing  
21 at all other than what we've talked about so  
22 far?  
23 A I already pronounced for you  
24 everything. Yes.  
25 Q Is that the entire period from '00

39

1 M. Eltouby  
2 to present or '87 to present?  
3 A Correct.  
4 Q '87 to present?  
5 A Uh-hum.  
6 Q Yes or no?  
7 A Yes.  
8 Q When you say you did business with  
9 them, give us a specific examples. What do you  
10 mean by "doing business with"?  
11 A Involve, like buying cars,  
12 consultant.  
13 Q What do you mean by "consultant"?  
14 You said you were a consultant at Hillside  
15 Motor LLC?  
16 A Consultant meaning buying for them  
17 cars, buying.  
18 Q Buying from where?  
19 A Buying. Buying cars from auction.  
20 Q From auctions?  
21 A Yes.  
22 Q And when you buy cars at auctions,

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
23 do you do it through a license of a dealership  
24 or did you do it personally?  
25 A No such person. This is under I'm

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40

1 M. Eltouby  
2 a buyer for the company.  
3 Q Oh.  
4 A Yes.  
5 Q So when you buy -- when you were a  
6 consultant at Hillside Motor LLC, you were  
7 buying cars at an action under the name of  
8 Hillside Motor LLC?  
9 A Correct.  
10 Q What other dealerships were you  
11 buying vehicles in the name of other than  
12 Hillside?  
13 A Planet Auto Group.  
14 Q Incorporated?  
15 A Yes.  
16 Q For what period of time?  
17 A From '05.  
18 Q To present?  
19 A Uh-hum.  
20 Q On a regular basis?  
21 A Regular basis, yes.  
22 Q What other dealers?  
23 A Hunts Point.  
24 Q What's the full name for Hunts  
25 Point?

♀

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
41

1 M. Eltouby  
2 A Hunts Point Auto Sales.  
3 Q And you had purchased vehicles at  
4 auctions under the license of Hunts Point Auto  
5 Sales?  
6 A Correct.  
7 Q For what time period?  
8 A Yes.  
9 Q For what time period?  
10 A For, I think, for a year ago, one  
11 and a half until now.  
12 Q So from '03 to present?  
13 A '14.  
14 Q '14 to present?  
15 A Uh-hum.  
16 Q Give me an idea about how much  
17 inventory -- take one at a time, how much  
18 inventory are we talking about at Hunts Point  
19 you're purchasing?  
20 A I buy from them all the time,  
21 deals, you know. I don't remember because, you  
22 know...  
23 Q One hundred cars?  
24 A Just only as dealership.  
25 Q Ballpark idea, 100 cars, 1,000

♀  
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42

1 M. Eltouby  
2 cars, 10 cars?  
3 A I don't remember.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

4 Q What other dealerships were you  
5 purchasing vehicles under the license of other  
6 than Planet Auto Group, Incorporated and Hunts  
7 Point Auto Sales?

8 A Right now at present?

9 Q Well, let's take it that way,  
10 presently.

11 A Okay, Hillside Motor, Planet Auto  
12 Group and Hunts Point. Those three companies I  
13 buy from them cars.

14 Q And from, say, '00 to present,  
15 which of these dealerships were you buying cars  
16 under their license for?

17 A '00 to present?

18 Q Yes.

19 A No, no such thing. I don't buy,  
20 you know, I don't have anybody from '00 to  
21 present to buy them, you know, cars, except  
22 Planet Motor Cars and Planet Auto Group.

23 Q So you purchase --

24 A Also, not at present, you know,  
25 Planet Motor Car is -- already is -- I think I

43

1 M. Eltouby  
2 stop buying from Planet Motor Cars in '13.

3 Q When did you begin?

4 A I think in 1988 or 2000. 2000,  
5 yes.

6 Q 2000 until?

7 A Until 2013.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

8 Q You would buy vehicles at auctions  
9 under the name of Planet Motor Auto Cars?

10 A Planet Motor Cars.

11 Q Planet Motor Cars, Incorporated  
12 from '00 to '13?

13 A Correct.

14 Q Where would the money come from  
15 for the purchase of these vehicles from the  
16 auction?

17 A Money from the company.

18 Q So Planet Motor Cars, Incorporated  
19 would provide money for the vehicles you were  
20 purchasing under their license from '00 to '13?

21 A No, something called a "floor  
22 plan." A company, they give us the money, you  
23 understand? They give the company the money  
24 and you purchase the car. When you sell the  
25 car, you pay the company, the company give you

⌘

44

1 M. Eltouby

2 the title. You got it?

3 Q So the title is in whose  
4 possession, in the floor plan's possession?

5 A Floor plan company.

6 Q So it's purchased at the  
7 dealership from money -- excuse me. The  
8 vehicles are purchased at the auction?

9 A Yes.

10 Q By money lent from the floor  
11 planner to the dealer?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 12 A Correct.
- 13 Q And the floor planner holds
- 14 possession of the title and the dealer pays the
- 15 floor planner?
- 16 A Until the car's sold.
- 17 Q And the car's sold to a consumer?
- 18 A To consumer.
- 19 Q And then the money from the
- 20 consumer goes where?
- 21 A To go to the company and we pay
- 22 off the car to get the title.
- 23 Q The car dealers that is selling
- 24 the car, the money goes to the car dealer
- 25 that's selling the car and it pays off the

⊕

45

- 1 M. Eltouby
- 2 floor planner?
- 3 A Correct.
- 4 Q And then the difference of that is
- 5 the dealer's profit?
- 6 A Correct.
- 7 Q And for the cars that you were
- 8 purchasing under the license of a dealership,
- 9 would you get any of the proceeds from the
- 10 sales of those vehicles?
- 11 A Yes.
- 12 Q In what way?
- 13 A They give me a buyer fee.
- 14 Q Which is what, how much?
- 15 A About \$100 each car.



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

16 Q would you get any other  
17 compensation in any way for the vehicles that  
18 you were purchasing at auction using the  
19 license of these various dealerships other than  
20 \$100 per car?

21 A Yes.

22 Q what other way?

23 A \$100 only.

24 Q were you paid in any other manner?

25 A what?

♀  
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46

1 M. Eltouby

2 Q were you getting compensated in  
3 any other manner?

4 A No. Okay, continue, I'm sorry.

5 Q It's fine. Like I said, it's  
6 normal part of conversation.

7 A Okay.

8 Q So when you purchased, say, cars  
9 under the license of Planet Motor Cars,  
10 Incorporated, are you saying the only money you  
11 made in any way, shape or form for any of those  
12 vehicles that you purchased at auction was \$100  
13 per vehicle?

14 A Yes.

15 Q Any other dealerships under whose  
16 license you would purchase vehicles from since  
17 '00 other than Planet Motor Cars, Planet Auto  
18 Group, Hillside Motor LLC, and Hunts Point Auto  
19 sales?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

20 MR. SIMON: Note my objection to  
21 the form of the question because you  
22 said purchasing vehicles from. You mean  
23 purchasing vehicles for?  
24 MR. KESHAVARZ: Right, I'll  
25 restate the question.

47

1 M. Eltouby  
2 Q Are there any dealerships for whom  
3 that you were purchasing vehicles at auction  
4 under their license in '00 forward other than  
5 from Planet Motor Cars, Incorporated?  
6 MR. SIMON: You mean, for not  
7 from?  
8 MR. KESHAVARZ: For.  
9 Q From Planet Motor Cars,  
10 Incorporated from '00 to '13, Planet Motor  
11 Group, Incorporated '05 to present, Hillside  
12 Motor, LLC and Hunts Point Auto Sales from '14  
13 until present, any other car dealers that you  
14 were purchasing vehicles for at auction under  
15 their license since '00 other than those?  
16 A No.  
17 Q For what period of time were you  
18 purchasing vehicles for Hillside Motor, LLC  
19 under the license of Hillside Motor, LLC?  
20 A From '13.  
21 Excuse me, back to the question  
22 about buying cars. You forgot to say this is  
23 New York Motor Group, yes.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

24 Q And for what period of time were  
25 you purchasing vehicles under the license of

48

1 M. Eltouby

2 New York Motor Group, Incorporated?

3 A I think '01 -- no, '11, sorry,  
4 until '13.

5 Q Now sometimes you had purchased  
6 vehicles at auctions under the license of one  
7 dealership, but those vehicles would be sold at  
8 a different dealership; is that true?

9 A Not really.

10 Q In what way is it not?

11 A Unless, you know -- yes, the floor  
12 plan company, this is -- I buy under their  
13 name, and so this is called "Palisades Dealer  
14 Funding."

15 Q And were they the floor planner  
16 for all those dealerships?

17 A For most of the dealership, yes.

18 Q Palisades Dealer Funding,  
19 Incorporated or do you know?

20 A I think LLC.

21 Q Do you know where they're based  
22 out of?

23 A Queens Boulevard.

24 Q And do you know who runs Palisades  
25 Dealer Funding, LLC?

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NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

1 M. Eltouby

2 A This is -- what's his name? Gadi  
3 Ben Hamu. I don't know exactly his spelling  
4 but I know the name.

5 MR. SIMON: I believe the last  
6 name is Ben Hamo. So Gadi Ben Hamo.

7 Q Gadi Ben Hamo?

8 A Yes.

9 Q So Palisades Dealer Funding, LLC  
10 was doing most of the floor planning for all  
11 those dealerships?

12 A Yes.

13 Q When you say "most," like 90  
14 percent? Give me an idea.

15 A 100 percent.

16 Q 100 percent, all of it?

17 A Yes.

18 Q So have you been doing business  
19 with Gadi Ben Hamo the entire time?

20 A Yes, he's around for long time.

21 Q He's been running it the whole  
22 time?

23 A Long time.

24 Q By running it, is he actually the  
25 person running it or just on paper?

50

1 M. Eltouby

2 A I have no clue. I don't go in his  
3 company.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

4 MR. SIMON: Note my objection to  
5 the form of the question. I think he  
6 said the dealership did business; Ben  
7 Hamo, Palisades would finance the  
8 purchases. You said "Does he do  
9 business as opposed to Ben Hamo does  
10 business with the dealerships funding  
11 their purchases." That's just the basis  
12 of my objection to the form of the  
13 question.

14 Q Is that correct, sir?

15 A Correct.

16 MR. KESHAVARZ: Off the record.

17 (Discussion is held off the  
18 record.)

19 Q well, other than \$100 per vehicle  
20 that you were obtaining through the license of  
21 each of the dealerships, how else were you  
22 making any money in any way in the auto  
23 industry?

24 A You know, sometimes the customer  
25 would like to go to auction with me and this is

51

1 M. Eltouby  
2 out of the dealership and he give me some  
3 commission, you know.

4 Q Such as?

5 A You know, it's like you asking me,  
6 "Mr. Eltouby, can I go with you for auction,  
7 you buy car for me, I take care of you?" I

8 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
said, "No problem, come with me." And we go to  
9 auction.

10 Q To your knowledge, would those  
11 individuals be purchasing it for themselves or  
12 for sales to a dealership?

13 A No, no for self.

14 Q Did you make any other money in  
15 any way, shape or form through the auto  
16 industry in the United States from '87 to  
17 present other than what we've discussed?

18 A No.

19 Q Other than \$100 per vehicle?

20 A Uh-hum.

21 Q You have to say "yes" or "no."

22 A Yes.

23 Q So how did you support yourself  
24 from '87 to present other than getting \$100 per  
25 vehicle?

♀

52

1 M. Eltouby

2 A Buying cars, you know, buying 60  
3 cars. If you're buying 60 cars for dealership,  
4 it's \$6,000. Plus, I had my own money when I  
5 coming from Germany, don't forget this.

6 Q How much?

7 A I had my own money. You know, I  
8 have 600,000 Marks and converted to United  
9 States money is about 200,000, you know, I was  
10 dealing with and so -- and buying and sell, you  
11 know.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

12 Q Buy and sell?

13 A Buy and sell cars.

14 Q So were you buying and selling  
15 cars other than the \$100 commissions you were  
16 getting under the license of other dealers?

17 A Yes.

18 Q When were you buying and selling?

19 A Through the company, you know.

20 Q When were you buying and selling  
21 cars, who do you mean you were buying and  
22 selling it to?

23 A Buying from the auction, brought  
24 it to dealership and sometimes they give me a  
25 big commission. It's not only \$100 profit.

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53

1 M. Eltouby

2 And my buyer fee.

3 Q What's your buyer's fee?

4 A My buyer fee is \$100.

5 Q So when you get a car at auction,  
6 you purchase it under the license of the  
7 dealership?

8 A Correct.

9 Q One source of income is \$100 per  
10 vehicle, correct?

11 A Correct.

12 Q What other source of money do you  
13 get?

14 A When I buy cars by myself, you  
15 know, and good deals, good deals and I say this

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
16 car here, this got to be not regular commission  
17 because I get the car good. Say, example, the  
18 car and value in the market \$15,000. I get it  
19 already for 12 or 13, you know. Instead, I  
20 bump up the price, I say "Guys when you sell  
21 car, you get it not for that money," that's it.

22 Q You bump up the price to who?

23 A To the company.

24 Q So you would purchase a vehicle  
25 under the name under the license of one of

54

1 M. Eltouby  
2 these car dealerships?

3 A Yes.

4 Q They would be financed through the  
5 floor planner, yes?

6 A Yes.

7 Q Then it would be purchased from  
8 the auction at a certain price, correct?

9 A Yes.

10 Q And then are you saying that you  
11 would sell it to the car dealer with a bumped  
12 up -- I didn't understand what you meant by a  
13 "bump up." Are you saying when the vehicle got  
14 sold to a consumer, that you would get some of  
15 the profit from that sale?

16 A Correct.

17 Q Okay, so when you said "bumped up"  
18 before, one source -- another source of your  
19 income is not just \$100 per vehicle, it's the



20 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
difference?

21 A Some cars, yes.

22 Q You have to wait until I finish  
23 the question.

24 A Okay.

25 Q Another source of income was the

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55

1 M. Eltouby

2 difference between the price that the vehicle  
3 was purchased at, at auction, and the price the  
4 vehicle was sold at to the consumer, correct?

5 A Correct. But it's not every car.  
6 Certain cars, you know. Certain cars I get it  
7 in very good price, you know, and I get, you  
8 know, some, you know, commission for this.

9 Q Give me an idea about how many of  
10 the cars; half the cars you would do that?

11 A No, no.

12 Q Roughly?

13 A No, two, three cars a month, you  
14 know, once in a while you get good deals, we  
15 will, you know, in the auction, little better  
16 something, you get that deal, you know.

17 Q So when you get that deal, two,  
18 three times a month, how much of that  
19 difference between how much of that profit?

20 A It depends when they sell the car.  
21 Sometimes 500. Sometime 600. Sometimes, you  
22 know, it's not solid. It's a commission. You  
23 know what's commission, okay?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
24 Q How many vehicles would you be  
25 purchasing a month through the license of other

56

1 M. Eltouby  
2 dealerships?  
3 A For all three, how many vehicles?  
4 It depends on the market. Sometimes market  
5 slow. Sometimes market up, you know.  
6 Q Roughly.  
7 A Average is like, easy, 50.  
8 Q 50 vehicles a month you purchase  
9 under the license of which dealerships?  
10 A All three.  
11 Q Three, being?  
12 A Which is Planet Auto Group, you  
13 know, Hillside and Hunts Point and what else  
14 was in this time back then? And New York Motor  
15 Group.  
16 Q So you were doing purchasing  
17 vehicles in the name of -- under the license of  
18 Planet Motor Cars, Incorporated through  
19 auctions beginning in '13, correct?  
20 A Can I correct you?  
21 Q Please.  
22 A Don't forget, I buy under the  
23 floor plan company.  
24 Q So --  
25 A It's called Palisades Dealer

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NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

1 M. Eltouby

2 Funding.

3 Q Tell me what you mean by that, you  
4 buy it through the floor planner.

5 A Okay, floor plan company is the  
6 source, there's a gift to the company, a  
7 capital to buy cars to make a profit.

8 Q Yes.

9 A The company, the floor plan  
10 company, they like to buy the car under their  
11 name.

12 Q Under the floor planner's name?

13 A Under floor planner's name, yes,  
14 they can have the full, you know, asset, you  
15 know. And also when car is sold, then they  
16 make a reassignment to the company, which is  
17 the car sold for, you know.

18 Q So --

19 A So this is here floor plan  
20 company, Palisades, do you understand? Also,  
21 this is here the source, the cars -- the car  
22 would stay in, you know. Say, example, that  
23 company sold the car, you know, then make a  
24 reassignment for this company and say Planet  
25 Motor Cars or New York Motor Group or whatever.

58

1 M. Eltouby

2 Except this is the Hunts Point, this is he own  
3 by somebody else, you know, somebody else is  
4 they have another floor plan company, it's

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

5 called "AFC."

6 MR. SIMON: If you want me to  
7 verbalize, I will. If you don't, I can  
8 explain this process. Maybe the witness  
9 could either then say I'm right or  
10 wrong.

11 MR. KESHAVERZ: I think I got it.  
12 It seems clear to me.

13 MR. SIMON: Okay.

14 Q The floor planner for Hunts Point  
15 Auto Sales is AFC?

16 A AFC, company called AFC.

17 Q Is that the full name of the  
18 company, those three letters?

19 A I think this is. It could be a  
20 Adesa Funding Company or something like this.  
21 It's a floor plan company, I think. You know,  
22 I don't know exactly the name, but I know it's  
23 called AFC. You can Google it.

24 Q Who runs AFC?

25 A Who run?

⌘

59

1 M. Eltouby

2 Q Who runs it?

3 A A big company. I think hedge fund  
4 or something.

5 Q So they floor plan for many  
6 different dealerships?

7 A For all dealerships.

8 Q All across the U.S.?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 9 A I think so, yes.
- 10 Q How big of a floor planner is
- 11 Palisades Dealer Funding, do you know?
- 12 A I think he do 50 deal. I don't
- 13 know. It could be maybe more than 50
- 14 dealerships.
- 15 Q Roughly speaking, Palisades Dealer
- 16 Funding, LLC does floor planning for
- 17 approximately 50 dealerships?
- 18 A Probably, maybe less, maybe more.
- 19 I don't know. You have to ask Mr. Hamo.
- 20 Q Do you know one way or another New
- 21 York City dealerships, across the country?
- 22 A No, I think Brooklyn, Queens and
- 23 sometime in New Jersey, I think. Long Island
- 24 also.
- 25 Q Could it be Automotive Finance

60

- 1 M. Eltouby
- 2 Corporation?
- 3 A Automotive, no.
- 4 Q AFC?
- 5 A It could be. It could be.
- 6 Q Do you know where they are
- 7 located?
- 8 A I don't know corporate office. I
- 9 don't know where it is.
- 10 Q Now, going to Palisades Funding,
- 11 LLC, do you personally know this individual
- 12 Gadi Ben Hamo?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 13 A Yes, he was a car dealer.  
14 Q He's a car dealer himself?  
15 A Yes.  
16 Q who does he sell vehicles through?  
17 well, what do you mean he's a car dealer  
18 himself, tell me what you mean?  
19 A A company. Car dealer, like, you  
20 know, independent car dealer. He's a car  
21 dealer.  
22 Q So in addition to running the  
23 floor planning company, Palisades Dealer  
24 Funding LLC, are you saying Gadi Ben Hamo runs  
25 the dealerships himself?

♀

61

- 1 M. Eltouby  
2 A I think so.  
3 Q Do you know which ones?  
4 A I think Queens National.  
5 MR. SIMON: Note my objection to  
6 the form of the question. You mean runs  
7 them or owns them?  
8 MR. KESHAVARZ: we'll take them  
9 one at a time.  
10 Q which dealerships did he run?  
11 THE WITNESS: I would like to know  
12 also if he can ask Gadi Ben Hamo himself  
13 because I give information for somebody  
14 that I don't know what he do.  
15 MR. SIMON: Just to the extent you  
16 know. I don't know what relevance this

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

17 has to anything of this case at all.

18 A I don't know if he runs it or he  
19 have partner or he is with his wife. I don't  
20 know.

21 Q I'm just asking what you know.

22 A I know very good that I deal with  
23 him.

24 Q On a day-to-day basis?

25 A Yes, but I never know the firm of

†

62

1 M. Eltouby  
2 the company it belong to him or somebody else.  
3 I don't know.

4 Q In your experience in the auto  
5 sales industry, talking about all your  
6 experience with all these dealerships and the  
7 floor planners that you personally have  
8 experience with, is it common or not common for  
9 the paperwork, name of the president or owner  
10 of the company to be in the name of one person,  
11 like a spouse, while the person's actually  
12 running the dealership would be someone else,  
13 like the spouse?

14 MR. SIMON: Note my objection to  
15 the form of the question.

16 Q Is that a common practice in your  
17 experience?

18 A I have no clue. I have no idea if  
19 he's -- I know I deal with him only.

20 Q I don't mean just for Palisades  
Page 54

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

21 Dealer Funding, LLC. You're working in the  
22 United States with auto dealers since '87 and  
23 you listed a long list of auto dealerships.

24 A Yes.

25 Q You list a long list of auto

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1 M. Eltouby

2 dealerships you've been in business with at  
3 that time.

4 A Yes.

5 Q You purchased vehicles under the  
6 license of those dealerships for many years?

7 A Uh-hum.

8 Q Yes or no?

9 A Yes.

10 Q And your income, you've been  
11 getting your income from dealing with these car  
12 dealerships and with the floor planners,  
13 correct?

14 A Yes.

15 Q So in your experience, is it  
16 common for the paperwork for these businesses,  
17 like the article of incorporation, the  
18 paperwork to be in the name of one person, but  
19 the person actually running the business is  
20 someone else, like a spouse or family member,  
21 is that common in your experience?

22 MR. SIMON: Note my objection to  
23 the form of the question.

24 A No. It's in the contract, they



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

25 say I dealing with Palisades Dealer Funding.

♀

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1 M. Eltouby

2 Q Yes.

3 A They don't say any particular  
4 name.

5 Q I understand that.

6 A Yes.

7 Q But what I'm saying is, like  
8 Planet Motor Cars, Incorporated, you work for  
9 Planet Motor Cars, Incorporated?

10 A Correct.

11 Q Did you run Planet Motor Cars,  
12 Incorporated from '00 to '13?

13 A I not ran, but I'm a part of, you  
14 know, I was involved in the operation.

15 Q In what way?

16 A Operation, buying cars, see what's  
17 going on, you know, it's like manage, GM,  
18 general manager.

19 Q You're the general manager?

20 A Yes, manager.

21 Q You made decisions about what  
22 vehicles to purchase at auction?

23 A Yes.

24 Q You made decisions about what  
25 price to sell the vehicles at?

♀

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1 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
M. Eltouby

2 A Yes.

3 Q You're the one who got most of the  
4 profits from the sales of those vehicles?

5 A No.

6 Q Who is the person at Planet Motor  
7 Cars, Incorporated that got most of the profits  
8 from the sales of vehicles from '00 to '13?

9 A Mohamed Masoud.

10 Q People spell Mohamed different  
11 ways?

12 A M-O-H-A-M-E-D.

13 Q So most of the money that was  
14 generated from Planet Motor Cars, Incorporated  
15 went to Mohamed Masoud from '00 to '13?

16 A Yes, in the company, in his  
17 company.

18 Q When you say "his company," what  
19 do you mean by that?

20 A He own the company.

21 Q On paper he was the owner of the  
22 corporation?

23 A Yes.

24 Q He's the sole stockholder in the  
25 corporation?

♀

66

1 M. Eltouby

2 A He's owner.

3 Q And you were essentially the  
4 general manager at Planet Motor Cars,

5 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
Incorporated?

6 A I was manager.

7 Q Was there any other manager there?

8 A Couple of them.

9 Q Above you or at the same level,  
10 below you?

11 A Same level. Little bit under,  
12 something like this.

13 Q What do you mean by you managed  
14 Planet Motor Cars, Incorporated?

15 A Buying cars.

16 Q And you determined the price to  
17 purchase the vehicles at?

18 A This is sales manager, he decides  
19 for the price.

20 Q The sales manager goes to auctions  
21 with you?

22 A No, sales manager, he decides the  
23 price of the car.

24 Q Of the sale of the vehicle?

25 A Correct.

♀

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1 M. Eltouby

2 Q But you made decisions?

3 MR. SIMON: Listen to the question  
4 because he was asking you who made the  
5 decisions at what price to purchase the  
6 cars at auction.

7 A Purchase cars? I purchase cars.

8 Q You made decisions about what

9 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
price to purchase vehicles at, correct?

10 A I buy the cars according to that  
11 market value in this time, you know, it's  
12 called MMR, Manheim Remarketing, which is  
13 biggest auction in the U.S.

14 MR. SIMON: He's saying when you  
15 go to auctions, whatever the auction  
16 price is, he doesn't set the auction  
17 price.

18 THE WITNESS: They show you same  
19 car sold last week for this much money,  
20 you know, this is according to this I  
21 buy.

22 MR. KESHAVARZ: Read back my last  
23 question and the answer.

24 (Record read.)

25 Q You make decisions about which

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1 M. Eltouby  
2 vehicles to purchase at the actions, correct?

3 A Yes, depends on what we sold.  
4 Say, example, the most selling car is the  
5 Nissan, I buy Nissan.

6 Q So is the price at the auction  
7 negotiable at all?

8 A No, it's an auction. You know  
9 auction?

10 Q Explain it to the jury.

11 A It's an auction. Person in the  
12 front of the person, 24, 25, 26, 27.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

13 Q why don't you explain to a jury,  
14 who has no idea about what an auction is, just  
15 explain basically how that process works.  
16 A It's an auction. In the U.S., lot  
17 of auctions about everything, about  
18 merchandise, about cars, about machine, about  
19 everything is auction in the U.S. It's a big  
20 state for auction. Auction is a come -- one  
21 auctioneer, somebody bid against you, you know.  
22 If you wanted the vehicle, you bid against him  
23 or couple different people, you know, until  
24 you're last one, last bidder, then they take  
25 the car.

⊕

69

1 M. Eltouby

2 Q And the auction house you go to,  
3 is that Manheim?

4 A Manheim, yes.

5 Q And is that how it works at  
6 Manheim?

7 A Yes. In every auction, not only  
8 Manheim. Manheim, every other auction.

9 Q Tell me the mechanics, I know how  
10 auction works at Manheim, but tell the jury how  
11 it works, like there's a row of vehicles.

12 MR. SIMON: Objection when you say  
13 "tell the jury," because he's only  
14 answering questions here. There's no  
15 jurors here, but are you referencing it  
16 goes to the highest bidder, you want him

17 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
to explain that?

18 Q Explain the process, you go to  
19 Manheim --

20 A I explain to you before. You not  
21 understand.

22 Q -- you walk in, what do you see,  
23 how does it work?

24 A This is the car coming to the  
25 lane.

70

1 M. Eltouby

2 Q Exactly, that's what I mean. The  
3 lane, how does that process work?

4 A The car come to the lane and start  
5 bidding on the car until you get -- if you are  
6 last bidder.

7 Q So the price, there's a base price  
8 that bidding starts at; is that right or not?

9 A It depends on the car. Example,  
10 value 15,000, you cannot start with \$5,000, you  
11 know.

12 Q So I'm just trying to figure  
13 out -- the price that the vehicle you purchase  
14 at Manheim is determined by bidding for the  
15 purchase price of that vehicle, correct?

16 A Correct.

17 Q You would be one of the people who  
18 bids for?

19 A Correct.

20 Q So you make decisions about at

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
21 what point you want to purchase the vehicle at  
22 what price and what price not to, correct?  
23 A Yes.  
24 Q And you make that decision for all  
25 of the dealerships on whose license you

†

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1 M. Eltouby  
2 purchase vehicles at, correct?  
3 A Correct.  
4 Q And do you say you purchase  
5 around, roughly speaking, 60 vehicles for the  
6 dealerships per month?  
7 A For all the dealers. It depends  
8 on value of the -- you know, the car business  
9 is up and down, you know. One month you  
10 selling only 20 cars only or 30 cars only, one  
11 month is 60, one month is 50, one month is 40.  
12 It's not steady.  
13 Q But on average you think about 60  
14 cars a month?  
15 A Not really.  
16 Q 50 cars a month?  
17 A About. It could be less, you  
18 know.  
19 Q Something like that, around 50?  
20 A Yes.  
21 Q Is that for the whole time period  
22 you were purchasing vehicles under the license  
23 of a different dealership from '00 to present?  
24 A Correct.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
MR. SIMON: My client wants to put

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1 M. Eltouby  
2 on the record we're talking about  
3 procedures at Manheim on acquiring  
4 vehicles at auction. Quite honestly,  
5 Manheim's, you know, one of the biggest  
6 or one of the biggest in the country.  
7 My understanding there could be hundreds  
8 and hundreds or thousands of dealerships  
9 and it's only for licensed approved  
10 dealerships bidding at any auction. I  
11 believe they have multiple lanes,  
12 sometime five lanes, six lanes at any  
13 time. Some dealerships are present in  
14 person. Some are bidding online at real  
15 time.

16 But, I mean, to go through the  
17 whole Manheim process as irrelevant to  
18 this case therefore, I object to any of  
19 these questions about Manheim conducting  
20 its business.

21 Q Is that factually correct about  
22 what your attorney said about how the process  
23 works?

24 A Correct.

25 Q When you were making decisions

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1 M. Eltouby  
Page 63



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

2 about which of these vehicles to purchase,  
3 roughly 50 a month on average, about how many  
4 vehicles do you go through to make a  
5 determination?

6 A How many?

7 Q Vehicles do you go through, say,  
8 in a day?

9 A You buy how many vehicle?

10 Q Yes, like you look at 100  
11 vehicles, you purchase one of them.

12 A No, it's a week.

13 Q A week?

14 A The auction is every week.

15 Q How many do you look at before you  
16 decide how many to buy? You look at 100, you  
17 decide to buy one?

18 A Say company sold already this week  
19 five cars or six cars, I say I got to replace  
20 every dealership sold. If they sell, example,  
21 ten cars a week or nine cars, I have to go to  
22 auction buy some cars. Sometimes I buy 10,  
23 sometime 11, you know, it depends on price in  
24 auction.

25 MR. SIMON: Off the record.

♀

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1 M. Eltouby

2 (Discussion is held off the  
3 record.)

4 Q So let's take it one at a time.

5 Planet Motor Cars, Incorporated, does that

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

6 company have any relationship with the other  
7 dealerships that you mentioned?

8 MR. SIMON: Note my objection to  
9 the form of the question. You're  
10 assuming it's still in business. You're  
11 asking in the present tense?

12 MR. KESHAVARZ: Wait. Object to  
13 form of the question.

14 Q Sir, if you don't understand one  
15 of my questions, will you please ask me to  
16 rephrase it?

17 A Okay.

18 Q If I ask you a question and you  
19 don't ask me to rephrase it, is it reasonable  
20 for me to assume you understood the question?

21 A Okay.

22 Q Please, just let me know if you  
23 don't understand.

24 A Okay.

25 Q You were purchasing vehicles under

75

1 M. Eltouby  
2 the license of Planet Motor Cars, Incorporated  
3 from '00 to '13, correct?

4 A Yes.

5 Q Did the company stay in business  
6 after '13?

7 A I don't know. I don't buy from  
8 them anymore. The company is still open, I  
9 think.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 10 Q You think it is?
- 11 A Uh-hum.
- 12 Q Do you know where the company
- 13 operates, where's the car dealership?
- 14 A I don't know.
- 15 Q Do you have any official role at
- 16 Planet Motor Cars, Incorporated?
- 17 A official?
- 18 Q Yes.
- 19 A what do you mean "official"?
- 20 Q Do you sign any papers on behalf
- 21 of Planet Motor Cars, Incorporated?
- 22 A Yes.
- 23 Q what kind of papers?
- 24 A Whatever, any papers, you know. I
- 25 was an owner.

♀

76

- 1 M. Eltouby
- 2 Q You were an owner of Planet Motor
- 3 Cars, Incorporated?
- 4 A Correct.
- 5 Q who else were owners of Planet
- 6 Motor Cars Incorporated? You were the owner?
- 7 A I was a member because it's an
- 8 LLC.
- 9 Q I thought Planet Motor Cars was
- 10 Incorporated, it was not an LLC?
- 11 A Corporation, incorporated.
- 12 Q So what you're calling you're a
- 13 member, might be shareholder, might be a

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

14 member, whatever you're calling it, who were  
15 the other owners of Planet Motor Car, Inc.  
16 other than yourself?

17 A Who's the owner in Planet Motor  
18 Car? I was not owner.

19 Q Were you a member?

20 A No, not even member. There's an  
21 incorporation, I was manage.

22 Q Were you a manager?

23 A I was manage, yes.

24 Q Were you the president?

25 A Manage is not president. Manager.

⌘

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1 M. Eltouby

2 Q Was manager your title there?

3 A No.

4 Q Did you have a title there?

5 A Manager.

6 Q Other than that?

7 A Manager.

8 Q The money from the sales of the  
9 vehicles at Planet Motor Cars, Incorporated,  
10 did any of that money go to you other than the  
11 \$100 per -- other than \$100 fee and maybe  
12 occasionally if you got a good deal, maybe two  
13 to three cars a month you'd get a little bit of  
14 a commission from that sale; other than that,  
15 did you get any money in any way, shape or form  
16 from your association at Planet Motor Cars,  
17 Incorporated?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

18 A No.

19 Q That's true for all of the  
20 dealerships you listed, any money you've ever  
21 got from them was \$100 per vehicle or a little  
22 bit of a commission from the two or three  
23 vehicles you might get a good deal for,  
24 correct?

25 MR. SIMON: Note my objection to

78

1 M. Eltouby

2 the form of the question.

3 Do you understand what he's  
4 asking?

5 THE WITNESS: No.

6 MR. SIMON: You don't understand  
7 the question?

8 THE WITNESS: No.

9 Q Please, ask me to rephrase it.

10 A Rephrase.

11 Q One source of income you got from  
12 the list of dealerships that we had talked  
13 about is the \$100 per vehicle fee that you got  
14 from getting it at auction, right?

15 MR. SIMON: Note my objection to  
16 the form of the question. You're  
17 referring to the list of the last five  
18 years or the list from '85 on?

19 Q Let's talk from '87 on. I think  
20 your answer was the same, right, from '87 on?

21 A From '87?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

22 THE WITNESS: Let's talk about '00  
23 on, that's fine. Fair enough?  
24 MR. SIMON: '00 on, okay.  
25 THE WITNESS: Yes.

♀  
†

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1 M. Eltouby  
2 Q Your only source of money from any  
3 of these dealerships, and we went through the  
4 long list.  
5 A There was not -- okay, continue.  
6 Q Well --  
7 A Repeat the question.  
8 Q The dealerships that you are  
9 associated with doing any work for either  
10 volunteer, as a finder, as a commission, as an  
11 owner, as manager, as operator, as employee,  
12 from '00 to present, one was Planet Motor Cars,  
13 Incorporated, correct?  
14 A Yes.  
15 Q And you were a manager there,  
16 correct?  
17 A Yes.  
18 Q And one was Planet Auto Group  
19 Incorporated, correct?  
20 A Planet Auto Group, yes.  
21 Q Incorporated?  
22 A Yes, from '05.  
23 Q You purchased vehicles there from  
24 '05 to present?  
25 A Yes.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

♀

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1 M. Eltouby

2 Q And did you have any other role at  
3 Planet Auto Group, Incorporated?

4 A In this period from '00 and '05 to  
5 present to '13 is Planet Motor Cars and Planet  
6 Auto Group.

7 Q From '05, go ahead.

8 A I'm sorry, I cannot hold my urine.

9 MR. KESHAVARZ: Take a break.

10 (Discussion is held off the  
11 record.)

12 Q Before we went through the dates  
13 that you were purchasing vehicles at the  
14 auction house using licenses of different  
15 dealerships. Do you know if those dates are  
16 the same dates that the dealership was in  
17 operation or do you know, were they in  
18 operation longer than the period you were  
19 getting vehicles for them? I can go through  
20 them one at a time if you like.

21 A Go ahead.

22 Q Planet Motor Cars, Incorporated,  
23 do you know when that was in operation, from  
24 when to when?

25 A I was buying from when to when?

♀

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1 M. Eltouby

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 2 Q You were buying for them from '00  
3 to '13, correct?  
4 A Yes.  
5 Q Do you know when they were in  
6 operation from?  
7 A I don't know.  
8 Q They were in operation before you  
9 did anything?  
10 A Yes.  
11 Q Do you know how long they were in  
12 operation prior to that?  
13 A How long's operation?  
14 Q How long Planet Motor Cars,  
15 Incorporated was in operation prior to you  
16 purchasing vehicles there in '00?  
17 A No, I think from '98 until '13.  
18 Q Who is your boss at Planet Motor  
19 Cars, Incorporated?  
20 A Mohamed Masoud.  
21 Q He's the person you report to?  
22 A Yes.  
23 Q You dealt with him on a daily  
24 basis?  
25 A Not on daily basis. He doesn't

♀

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- 1 M. Eltouby  
2 live here.  
3 Q Where did he live at the time?  
4 A He come in and out.  
5 Q To where?



NYMG\_depo\_transcript\_Mamdoh Eltouby\_4.27.15

6 A He live in Cairo.

7 Q How often would he be in the U.S.  
8 at the dealership or was it pretty much an  
9 absentee owner?

10 A I don't know how many. I can't  
11 count, but he was off also many times here.

12 Q So most of the time when you were  
13 purchasing vehicles at Planet Motor Cars,  
14 Incorporated, would you say most of the time he  
15 was not in the United States?

16 A No.

17 Q Okay, any family members of yours  
18 have any relationship to Planet Motor Cars,  
19 Incorporated?

20 A No.

21 Q Magdy Eltouby is your spouse?

22 A He's my son.

23 Q I apologize.  
24 what's your wife name?

25 A wife name? I'm not married.

⌘

83

1 M. Eltouby  
2 which wife? I married three times, four times.  
3 which?

4 Q Your last wife?

5 A First one.

6 Q Okay, from what period? When were  
7 you married last, what period of time?

8 A I not married. I live with  
9 somebody.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 10 Q Are you currently with her?
- 11 A Yes.
- 12 Q How long?
- 13 A I think from '95 until present.
- 14 Q Until present.
- 15 Any children?
- 16 A Yes.
- 17 Q Name?
- 18 A I have Magdy Eltouby, which is
- 19 from my first marriage in Germany.
- 20 Q How old is he?
- 21 A He's born 1978. He passed away in
- 22 '11.
- 23 Q I'm sorry to hear that.
- 24 Who else?
- 25 A Nada Eltouby. She's from second

84

- 1 M. Eltouby
- 2 marriage.
- 3 Q How old is she?
- 4 MR. SIMON: She was deposed in
- 5 this case.
- 6 A 25.
- 7 Q Anyone else?
- 8 A Menah Eltouby, she's 23 years old,
- 9 same wife as Nada.
- 10 Q Yes.
- 11 A Then Sarah Eltouby, born '96,
- 12 she's from present lady that I'm living with
- 13 right now. And then Youseff Eltouby, he's 16

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
14 years old.

15 Q Now, are any of your children  
16 involved in any way, shape or form with any of  
17 the dealerships that you discussed so far?

18 A No.

19 Q Have they ever been involved in  
20 any way, shape or form with any of the  
21 dealerships you've discussed?

22 A On paper?

23 Q In any way, on paper.

24 A Nada, she was watching dealership,  
25 which is, she was working training in Atlantic

85

1 M. Eltouby

2 Kia, you know, and then working for BMW. She  
3 training for new car and then she work in New  
4 York Motor Group, that's it.

5 Q Do any of your children have any  
6 relationship either on paper or in actuality  
7 with any of the dealerships you mentioned?

8 A No.

9 Q Are you sure about that?

10 A My daughter or my son?

11 Q Any of the people, any of your  
12 children, did they have any relationship in any  
13 way, shape or form in practice or on paper with  
14 any of the dealerships that we've discussed so  
15 far?

16 A No.

17 Q You're certain about that?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

18 A Yes.

19 MR. SIMON: Note my objection to  
20 the form of the question as to  
21 relationship.

22 Q Well, do you understand what I  
23 mean by "relationship"?

24 A Yeah, you say children.

25 Q No, relationship to dealers. Are

86

1 M. Eltouby  
2 they on the papers of any of the dealers?

3 A Children -- my children?

4 Q Yes.

5 A Exactly your question?

6 Q Yes. We talked about Yousef,  
7 Magdy, Nada, Menah and Sarah?

8 A I think Magdy, he had relation to  
9 Planet Motor Car.

10 Q What was Magdy's relation in  
11 Planet Motor Cars?

12 A He was, you know, part of  
13 corporation with me, Mohamed Masoud.

14 Q I couldn't hear you?

15 A Part, like what you call it, part  
16 of the corporation with Mohamed Masoud.

17 Q He was one of the officers?

18 A He was one of, yeah.

19 Q Were the profits from the business  
20 going to Magdy?

21 A Not really. He was taking salary,

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

22 big salary, you know.

23 Q How big?

24 A He was making between \$6,000,

25 \$7,000, you know, a month because he was a

87

1 M. Eltouby

2 finance manager, also.

3 Q Did Magdy work at Hillside at any  
4 point?

5 A He passed already. No.

6 Q He never worked at Hillside?

7 A No.

8 Q Did Menah ever work?

9 A Menah, she's a college girl.  
10 She's still in college.

11 Q She never worked at Hillside?

12 A She come in couple time to look at  
13 everything with me, you know, to see what's  
14 going on, you know, but she never work over  
15 there. She's college girl. She still in  
16 college. She study.

17 Q Your partner, Ms. Ibrahim, has she  
18 been involved in any of the dealerships you  
19 discussed?

20 A Ms. Ibrahim, she involved in  
21 Hillside Motor.

22 Q Is she involved in any of the  
23 other dealerships?

24 A No.

25 Q When you say she's owner, what do

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

88

1 M. Eltouby  
2 you mean?  
3 A She's a member, LLC.  
4 Q Are there any other members of  
5 Hillside Motor, LLC other than her?  
6 A I don't know. No knowledge about  
7 it.  
8 Q what's your relationship -- you  
9 consulted at Hillside Motor LLC from '13 to  
10 present, correct?  
11 A Correct.  
12 Q You purchase vehicles at the  
13 auction under the license of Hillside Motor  
14 LLC, correct?  
15 A Correct.  
16 Q And Palisades Dealer Funding, LLC  
17 is the floor planner for those vehicles,  
18 correct?  
19 A No.  
20 Q who is?  
21 A Auction. Manheim Auction.  
22 Q Manheim is the floor planner for  
23 the vehicles at Hillside?  
24 A Yes, Manheim Auto Auction.  
25 Q You said another name before

⌘

89

1 M. Eltouby  
2 Manheim. Atlantic something or no?  
Page 77

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 3 A Atlantic?
- 4 Q Maybe I misheard you.
- 5 A You were pronouncing Palisades.
- 6 Palisades Dealer used to be the floor.
- 7 Q Do you know when that changed?
- 8 A I think sometime last year.
- 9 Q Do you know why that changed?
- 10 A I think interest rate.
- 11 Q Other than purchasing vehicles at
- 12 auction for \$100 fee, did you have -- or
- 13 vehicles, did you have any role at Hillside
- 14 Motor, LLC or do you --
- 15 A They raise me. It's not \$100.
- 16 Q How much?
- 17 A 150.
- 18 Q That's for all the dealerships
- 19 that you currently work with?
- 20 A Yes, from '00 until now.
- 21 Q Do you have any other role at
- 22 Hillside Motor, LLC other than buying from
- 23 auctions under their name?
- 24 A No. Under what name?
- 25 Q Under the license of Hillside

♀

90

- 1 M. Eltouby
- 2 Motor LLC, do you have any other role at
- 3 Hillside Motor?
- 4 A What do you mean "role"?
- 5 Q Any role at all. Do you ever go
- 6 there, do anything for them?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

7           A     Oh. Yes, as consultant, buying  
8     and consulting, too. I am vice president for  
9     New York Independent Dealer Association.  
10          Q     Your vice president of New York...  
11          A     New York Independent Dealer  
12     Association.  
13          Q     What does that have to do with  
14     Hillside Motor, LLC?  
15          A     You know, help any dealership for  
16     anything and experience, you know, for long  
17     business, long time in business and experience,  
18     you know.  
19          Q     So are you physically at Hillside  
20     Motor, Incorporated during the week?  
21          A     No, I'm at Planet Auto Group most  
22     of the time.  
23          Q     Planet Auto Group, Incorporated?  
24          A     Yes, next to my house in  
25     Huntington.

91

1                   M. Eltouby  
2          Q     What's the address of Planet Motor  
3     Group, Incorporated?  
4          A     338 East Jericho Turnpike,  
5     Huntington, New York 11746.  
6          Q     You say that's right next to your  
7     home?  
8          A     Yes.  
9          Q     Is that why you are there  
10     particularly?



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

11 A Most of the time.

12 Q From there you go to Hillside,  
13 sometimes then you go to Hunts Point sometimes?

14 A No, most of the time I go to  
15 auction.

16 Q Okay. Now, I asked you this  
17 before, but I want to make sure I'm absolutely  
18 clear. You've never purchased a vehicle using  
19 a license of one of the dealerships that is  
20 sold by another dealership, right?

21 A Sometimes the dealership between  
22 each other, you know, is still until now, you  
23 know, if you buying a car, this is called --  
24 and website called OVE, this is cause between  
25 dealer to dealer, you know. Say I buy a car, I

†

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1 M. Eltouby  
2 cannot sell it or you have dealership, I have  
3 dealership, you want to buy the car, this car,  
4 I can give a number, you know, I put it in this  
5 site and write number with profit, you know.  
6 Say, example, I bought car for 15, we put it in  
7 OVE with 16, and then when you buy it, then  
8 transfer from this company to this company with  
9 a reassignment. You got it?

10 Q Yes, thank you.

11 Were there a lot of reassignments  
12 in particular amongst the dealerships that you  
13 mentioned?

14 A I don't know. I cannot recall.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

15 Q Between Planet Motor Cars, Inc.,  
16 Planet Auto Group, Inc., were there a lot of  
17 reassignments from those and New York Motor  
18 Group, LLC?

19 A Could be.

20 Q That's pretty common?

21 A Could be very common, yes.

22 Q Could be or was it very common?

23 A Could be because customer go, this  
24 way you can have a car here, you can send it  
25 over there and wholesale it to different

93

1 M. Eltouby  
2 company and they sell it over there instead you  
3 losing the customer. Common sense.

4 Q well, have you read the deposition  
5 transcript of Mr. Estrada?

6 A No, I never did.

7 Q well, he testified under oath that  
8 when customers felt like they were being ripped  
9 off by one of the Planet Car dealerships, that  
10 he was sent by you to bring that customer to  
11 New York Motor Group so they can purchase the  
12 vehicles from New York Motor Group. Is that  
13 true?

14 A Not true.

15 Q Have there been any complaints by  
16 any customers that Planet Motor Cars,  
17 Incorporated or Planet Auto Group,  
18 Incorporated?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

19           A     You can search about Planet Motor  
20     Cars and Planet Auto Group is zero, you know,  
21     complaint very, very minor. Maybe one or two  
22     customers. This is only having -- complaint  
23     only was Mr. Estrada coming to my company, you  
24     know, and destroys it. Yes, this is the one,  
25     this is the bad guy.

♀  
†

94

1                           M. Eltouby  
2           Q     Okay.  
3           A     Bad person.  
4           Q     And he worked at New York Motor  
5     Group for you?  
6           A     Correct.  
7           Q     Did he work anywhere else for you?  
8           A     No, just New York Motor Group.  
9           Q     He had no relationship whatsoever  
10    to Planet dealerships?  
11          A     No.  
12          Q     Were any complaints by  
13    customers --  
14          A     Yes.  
15                MR. SIMON: Let him finish the  
16    question.  
17                THE WITNESS: I'm sorry.  
18          Q     Have there ever been complaints by  
19    any customers at Planet Motor Cars,  
20    Incorporated?  
21          A     No.  
22          Q     Ever been any complaints by

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

23 customers at Planet Auto Group, Incorporated?

24 A No, very minor.

25 Q Such as?

95

1 M. Eltouby

2 A Could be one, two, several years  
3 ago, you know, you cannot be you have a company  
4 already exist in New York City also from '00,  
5 example, until whatever, you understand, and is  
6 no zero complaint. I would be lying to tell  
7 you, yes, some people are not satisfied, they  
8 go to civil court, but not big, like what  
9 happened we ripping customer or stealing money  
10 from them, this, this, never this happen,  
11 never. Big cases, criminal cases, never, you  
12 know. This is most of it, Small Claims Court,  
13 you know, some minor stuff.

14 Q I'm trying to get the level of  
15 complaints. Let me make sure I'm clear on your  
16 testimony. Has Planet Motor Cars, Incorporated  
17 ever had any complaints by consumers?

18 A By consumer, yeah, some of them  
19 very little. Very minor. Say, two percent.

20 Q Two percent of all consumers?

21 A In all long run, two, three  
22 percent most.

23 Q If 100 consumers purchased  
24 vehicles, two, three of them would have  
25 complaints?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

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1 M. Eltouby

2 A It could be, yes.

3 Q But those would be very minor  
4 complaints?

5 A Yes, repair some stuff, you know,  
6 need extra key, something.

7 Q Something like that?

8 A Yes.

9 Q That's also true for Planet Motor  
10 Group, Incorporated?

11 A Planet Auto group, yes.

12 Q Is that also true at Hillside  
13 Motor, LLC?

14 A Yes.

15 Q That you might have two or three  
16 complaints out of 100 for minor things like  
17 minor repairs or keys or something along those  
18 lines?

19 A Yes. As you can see, this is  
20 already all of this in website now. Something  
21 called "Internet." Internet, this mean you can  
22 see a -- view all complaint about consumer.  
23 They write in complaint. You can go to  
24 Consumer Affairs, you can go to Civil Court,  
25 you know. All of this you can see exactly by

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1 M. Eltouby

2 yourself. It's just only this particular

3 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
employee, which is called Mr. Estrada, I would  
4 never think the stuff what he did. He's a bad  
5 person. And he did the same thing by -- at a  
6 company, Auto Palace. He come to me telling me  
7 "No, this is not me, you can ask D.A." I ask  
8 the D.A. The D.A. tell me this is -- he  
9 already have no more, they settle. He don't do  
10 anything and he's free, you know. He tell me  
11 he's free and this all things he did.  
12 Something wrong. It was not him. It was owner  
13 or whoever, you know. He threw everything on  
14 owner, you know.

15 Q At Auto Palace?

16 A Auto Palace. If you read  
17 complaint about Auto Palace, it's same thing  
18 complaint to New York Motor Group, you know.  
19 He's a bad employee. He's a bad person. And I  
20 wouldn't know.

21 Q When is the first time you had any  
22 indication that Mr. Estrada was doing bad  
23 things at New York Motor Group or anywhere?

24 A Yeah, this is in August, also  
25 after he work.

98

1 M. Eltouby

2 Q When?

3 A In August, also after he had -- in  
4 the beginning he was working very straight, you  
5 know, because he was under my vision. I was --  
6 go by myself. I was -- in the beginning he was

NYMG\_depo\_transcript\_Mamdoh Eltouby\_4.27.15  
7 working straight until customer come out, they  
8 check and say "I'm satisfied."

9 In the end of it, by August, July,  
10 he started to do some stuff, which I was not  
11 watching, you know, I think I tell my daughter,  
12 "Please if you can, see if he do anything to  
13 any customer."

14 But the problem is, most of the  
15 customer speak Spanish. My daughter, she don't  
16 understand Spanish, you know. She could not  
17 stay in the office because most of the people  
18 come speak Spanish, you know, and the people  
19 come and asking about him. When you try to  
20 speak with the customer, they speaking only  
21 Spanish, you know.

22 I get somebody who was working for  
23 me as a porter, you know. I tell him  
24 "Translate for me what guy come here all the  
25 time, I want to know. He say he have a

99

1 M. Eltouby  
2 business with Julio Estrada direct. He cannot  
3 talk to only -- nobody except to him. And when  
4 he come in, I ask him "What's wrong with this  
5 guy?" He tell me anything. "Yeah, yeah, I  
6 know him, this is my friend and this, this,"  
7 you know, I never think he do any bad stuff.  
8 Q So the first time you had any  
9 indication that Mr. Estrada was doing bad stuff  
10 anywhere was in August or July of '13?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
11 A August he was -- you know, August  
12 he start to be wild, you know, he do so many  
13 things. This is -- I don't know. He go to  
14 customer in her house 11:00 in the night. I  
15 have no control of this, you understand? He go  
16 to people outside in Dunkin' Donuts. There is  
17 a guy in Dunkin' Donut, he works there. He  
18 convince him he get him car from California. I  
19 don't know this. The customer come and asking  
20 about him couple time. I tell him "what do you  
21 have?" He show me a contract to the customer,  
22 it not belong to me. It belong to, he say,  
23 DLR. I don't know who is DLR. And the  
24 customer name and other side is DLR, the  
25 dealer. It's not me, you know. And he tell

♀

100

1 M. Eltouby  
2 him he get him a car from California. I don't  
3 know what to tell customer.  
4 Q So August '13 is the first time  
5 you had any indication that Mr. Estrada was  
6 doing anything --  
7 A Yeah, I started to see -- I'm  
8 sorry.  
9 Q August '13 is the first time you  
10 had any indications that Mr. Estrada was doing  
11 anything bad, correct?  
12 A Yes.  
13 Q He started working there in  
14 November of '12; is that correct?



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

15 A December '12 -- no, January '13.

16 Q He testified, I believe, that he  
17 started working there in the middle of November  
18 of '12; is that untrue?

19 A No, that's not true. He was  
20 coming in and out. He try to hire, you know,  
21 hire him and he close some deal helping other  
22 friend he used to working with him in Auto  
23 Palace, his name is Angel Santiago. He was in  
24 this time he was working for me, Angel  
25 Santiago, as a finance.

♀

101

1 M. Eltouby

2 Q But so he was closing some deals?

3 A He was coming helping him.

4 Q Close deals in the name of New  
5 York Motor Group?

6 A He was coming to help him, Angel  
7 Santiago, to close for him the deal and he show  
8 me also he do the deal because other guy, he  
9 doesn't know too much about finance.

10 Q When you say "close the deal," you  
11 mean close the deal in the name of New York  
12 Motor Group?

13 A Correct.

14 Q So he would close deals in the  
15 name of New York Motor Group beginning in the  
16 middle of November '12; is that true?

17 A Middle? I doubt it. It was end  
18 of December, I think. In December '12 from my

19 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
knowledge, end of December. Not in November.

20 Q So these were vehicles from Auto  
21 Palace that were being closed in the name of --  
22 where did Angel Santiago work?

23 A He used to work for Auto Palace.  
24 when Auto Palace close, he come before they  
25 close, he come work for me. He feel this is

102

1 M. Eltouby  
2 dealership something wrong. Then he starts  
3 coming working for me.

4 Q To your knowledge, were finance  
5 companies refusing to do business with Auto  
6 Palace?

7 A Yes.

8 Q And for that reason were some of  
9 those deals that started at Auto Palace  
10 financed through finance companies through New  
11 York Motor Group?

12 A No.

13 Q So Estrada testified, I believe,  
14 his testimony will be whatever it is, that  
15 there would be customers at Auto Palace,  
16 finance companies all cancelled their deals  
17 with Auto Palace because of allegations of  
18 fraud, they then brought those customers to New  
19 York Motor Group and New York Motor Group would  
20 arrange for financing, is that true or not?

21 A Not true.

22 Q How long did Mr. Estrada do work

23 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
for New York Motor Group after August of '13?

24 A He working until November. In the  
25 beginning of December, I already called the

103

1 M. Eltouby  
2 D.A. and tell him, you got to get this guy out.  
3 I speak with his lawyer, you know, which is --  
4 what's his name? His name is Jimmy Casers.

5 MR. SIMON: I think --

6 MR. KESHAVARZ: Mr. Simon, you  
7 can't say anything other than object to  
8 form.

9 Q When did you speak to the D.A. or  
10 Mr. Estrada's attorney?

11 A When I see people coming back,  
12 customers coming back and starting calling  
13 police, you know, and I see the guy is not  
14 here, up and down, you know, comes once in a  
15 week, twice week and most of the time he is not  
16 there.

17 Then I starting see customers  
18 coming back, you know. Then I speak with Mr.  
19 -- also the D.A. I say -- you know, he tell me  
20 you have to get the guy out as soon as  
21 possible. When he coming back, you know, I  
22 tell him, you don't need to work here any more.

23 Q But did he continue to work there  
24 for some period of time after that after you  
25 told him?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
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1 M. Eltouby  
2 A No.  
3 Q You told him that in November of  
4 '13?  
5 A November '13.  
6 Q When did you first speak with the  
7 D.A. about Mr. Estrada?  
8 A I speak with Mr. -- when I see --  
9 when I see the contract, something contract for  
10 people is not -- contract is not belong to me  
11 and people come to my dealership asking where  
12 is him.  
13 Q The name of the dealership would  
14 not be New York Motor Group?  
15 A No.  
16 Q Would the name of the dealership  
17 be Auto Palace?  
18 A No, DLR. I don't know.  
19 Q Were the names of the dealerships  
20 on the contracts in the names of anyone else  
21 other than DLR?  
22 A The customer name and DLR only.  
23 Q About how many contracts were  
24 coming in under the name of DLR?  
25 A Couple of contract. It's about

105

1 M. Eltouby  
2 easy -- about four or five that what I see.  
3 Q You actually saw four, five

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

4 contracts --

5 A Yes.

6 Q -- in the name of DLR?

7 A Yes.

8 Q Those are customers who came to  
9 New York Motor Group to purchase a vehicle, the  
10 contract said DLR, correct?

11 A Correct.

12 Q None of those vehicles were on New  
13 York Motor Group's lot?

14 A No.

15 Q Do you know how he showed them a  
16 vehicle that he sold them without it being on  
17 New York Motor Group's lot?

18 A Internet. It's shown on Internet  
19 car, in search for car anywhere. And tell him  
20 this going to be your car and write number and  
21 everything.

22 Q How do you know that?

23 A I see.

24 Q How do you see it?

25 A I see it with customer when they

♀

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1 M. Eltouby

2 come show me.

3 Q Customers showed you what?

4 A Show me the contract.

5 Q But you said that Mr. Estrada got  
6 cars by the Internet, correct?

7 A Yes, he take information from car  
Page 92

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

8 in Internet, yes.

9 Q How do you know that? How do you  
10 know that Mr. Estrada took information for cars  
11 sold under the name of DLR from the Internet?

12 A Customer telling me.

13 Q Customers ever tell you whether  
14 they saw any of the vehicles on New York Motor  
15 Group's lot?

16 A No.

17 Q Did they say they ever saw any of  
18 those vehicles in person?

19 A They see the cars in Internet. He  
20 showed to him in Internet.

21 Q Any customers say they saw the  
22 vehicle in person?

23 A No.

24 Q Do you know how the vehicles that  
25 were delivered to the customers, exhibited

107

1 M. Eltouby

2 vehicles in the name of DLR?

3 A It was never delivered anything.

4 Q So they signed contracts, but no  
5 vehicles ever delivered?

6 A Yes.

7 Q And --

8 A They take from customer deposit  
9 and put it in his pocket.

10 Q And he took the down payment from  
11 the customer while he was at New York Motor

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

12 Group, physically at New York Motor Group?

13 A No, he go to customer in the  
14 business and their business, not in New York  
15 Motor Group. He go to in the house, customer.  
16 I tell him, where you give him the money? He  
17 tell me, he come to my business. One guy, he  
18 work in Dunkin' Donuts. He go to Dunkin'  
19 Donuts. One lady, she in the, 11:00 in the  
20 night he go to her house.

21 Q were there any other complaints  
22 that you saw or learned about from Mr.  
23 Estrada's work that dealt with something other  
24 than the four, five contracts in the name of  
25 DLR?

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1 M. Eltouby

2 A Yes, he did. When he left already  
3 dealership, he take bunch of the information  
4 from customers there he did with them, you  
5 know, and call customer and text message  
6 customers and people come in to me and tell me,  
7 show me the text message he tell them, you  
8 know, customer, example, he owe \$17,000 to the  
9 bank, to Santander, any particular bank.  
10 Customer he owe \$17,000. He called customer  
11 and he tell him, "Listen, if you pay today  
12 5,600 and something, your loan is paid." Then  
13 customer, he bring -- he meet with him in the  
14 bank and give him the cash and the D.A. -- he  
15 filed a complaint to the D.A. Then D.A. come

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16 to me, then he take the phone number for Julio  
17 Estrada. He tracing the phone, you know, he  
18 tracing the phone. He see text messages and he  
19 arrest him inside the bank. When customer pull  
20 money and tried to give him, he come and arrest  
21 him in the spot.

22 Q Other than that one incident when  
23 they were arrested and charged by the D.A. and  
24 the four or five contracts in the name of DLR,  
25 were there any other complaints about deals

109

1 M. Eltouby  
2 involving Mr. Estrada at New York Motor Group?

3 MR. SIMON: Note my objection. By  
4 whom?

5 MR. KESHAVARZ: Objection to form.

6 A By who?

7 Q Any customer ever complain about  
8 any deal that Mr. Estrada was involved in at  
9 New York Motor Group other than the four or  
10 five contracts in the name of DLR and the one  
11 incident where Mr. Estrada was arrested?

12 A I don't know. Could be asking  
13 this question to D.A. because most of the  
14 people who was in the D.A. complaint.

15 Q Well, they would come to the  
16 dealership and complain?

17 A No, complaint to the D.A.

18 Q I don't mean criminal.

19 A It was complaint in the D.A. about



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

20 Mr. Estrada.

21 Q You mean the criminal complaint,  
22 right?

23 A Yes, around lawsuit.

24 MR. KESHAVARZ: Off the record.

25 (Discussion is held off the

110

1 M. Eltouby

2 record.)

3 Q Sir, we were talking about  
4 complaints that you were made aware of for  
5 items where Mr. Estrada was working at the  
6 dealership. We had talked about four to five  
7 contracts that you had personally seen in the  
8 name of DLR, correct?

9 A Yes.

10 Q These were customers that were  
11 coming back to New York Motor Group and saying  
12 "We made this deal with Estrada here, but the  
13 papers say DLR," is that right?

14 A He was coming to talk only with  
15 Mr. Estrada. I bargain to him, tell me what's  
16 the problem. Finally, I get somebody, Tripod  
17 (phonetic) to translate because most of them  
18 speak in Spanish language, you know. Then I  
19 get guy, ask him to tell me what's the problem.  
20 Then he starts saying "Mr. Estrada come to my  
21 business, he takes from me this much and this  
22 much and he tell me this car, I get car from  
23 you."

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

24 Q Correct me if I'm wrong, consumers  
25 were saying while he might have gotten some of

111

1 M. Eltouby  
2 the cash while not in New York Motor Group, he  
3 actually did the deal at New York Motor Group,  
4 weren't consumers telling you that?

5 A I don't know exactly because I was  
6 not present. I was not present. I don't know  
7 if -- I believe this is the guy he went already  
8 and when I catch him, guy in Dunkin' Donuts, he  
9 take from him money at Dunkin' Donut, you know,  
10 this is -- this one I catch.

11 And then also besides this, he was  
12 lying to the customer. They come back to tell  
13 them, okay, say, example, the fact for payment  
14 is high, they tell him "After three, four  
15 months come over, I make for you the payment is  
16 low, you know." Like he was making exact --  
17 make exact in Auto Palace. I read complaint.  
18 This is from people, exactly same complaint  
19 like me. He tell lie to people to come back  
20 and to sign contract. For example, you know,  
21 from -- you know, payment, say, example, \$500,  
22 he telling people you got your payment, after  
23 200 after couple months, you know, people  
24 believe him, but not in writing, nothing in  
25 writing. People only believe.

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NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

1 M. Eltouby

2 Q So customers would be coming back  
3 to New York Motor Group?

4 A Yes.

5 Q And say "When I went to New York  
6 Motor Group to buy a car, Estrada told me that  
7 after three months or four months or something  
8 like that, I can come back and interest rate  
9 would go down?

10 A Correct.

11 Q How many customers said that?

12 A This is many customers, you know.

13 Q Dozen, two dozen?

14 A No.

15 Q Three dozen?

16 A This is what I know, what I see  
17 is, you know, couple is like three or four of  
18 them, five, six, something like that.

19 Q So three, five, six, those are  
20 customers you talked to directly that said that  
21 Estrada sold them a vehicle at New York Motor  
22 Group and Estrada told them come back in three  
23 months or six months that the interest rate  
24 would go down, right?

25 A Yes. It's not I talk to them. My

113

1 M. Eltouby

2 daughter call me. Customer come in here mad,  
3 he wants refinance, according to Estrada tell

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
4 him this, "You come refinance, your payment  
5 going to be lower."

6 Q So some of those customers you  
7 knew yourself. Some of the customers your  
8 daughter called you and told you about?

9 A Yes.

10 Q Were there any other complaints  
11 other than the three to six consumers that came  
12 back and said, "Estrada sold me a vehicle, they  
13 said come back three, six months, refinance."  
14 Other than that, the D.A. and the four to five  
15 DLR contracts, were there ever any other  
16 complaints at New York Motor Group for the time  
17 period, say, November '12 through, say,  
18 December of '13?

19 A I don't know.

20 Q Well, you don't know or there  
21 weren't any?

22 A No, I don't know.

23 Q Were you physically at the  
24 dealership at New York Motor Group from the  
25 time period of December '12 to December '13?

114

1 M. Eltouby

2 A In the beginning I was watching  
3 everything going smooth, you know. Until I get  
4 busy buying cars at auction and they take  
5 advantage when I was in auction, "I make deal,"  
6 they tell people probably -- probably, I don't  
7 know, "Come in this day, this day," you know,

8 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
the day I decide to go to auction.

9 Q At your daughter's deposition she  
10 testified, as I recall, that there were video  
11 cameras and everything was video-recorded?

12 A Correct.

13 Q All transactions in Estrada's  
14 office, every room in the trailer at the  
15 dealership, everything was recorded all the  
16 time; is that true?

17 A Correct.

18 Q And that's both video and audio  
19 recording, correct?

20 A No, audio in the last -- in the --  
21 sometime in August when I feel start to be  
22 dangerous, I put audio but video all the time.

23 Q August of '13?

24 A Yes, in the middle of August '13.

25 Q That's the first time that you

115

1 M. Eltouby

2 began audio recording?

3 A I bought audio and also in  
4 meantime, I see the whole hard drive was  
5 stolen, it disappear.

6 Q When did you find that out?

7 A This is in August '13.

8 Q So all of the recordings were  
9 saved on the hard drive?

10 A Whole big machine like this  
11 stolen, you know.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

12 Q Were the recordings saved?  
13 MR. SIMON: Just for the record --  
14 MR. KESHAVARZ: Wait.  
15 MR. SIMON: No, I'm saying  
16 something right now.  
17 MR. KESHAVARZ: No, you can't  
18 object to form.  
19 MR. SIMON: She couldn't take down  
20 the distance between his hand. I'm  
21 going to say what the distance was  
22 between his hands because she couldn't  
23 say he said, "Like this." I'm going to  
24 say his hands are about six inches,  
25 eight inches, whatever, you saw it, but

♀

116

1 M. Eltouby  
2 I don't want the record to be ambiguous  
3 because he said, "It's like this," and  
4 nobody reading that record could  
5 understand what he said. So let's  
6 clarify it, that's all I'm asking for.

7 THE WITNESS: Which is correct.

8 Q Let's go back to the question.  
9 You said in August '13 you determined what was  
10 stolen, what disappeared?

11 A The hard drive.

12 Q How big is the hard drive?

13 A A machine. Hard drive machine  
14 recording everything. This is about 12, 13  
15 inches long and wide about, you know, 10

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

16 inches.

17 Q And where was that hard drive?

18 A That was in storage office.

19 Q How long have you been video

20 recording the transaction at New York Motor

21 Group?

22 A From the beginning. All the time

23 I have it.

24 Q why did you only do it by video?

25 A Excuse me?

+

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1 M. Eltouby

2 Q why did you only record video and  
3 not audio?

4 A Only I was doing video only.

5 Q why?

6 A Because I want to see if anything  
7 happen, transaction of any complaints, then I  
8 repeat it, you know. I see if anybody's  
9 stealing cars from my business, anything gets  
10 stolen, you understand, this got to be shown.

11 Q You mean stealing cars from the  
12 lot?

13 A Yes, stealing cars from the lot,  
14 customer come in and violate or any violence,  
15 you know, anything happen, I can return also  
16 the view of the tape.

17 Q was there any other reason why you  
18 were recording just by video other than to make  
19 sure people weren't stealing cars off the lot

20 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
and customers were not acting violently, any  
21 other reason why you were videotaping only by  
22 video, not by audio?

23 A Only by video. Also, customer see  
24 when he sign the contract. If the customer  
25 come and say, "I not sign the contract," I

118

1 M. Eltouby  
2 review the tape, I see when customer he signed  
3 the contract.

4 Q Well, in your experience customers  
5 often say that, they're at any dealership, that  
6 the finance person, someone at the dealership  
7 lied to them about the contract. I mean.  
8 That's a pretty common complaint, right?

9 A Well, sometimes when customer he  
10 want to get out of the deal, you know.

11 And lady come to me second day or  
12 third day with her husband, she tell me -- her  
13 husband he tell me she not knowledge about  
14 this. And she was very well educated. She  
15 signed a contract, you know, and I say -- and  
16 she come and she complain. I say, "Okay, no  
17 problem, you don't like car, no problem, we  
18 take car and refund her money. Goodbye."

19 Q Wouldn't you want to know if you  
20 know the customer comes in, let's say,  
21 whoever's telling the truth, doesn't matter,  
22 I'm just saying one common complaint at  
23 dealerships, for example, customers might want



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
24 to change their mind later, then they'll say,  
25 "well, the finance person said this to me and

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1 M. Eltouby  
2 it wasn't true," that's a common issue you see  
3 at dealerships, right, at any dealership?  
4 A Say again.  
5 Q Isn't it common in your practice  
6 that for whatever reason a customer will come  
7 back and say, "I was lied to by the  
8 dealership," maybe they changed their mind  
9 about the deal, buyer's remorse, that's a  
10 fairly common complaint at dealerships; is that  
11 your experience?  
12 A Very minor when somebody come tell  
13 us.  
14 Q When that happens, wouldn't you  
15 want an audio recording for finding out for  
16 sure what was said?  
17 A Only when customer come say, "I  
18 not sign the contract."  
19 Q So your only interest if they're  
20 physically signing it, your interest was not  
21 about what you were told, is that what you are  
22 saying?  
23 A Yes, sign the contract, sign the  
24 contract and sometime the customer sign, he  
25 say, "Oh, I not sign, this not my signature."

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NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

1 M. Eltouby

2 I say, "Excuse me, sir, this --" we rewind

3 tape, show him when he signed the contract.

4 Q Was the recording saved anywhere

5 else other than this 12 by 13 inch hard drive?

6 A Yes.

7 Q Was it recorded anywhere else

8 other than the hard drive?

9 A Recording only all transaction in  
10 the business.

11 Q It was recorded onto only one hard

12 drive?

13 A No, two hard drive. In the

14 machine, it's two hard drive.

15 Q One was --

16 A One was full, it would record on

17 other. It switch automatic.

18 Q Were the recordings erased or you

19 obtained all of the recordings at the very

20 beginning of opening of the dealership?

21 A From opening dealership, but

22 recording after eight days they erase by

23 itself.

24 Q Why?

25 A This is what the setup exactly in

♀

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1 M. Eltouby

2 the machine.

3 Q Who set it up?

4 A This is how -- unless you get  
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5 every other month another hard drive, which  
6 hard drive this got to be taken this all the  
7 recording for 36 days in a year or something,  
8 you know, it's very hard.

9 Q Any other reason why it would  
10 record over the hard drive every eight days?

11 A This is all system for when you  
12 buy any system, this got to be same thing.

13 Q Who set up the system?

14 A It's not set up. This is the  
15 company, they sell hard drive like this, the  
16 machine, like this, you know. It's not set up.  
17 This is the machine buying -- every eight days  
18 you understand is the recorded again from  
19 beginning.

20 Q When you want to record the audio  
21 from Mr. Estrada because you were concerned he  
22 was ripping people off, that's the reason why  
23 you did it, right?

24 A I put audio because I want to  
25 listen what he say to people, but because I

⌘

122

1 M. Eltouby  
2 tell him never -- say customer, okay, you  
3 coming back, and when he refinance for him,  
4 this, this, I see in the first charge he was  
5 lying to the customer and saying this and he  
6 say "No, I never say this."

7 Q You set it up for audio in August  
8 of '13?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

9 A Yes.

10 Q You noticed it was gone in August  
11 of '13, correct?

12 A I know what?

13 Q You also noticed the hard drive  
14 was gone in August of '13?

15 A No, once stole -- it was stolen  
16 from my place, I call company right away to get  
17 replaced.

18 Q When was that?

19 A In August.

20 Q So you started audio recording --

21 A You know, I replace it.

22 Q You started audio recording it in  
23 the same time that you are saying the hard  
24 drive got stolen, correct?

25 A I starting?

123

1 M. Eltouby

2 Q The same month you started audio  
3 recording, is the same month that the hard  
4 drive got stolen, correct?

5 A Correct.

6 Q How long were you recording audio  
7 before the hard drive got stolen?

8 A How long?

9 Q Yes.

10 A Since I open the company.

11 Q Was the hard drive stolen before  
12 or after you were recording audio?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

13 A Before I -- again, tell me again.

14 Q Sure.

15 Was the hard drive stolen before

16 or after you started recording audio?

17 A Audio, this mean talk, right?

18 Yeah, this is after stolen and then after this,

19 I bought another hard drive with audio, yes.

20 You got it, yes.

21 Q Because you had the hard drive

22 with audio because you wanted to monitor?

23 A Exactly.

24 Q And keep a record of what Mr.

25 Estrada was telling people?

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1 M. Eltouby

2 A To listen.

3 Q But you also wanted to have a  
4 recording in case a customer came back later to  
5 complain, you also wanted to have a recording  
6 for that purpose, too?

7 A Correct.

8 Q For Mr. Estrada, in particular?

9 A Correct.

10 Q Did you change the setting so it  
11 could record more than eight days after audio?

12 A New system starting only if  
13 somebody is motion. Say, example, in night,  
14 nobody working in the trailer, it's not  
15 recording. When anybody come in or outside and  
16 motion, then it started recording.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 17 Q And how long would it -- I guess,  
18 I'm trying to figure out after you got the new  
19 drive and started recording audio, did you keep  
20 the audio and video for more than eight days?  
21 A I don't know for how many days it  
22 was, you know. I can ask the company. I can  
23 ask them how many days they keep video and  
24 audio.  
25 Q Do you still have that hard drive?

125

- 1 M. Eltouby  
2 A It's still in the company, in the  
3 same place. I no take it with me. I never  
4 take it with me.  
5 Q When you say "it's in the same  
6 place," what do you mean?  
7 A Same place, 60-20 Northern  
8 Boulevard, Woodside, New York.  
9 Q It's still in the trailer?  
10 A Still in the trailer.  
11 Q That's the address for New York  
12 Motor Group?  
13 A Correct.  
14 Q New York Motor Group closed?  
15 A It's not active in work.  
16 Q So --  
17 A But company still open, but not  
18 active for work, you know, for business.  
19 Q When did it shut down for  
20 business?

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21 A One second. The company is never  
22 shut down. The place where company is, is  
23 different dealership taken over. You got it?

24 Q No.

25 A Okay.

⊕

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1 M. Eltouby

2 MR. SIMON: Landlord got a new  
3 tenant?

4 THE WITNESS: Yes. It's vacated.

5 Q It's vacated?

6 A Vacated.

7 Q Yes.

8 A But company is not closed.

9 Q So --

10 A It can be vacated, but, you know,  
11 but not closed.

12 Q When was New York Motor Group  
13 vacated?

14 A In -- I think in January '13 --  
15 January '14.

16 Q Why was it vacated?

17 A From complaint, lot of complaint,  
18 lot of, you know, customer come in, bring  
19 police and also Consumer Affairs, you know, we  
20 slip the renewal. My daughter failed to renew  
21 the license for the Consumer Affairs. Then  
22 Consumer Affairs is closing the company and  
23 they take the license because we not renew it  
24 until I go over there and ask them to get the

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25 license, they tell me "You have to start from

127

1 M. Eltouby

2 the beginning."

3 Q Start a whole new application?

4 A Yes.

5 Q Why didn't you do that?

6 A Because I was -- anyhow, in this  
7 time, I was -- lot of people coming back, you  
8 know, for complaining and he did whatever he  
9 did, Mr. Estrada, I know Consumer Affairs  
10 wouldn't get another license until this is --  
11 the complaint finish.

12 Q Did they tell you that?

13 A Yes, they always do like this.

14 You cannot open for you again the license when  
15 you have something complaint in between.

16 Q Who told you that?

17 A Consumer Affairs.

18 Q Who? Do you remember? You spoke  
19 with someone personally who said that?

20 A Consumer Affairs by itself told me  
21 "You have already a complaint, we cannot give  
22 you another license until complaint finish."

23 Q Do you remember who you spoke  
24 with?

25 A Not really.

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NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
M. Eltouby

1

2 Q Did you get that understanding  
3 from an actual conversation you had with  
4 someone?

5 A Yes, I went already by myself to  
6 Consumer Affairs.

7 Q who did you speak with then?

8 A I think it's different unit, the  
9 legal.

10 Q why did you go to Legal Consumer  
11 Affairs?

12 A Because it's in the complaint.

13 Q So you were dealing with the  
14 complaints?

15 A Yes, has to be finish first the  
16 complaint in order to get another license.

17 Q Were you dealing with complaints  
18 before the licensed expired?

19 A No, before and after also.

20 Q So you're dealing with complaints  
21 before the license expired?

22 A Yes.

23 Q Then you allowed the license to  
24 expire?

25 A Yes.

♀  
†

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1 M. Eltouby

2 Q You are saying it's only by  
3 mistake that you did not renew the license, it  
4 was entirely a mistake?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

5 A Got to be. My daughter, she is --

6 I don't know -- somebody -- the letter for

7 renewal is some -- you know, some -- someone

8 put in office, somebody forget to hand to me,

9 you know, that's the reason.

10 Q Other than that oversight, would

11 you have renewed the license for New York Motor

12 Group?

13 A Yes, definitely.

14 Q Even though you've shut down the  
15 operations of the business?

16 A No, shut down operation is not  
17 make sense. This is renew license. Once shut  
18 down operation, you shut down everything.

19 Q well, let me -- maybe we can get  
20 same language down right.

21 When you said that New York Motor  
22 Group vacated the premises, right?

23 A Uh-hum.

24 Q You have to say "yes" or "no."

25 A Yes.

♀

130

1 M. Eltouby

2 Q What happened to the inventory of

3 New York Motor Group when it vacated the

4 business?

5 A This go back to Palisades Dealer

6 Funding.

7 Q They took possession of the  
8 vehicles that they had a lien on?

NYMG\_depo\_transcript\_Mamdoh Eltouby\_4.27.15

- 9 A They belong to them. Cars belong  
10 to them, the owner, all the cars.  
11 Q When was that?  
12 A This is in December. Somehow in  
13 December. End of December, beginning of '14.  
14 Beginning, January '14 something like this.  
15 Q Were those vehicles transferred to  
16 a different dealership?  
17 A I have no idea. This is already  
18 under -- already dealership under Palisades  
19 Dealer Funding, this is a dealer. This is a  
20 company, floor plan company and wholesale  
21 company. I explain to you before they have all  
22 the cars, you know, either this go to any  
23 dealership but the company is belong to them --  
24 the car belong to Palisades Dealer Funding.  
25 Q Well, what assets did New York

♀

131

- 1 M. Eltouby  
2 Motor Group have before?  
3 A Zero. We don't have anything. We  
4 already have debt because, you know, paying  
5 people these cars, you know, come and complain.  
6 Q Before New York Motor Group  
7 vacated the premises, what assets did it have?  
8 A Zero. No assets.  
9 Q Has it ever had any assets?  
10 A No.  
11 Q Never had any assets?  
12 A We don't have assets.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

13 Q So for any of the dealerships you  
14 were involved in, any New York -- Planet Motor  
15 Cars, Incorporated, Planet Auto Group,  
16 Incorporated, New York Motor Group,  
17 Incorporated, none of those had any assets  
18 ever?

19 A Month by month floor plan and also  
20 whatever expense, you understand, cover the  
21 expense, sometimes is a little bit profit,  
22 small, so that's it. We don't have asset that  
23 you think we own these cars, no. Owners of the  
24 car is floor plan company.

25 Q What about the property the

132

1 M. Eltouby  
2 dealership was on, was that rented?

3 A Rent.

4 Q What about the trailer it was in?

5 A Rent.

6 Q And you left the property in the  
7 trailer that you rented?

8 A Excuse me?

9 Q You left the property in the  
10 trailer you rented?

11 A These people already rent it.

12 Q Why didn't you take the hard drive  
13 with you?

14 A Excuse me?

15 Q Why didn't you take the hard drive  
16 with you?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

17 A Because the other people they say  
18 "we need it." What I got to do with it? It's  
19 useless. Because I don't know anything in it  
20 or erase or something. I have to take hard  
21 drive, bring it to the company to see if  
22 anything in it or not.

23 Q So is there another dealership on  
24 that lot?

25 A Uh-hum.

133

1 M. Eltouby

2 Q You have to say "yes" or "no."

3 A Yes.

4 Q Which dealership?

5 A I don't know what their name.

6 Q Well, did you leave your computers  
7 there?

8 A No.

9 Q Why did you take your computers  
10 and not the hard drive?

11 A Because the hard drive is for  
12 recording. Have nothing to do with computer.

13 Q Did you leave the video and audio  
14 equipment at the dealership?

15 A Yes.

16 Q What else did you leave at the  
17 dealership?

18 A Nothing. Office belong to  
19 landlord before, that's it. Office chairs.

20 You never ask me about person who

21 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
made complaint, Tuhin.

22 Q Other than the complaints -- well,  
23 let's take it in two steps. Other than the  
24 three to six customer complaints about Estrada  
25 lying about reduction in interest rate, the one

134

1 M. Eltouby  
2 prosecution by the D.A. and the four to five  
3 contracts in the name of DLR, were there any  
4 other complaints during the time regarding the  
5 time period for when Mr. Estrada worked at New  
6 York Motor Group?

7 A Long complaint for same customer.  
8 After he left my business he try to contact  
9 customer, I told you, and tell people "Come pay  
10 me this, pay this, this, pay me this and I do  
11 for you deal." They believe him because he's  
12 finance guy, you know.

13 Q How do you know about that?

14 A Because people call me and they  
15 complain, they say "I give him this, this." I  
16 tell him "Excuse me, call the D.A., make  
17 complaint with D.A."

18 Q How many customers complained  
19 about that?

20 A About five, six customers.

21 Q And you said that one of the  
22 reasons New York Motor Group shut down, correct  
23 me if I'm wrong, was that you had to pay some  
24 of these customers who got ripped off by

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25 Estrada, is that true?

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1 M. Eltouby

2 A They come and also I see  
3 tremendous people coming, you understand? I  
4 cannot take it anymore. And my daughter, she  
5 was crying, every other day bringing the police  
6 over there. I say I cannot do anything. And  
7 Consumer Affairs take license. I not suppose  
8 to be function, also doing business, you know.  
9 Then everything is -- rent is \$17,000. A lot  
10 of money. I lose a lot of money. Then forget  
11 it. I give dealer the key for landlord, tell  
12 him I'm out. It's losing only. Only losing.

13 MR. KESHAVARZ: why don't we take  
14 a break for lunch.

15 (Lunch recess.)

16 Q You mentioned you spoke with the  
17 D.A. regarding Mr. Estrada, when was that?

18 A That was when was the complaint, a  
19 lot of complaint, you know, coming.

20 Q Do you remember who you spoke to?

21 A I don't remember.

22 Q It was before or after the sting  
23 operation?

24 A Repeat.

25 Q You said the issue where Mr.

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1 M. Eltouby  
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2 Estrada went to the bank with a consumer for  
3 the consumer to get money to pay Mr. Estrada  
4 and Mr. Estrada was arrested, did you speak  
5 with the D.A. before or after that?

6 MR. SIMON: Note my objection to  
7 the characterization of that as a  
8 "sting."

9 A I don't remember exactly. I know  
10 he get contact with me.

11 Q what?

12 A He get contact with me.

13 Q You don't know if it was before or  
14 after that?

15 A I don't think so. wait a  
16 minute -- I not remember.

17 Q How long? we were talking about  
18 renewals of your DCA license. How long is a  
19 license renewal good for?

20 A Usually license is good for two  
21 years.

22 Q Your license, DCA license for New  
23 York Motor Group was revoked in '14, correct?

24 A No, until sometime in '13, I think  
25 in July, August, something like this.

♀

137

1 M. Eltouby

2 Q Was your license by DCA ever  
3 revoked?

4 A Never.

5 Q The issue about cash payment going  
Page 119



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6 back to Mr. Estrada for a second about the  
7 bank, didn't that happen before you started  
8 working at New York Motor Group?

9 A Rephrase this. Ask again.

10 Q I'd be glad to.

11 This issue about payment from the  
12 consumer at the bank where Mr. Estrada got  
13 arrested, do you remember that?

14 A In which company?

15 Q He was doing that at Auto Palace,  
16 right?

17 A Auto Palace.

18 Q Is that right?

19 A Yes.

20 Q So you knew about that before Mr.  
21 Estrada started working for New York Motor  
22 Group, right?

23 A Yes.

24 Q Then why did you hire him if you  
25 knew that he was arrested for doing what he

♀

138

1 M. Eltouby

2 did?

3 A Not only him arrest. D.A.  
4 arrested everybody inside the company, inside  
5 the Auto Palace, everybody, the owner, the  
6 manager, everybody was inside was arrested.

7 Q You knew about that when it  
8 happened, right?

9 A I read it already like everybody

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

10 read it. It's in article in Internet.

11 Q But you knew before you hired him,  
12 Mr. Estrada, that is, that he was arrested for  
13 taking the cash from the consumer himself,  
14 right?

15 A Not exactly. He tried to tell me,  
16 show me he is innocent and if he was this case,  
17 he would be in jail, you know, and they take  
18 him to jail right away. And he tell me also we  
19 can ask -- and I ask the D.A., he tell me,  
20 yeah, he make a deal with us, he not making any  
21 more, you understand, he get probation, but,  
22 you know, he tell me this, you know, late '13,  
23 the D.A., he is not convicted, you know. He  
24 not convicted for the fact what he did, you  
25 know, he blame innocence. He say he's

♀

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1 M. Eltouby  
2 innocent. "I would be in jail if I make any  
3 small thing, I would be in jail," because he  
4 have probation. And I say it cannot be in -- a  
5 guy with seven kids, you know, and they have  
6 responsibility for seven kids, and so does he  
7 can make another boo boo, does he put himself  
8 in jail? I would never, never think he going  
9 to do this. He's a good F&I, he's very good  
10 finance guy. He understands structure deals,  
11 you know, to the consumer everything, structure  
12 of the deals, but he is -- I never think he  
13 going to be lying to the customer. In the

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14 beginning he never lie.

15 Q Before you hired him, what was  
16 your understanding about what Mr. Estrada's  
17 role was at Auto Palace that led him to be  
18 arrested, what was your understanding at that  
19 point when you hired him?

20 A I understand whole company, which  
21 is Estrada and his boss, and so he was in big  
22 scam. Anybody come in to the dealership, you  
23 know, customer get scammed for something, you  
24 know, and that's what he explain to me. He  
25 tell me this is -- my boss is bad, you know.

⌘

140

1 M. Eltouby  
2 His boss is Danny Kohanano. I see him one  
3 time. I go to over there and I see his  
4 drinking alcohol from bottle like this  
5 (indicating). I say, "Oh, my God," how is this  
6 guy, you know, doing business in -- businesses  
7 all the time drunk or something, you know. He  
8 tell me also, he push me to rip customer, take  
9 all money and make money and he every day was  
10 fighting in place. Angel, the guy he used to  
11 working for him, he come in tell me all this  
12 stuff.

13 Q When did Angel tell you all that  
14 stuff?

15 A When he come in working for me.

16 Q Angel worked for you -- started  
17 working for you, how long before Estrada did?

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18 A A year.

19 Q How much earlier than when Estrada  
20 was hired, did Angel start at New York Motor  
21 Group, a year?

22 A A year, yes.

23 Q So before you hired Estrada and  
24 when Estrada and when Angel was working at New  
25 York Motor Group?

♀

141

1 M. Eltouby

2 A Correct.

3 Q Tell me what Angel told you about  
4 what bad things were being done at New York --  
5 at Auto Palace.

6 A He was taking -- he was tell me  
7 about everything bad what happened in Auto  
8 Palace, customer fighting and employee fighting  
9 to each other, you know, so many things, you  
10 know.

11 Q Tell me about the fraud against  
12 consumers that are committed at Auto Palace  
13 prior to you hiring Mr. Estrada. Was Mr.  
14 Estrada working at Auto Palace at the time?

15 A Yes.

16 Q Tell me about the fraud that Angel  
17 told you was going on at Auto Palace for the  
18 time Mr. Estrada was working at Auto Palace and  
19 before you hired him, what did Angel tell you  
20 was going on?

21 A Angel tell me exactly what's in  
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22 the D.A., in the Internet, the charge. If you  
23 closer to computer here, I write it and I print  
24 for you all the charge from Mr. Estrada.

25 Q That includes taking down payments

♀  
†

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1 M. Eltouby

2 from consumers?

3 A I don't know exactly, but I can  
4 read it to refresh my memory and probably also  
5 you guys make your homework and you print  
6 everything about Mr. Estrada and I don't need  
7 to explain it to you.

8 Q we'll get back to that document in  
9 a moment.

10 But sitting here today, do you  
11 remember if one of the things Angel told you  
12 about the fraud that was going on at Auto  
13 Palace while Estrada was working at Auto Palace  
14 and before you hired him, let's go through what  
15 you recall knowing at that point.

16 One of the things was that Auto  
17 Palace was taking consumers' down payments and  
18 not crediting the down payments, correct?

19 A I have no clue. Whatever happen  
20 in Auto Palace and happened in Auto Palace, not  
21 happen to my place.

22 Q No, I'm trying to figure out --  
23 well, what else do you remember Angel telling  
24 you about the fraud at Auto Palace?

25 MR. SIMON: Objection to the form  
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♀

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1 M. Eltouby

2 of the question.

3 Q Before Mr. Estrada started working  
4 at New York Motor Group but while he worked at  
5 Auto Palace, what else do you remember Angel  
6 telling you?

7 A I not really remember exactly what  
8 happened, but he did exactly -- this is -- he  
9 was lying to the customer, you know, and tell  
10 customer "sign here and after four months, five  
11 months come in, we making for you drop  
12 payments." This is what I understand.

13 Q That's what Angel told you about  
14 what was going on at Auto Palace while Estrada  
15 was working there?

16 A Yes, and he was, you know,  
17 different kind, also. I not remember. That's  
18 one of the major things I remember.

19 Q Did Angel tell you who at Auto  
20 Palace was doing that?

21 A Tell me what?

22 Q Who at Auto Palace was doing the  
23 fraud you just described?

24 A He was working over there.

25 Q Did he say who at Auto Palace was

♀

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1 M. Eltouby

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2 taking those steps?

3 A This is Julio Estrada.

4 Q So Angel told you it was Mr.

5 Estrada that was doing that at Auto Palace?

6 A I read it also.

7 Q You read that and Angel told you

8 that it was Estrada that was doing that at Auto

9 Palace, correct?

10 A Did he tell me also?

11 Q He told you that Mr. -- you hired

12 Estrada, right?

13 A Yes.

14 Q Why did you hire Estrada then?

15 A I watch him. He tell me "That not

16 true," and I watching him and I see exactly.

17 In the beginning he would never tell any of the

18 customer any stuff like this, you know, because

19 the amount of the deal what he did it, you

20 know, he tell people -- this is when he feel he

21 want to get out of my business, you know, when

22 he feel he going to be getting out of business,

23 he start doing bad stuff. Then he starting to

24 tell people buying time, you know, tell

25 customer, "Yeah, come in, in January, February,

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1 M. Eltouby

2 you know, we going to be doing this for you."

3 He know very good he not going to be staying

4 until January.

5 Q Of what year? January, February,

6 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
'14?

7 A '14, correct.

8 Q When you were saying that you were  
9 listening, when Mr. Estrada started working  
10 there, you were listening to what he was  
11 telling customers because you didn't want  
12 Estrada to be ripping customers off at New York  
13 Auto?

14 A Correct.

15 Q When you were listening to him,  
16 you were listening to him through this video  
17 feed, is that how you were listening to him?

18 A No.

19 MR. SIMON: Note my objection to  
20 the form of the question.

21 Q How were you listening?

22 A I not have audio at this time. I  
23 was inside. I see him inside. He bring me --  
24 sometimes I was not inside. He bring me the  
25 customer outside. He tell me, "Here's

146

1 M. Eltouby  
2 customer, are you, Mr. Customer, satisfied?"  
3 You know, practice, he is -- you understand, he  
4 make me feel comfortable, you understand, I can  
5 leave him alone, you got it?  
6 You know, like when bad person  
7 tell you "I'm very good, I'm not lying to  
8 nobody," and he show you sweet, he show you  
9 that he not lying to me, this, this for couple



10 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
months, you know, he's very straight to leave  
11 him alone when you feel comfortable, you  
12 understand, that's when he take over.

13 Q When you decided to turn on the  
14 audio in August of '13 --

15 MR. SIMON: Note my objection to  
16 the form of the question. What do you  
17 mean, "turn on the audio"?

18 Q If you don't understand my  
19 question, sir, please ask me to rephrase it.

20 A Yes.

21 Q When you turned on the audio, part  
22 of the video recording you were having of all  
23 of the rooms in the dealership as well as the  
24 lot, how did you do that, you just flipped a  
25 switch, how did that happen?

⊕

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1 M. Eltouby

2 A No, it's only one room, which is  
3 where Julio Estrada sit down and close  
4 customer, that was only audio. One audio in  
5 this room, first of all. Second of all, when  
6 hard drive is stolen from me, you know, then I  
7 felt something wrong, then I order another hard  
8 drive and the company to put audio inside and  
9 he realize because in the monitor someone -- I  
10 have monitor in other room, you know, then he  
11 see the mic already showing in the monitor,  
12 then he find out, he know very good I record  
13 him. That, many time, he take customer outside

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14 to talk to them.

15 Q So what was entailed in being able  
16 to turn on the audio function in Mr. Estrada's  
17 office, what had to be done, did you turn on  
18 the switch on the software, install  
19 microphones, what did you have to do?

20 A No, it's on all the time.

21 Q The audio recording, I'm asking.

22 A All the time on.

23 Q But I am confused.

24 A When I replace -- again, when I  
25 replace the one stolen, is the front system

148

1 M. Eltouby  
2 coming with audio and video, you got it?

3 Q The prior system didn't have  
4 capacity to do audio, is that what you are  
5 saying?

6 A Don't have capacity, no.

7 Q So was it just the hard drive that  
8 got replaced or something else that got  
9 replaced?

10 A You know, whole system is one --  
11 is a place just on cameras and hard drive to  
12 record all camera activation. When this hard  
13 drive is stolen, they don't steal all camera,  
14 they steal only hard drive. Then I put another  
15 hard drive, okay, you got it?

16 Q Yes.

17 A I hope so. That's what I did.

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18 Q The new hard drive allowed you to  
19 record audio as well?

20 A I bought also microphone, yes.

21 Q You bought what?

22 A This camera with microphone.

23 Q You put the microphone in Mr.  
24 Estrada's office?

25 A Correct.

†

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1 M. Eltouby

2 MR. SIMON: Note my objection to  
3 the form of the question.

4 Q I got it. Thank you.

5 A You're welcome.

6 Q Now, Mr. Estrada testified, I  
7 believe, that you had the ability to -- you,  
8 sir, had the ability to watch Mr. Estrada on  
9 your phone.

10 A Yes.

11 Q You watched him on the video on  
12 your phone?

13 A Correct.

14 Q You have the ability to do that?

15 A Yes.

16 Q And you have an iPhone or what is  
17 it?

18 A Yes, smart phone, yeah, smart  
19 phone.

20 Q You have an app on your smart  
21 phone that allowed you to watch videos?

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22 A Yes, the company I hired to make  
23 this, they connect me to Internet so I can see  
24 him or I can hear him from, you know, from  
25 anywhere.

150

1 M. Eltouby

2 Q So you could hear him on your  
3 phone?

4 A When he talking.

5 Q You can hear him in his office  
6 while he's talking?

7 A Correct.

8 Q You can hear him on your phone?

9 A Correct.

10 Q And you would listen to him on a  
11 regular basis?

12 A Correct.

13 Q Listen to him every day?

14 A Yes.

15 Q Because you want to make sure that  
16 he wasn't ripping anyone off, correct?

17 A Correct, but in meantime he find  
18 out. He knows very good I listening or I hear,  
19 you understand? If he wants to do something  
20 verbal, you know, he go outside tell customer,  
21 "Okay, let's talk outside because I don't feel,  
22 you know..."

23 Q So when you were listening to him  
24 and watching him on your phone, you're able to  
25 do that from when he first started working at

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1 M. Eltouby  
2 New York Motor Group; is that right?  
3 A No.  
4 Q When is the first time you're able  
5 to do that?  
6 A To hear it?  
7 Q Yes.  
8 A In August.  
9 Q On your phone?  
10 A Yes.  
11 Q First time you're able to hear it  
12 on your phone was in August?  
13 A Yes.  
14 Q You didn't have the capacity  
15 before August '13 to hear Mr. Estrada?  
16 A No.  
17 MR. SIMON: Note my objection,  
18 asked and answered.  
19 A I explained this twice. What's  
20 your name again, I'm sorry?  
21 Q Ahmad Keshavarz.  
22 A I explain this twice. Hard drive  
23 I used to have is stolen and I replace hard  
24 drive in August and I put audio.  
25 Q How long after you put audio in

⌘

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1 M. Eltouby  
2 did Mr. Estrada work for you, how much longer  
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3 after that? You put audio in, in your new hard  
4 drive, how long did Mr. Estrada work for you  
5 after that?

6 A When I bought audio? I bought it  
7 in August.

8 Q How long did Mr. Estrada work for  
9 you after you installed it?

10 A After this he left already in  
11 December 1st, I think. He was in August,  
12 September, October, November, December also.  
13 He left end of November '13.

14 Q So you put it in, in August of  
15 '13?

16 A Correct.

17 Q He left in November of '13?

18 A End of November. Beginning of  
19 December.

20 Q That's my mistake. I had the  
21 termination date wrong. Thank you. That's  
22 very helpful.

23 A Thank you.

24 Q So you would listen to him every  
25 day from August '13 to the end of November '13?

♀

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1 M. Eltouby

2 A He say I listening to him every  
3 day? It's not every day he closing customer.  
4 Not every day he do deals, you know. I'm also  
5 in auction, you know. Sometimes I felt if  
6 anything, I call many times my daughter. I

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

7 tell her, "Is anything -- any deal, anything?"

8 Then she tell me "No, he is not here, he's

9 here," you know.

10 Q And your daughter, Nada, would

11 call anytime that a customer called you and

12 speak with you anytime a customer came in to

13 complain; is that right?

14 A No, there is anything wrong, any

15 problem, you know, she called me only if

16 problem. No problem, why would she call me?

17 Q That's what I'm asking.

18 A Everything go smooth.

19 Q I'm sorry?

20 A If anything -- if everything go

21 smooth, you know, then she don't call me.

22 Q Anytime a customer came in with a

23 problem, like they were concerned they weren't

24 treated right, money was taken from them, they

25 were lied to, anytime a customer came in to

♀

154

1 M. Eltouby

2 complain about something and Nada was there,

3 Nada would call you right there and then and

4 tell you about it, is that true?

5 A Sometimes, yes.

6 Q She would normally do that when

7 customers came in to complain, right?

8 A Before calling me she verified

9 first with Mr. Estrada, tell him customer

10 complain about this, this. Then he say, "Okay,

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

11 no problem, I take care of it."

12 Q Go ahead.

13 A It's no problem.

14 Q So you are saying that Nada would  
15 only call you if Mr. Estrada told him -- I  
16 guess I'm trying to figure out, a customer  
17 comes in complains, "I've been ripped off by  
18 Estrada," or what other complaint they'd make,  
19 would Nada call you and tell you that?

20 A She called Mr. Estrada first, ask  
21 him this customer come and complain. Then he  
22 say, "Okay, when I come in, I take care of it,  
23 let him wait for me." Then when he come in, he  
24 sit down with the customer, customer he not  
25 come back again.

⌘

155

1 M. Eltouby

2 Q well --

3 A I don't know what he tell him  
4 exactly, you understand, or he solve him  
5 problem, whatever, but most of the time the  
6 customer is not go back. Maybe he tell him  
7 "Come in one month, two months," whatever he  
8 tell him. I don't know what he tell him  
9 exactly.

10 Q You were here for your daughter's  
11 deposition, correct?

12 A Correct.

13 Q I could pull out a page, I'd be  
14 glad to do that in a moment if you'd like.



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15 A Yes.

16 Q But isn't it true that your  
17 daughter testified that she would tell you  
18 first when customers came in, said they didn't  
19 get a refund of their down payment, then you  
20 told her to let Mr. Estrada handle it, is that  
21 not true?

22 A Yes, they come return money,  
23 that's no problem. But if customer come in  
24 complain about something else, you know, about  
25 finance part -- you know, not all time customer

156

1 M. Eltouby  
2 come in about refund, you know, come in to  
3 complain about finance, you know. If customer  
4 come say, "Oh, I don't see this and this, I  
5 sign but I don't like the deal, I don't want to  
6 take it anymore" and something -- you know,  
7 something like this, but regard refund, she  
8 called me first.

9 Q "When people would complain that  
10 they did not get what they were promised and  
11 they wanted their money back, if it wasn't  
12 about a down payment, you would send them to  
13 Julio?"

14 "Answer: Yes."

15 "Question: And you would discuss  
16 with your father that people were making those  
17 kinds of complaints, that they wanted their  
18 money back, that they wanted their money back

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

19 because Julio didn't get what -- because they  
20 didn't get what Julio promised?"

21 "Answer: I would report to my  
22 father but he told me to let Julio handle it  
23 since he knows the finance and client and  
24 everything."

25 Is that correct?

♀  
†

157

1 M. Eltouby

2 A That's correct. When he is --  
3 when customer come and ask him for refund  
4 without taking car, you know, we'll give him  
5 his money back.

6 Q When these complaints would happen  
7 where they would say, "Julio Estrada told me  
8 after three months, six months my interest rate  
9 would go down and come in and refinance," Nada  
10 didn't tell you about that?

11 A Yes, she tell me. She tell me  
12 customer he want to come to refinance. I tell  
13 her, "Okay, let him sign, let him see Mr. Julio  
14 Estrada, he promise this going to be refinance,  
15 refinance, you know, I have no clue about it."

16 Q So let me make sure I'm clear.  
17 Customers would come in and complain to Nada  
18 that Mr. Estrada said they can come back in, in  
19 three months, six months, refinance for a lower  
20 payment, your daughter would tell you that and  
21 you would say, "Okay, let them talk to Mr.  
22 Estrada about that," right?

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23 A Correct, because I never tell  
24 customer come in four months and I refinance  
25 the car. He tell them. Not me.

158

1 M. Eltouby

2 Q Other than telling your daughter  
3 to talk to Estrada about that, did you do  
4 anything else to follow up on those complaints?

5 A Yeah, I always ask him what he did  
6 with the customer.

7 Q You asked him what he did with the  
8 customer?

9 A No, I asked my daughter what he  
10 did with customer.

11 Q What would she tell you?

12 A She tell me customer left already  
13 because he not stay long.

14 Q Because what?

15 A Not stay enough with the loan.  
16 The bank, when they see customer making a  
17 payment in certain time, then consumer credit  
18 score go up, you know.

19 Q Yes.

20 A Instead customer he have 24  
21 percent with his 400 score.

22 Q Yes.

23 A Of the customer paying on time and  
24 everything, his score go to 600 and he qualify  
25 to get bank like capital one, like this, like

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1 M. Eltouby

2 another company, you understand, to lower his  
3 interest rate.

4 Q A bank other than the sub prime  
5 bank?

6 A Not subprime bank. Like prime,  
7 because his credit is go up, you know, then he  
8 is -- you know, then he qualified to have lower  
9 interest rate.

10 Q You think that's true after three  
11 months, six months of payments?

12 A Not three months. Not three  
13 months.

14 Q How many?

15 A At least minimum, you know, seven,  
16 eight months.

17 Q So Nada would tell you these  
18 consumers would come in, they'd have  
19 complaints, they were told by Mr. Estrada that  
20 the interest rate would drop after three months  
21 or six months and she would tell you and you  
22 would tell her to have the customer talk to  
23 Estrada, right?

24 A Exactly.

25 Q Then Nada would tell you the

160

1 M. Eltouby

2 customer would leave and say "I couldn't get my

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
3 interest rate to drop"?

4 A Because we check his credit. We  
5 see he do anything to his credit. Usually you  
6 have a credit line only if the car is -- your  
7 interest rate is got to be -- or your credit  
8 score not go up, you know, it go up only if you  
9 open two or three, you know, trademark, like  
10 you get on credit cards, you get this, you  
11 coming out from 400 score with you're not  
12 paying nobody, you have \$10,000 debt in your  
13 account, you understand? Too, does he already  
14 have in bank straight credit, is actually taken  
15 24 percent of the bank, you know, and they take  
16 advantage of people that don't have credit,  
17 dying to get cars, then they have to be stay  
18 with the loan until it go up a little bit, 600  
19 score, you understand? Then they got to be  
20 refinance, you understand?

21 Q Nada was telling you they were  
22 told they can come back in after three months  
23 to do it?

24 A Not really, it's too soon.

25 Q To what?

161

1 M. Eltouby

2 A Too soon.

3 Q Nada was telling you customers  
4 were telling you that?

5 A No, I don't think so.

6 MR. SIMON: Note my objection to

7 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
the form of the question.

8 Q Do you remember specifically how  
9 many months they were told to come back after?

10 A You see here on this paper it  
11 says.

12 MR. KESHAVARZ: Mark this as  
13 Exhibit 1.

14 (Thereupon, a December 4, 2012  
15 D.A. fraud press release was marked as  
16 Exhibit 1, as of this date.)

17 Q Please review Exhibit 1.

18 A Okay, I review it with my lawyer.

19 MR. SIMON: Just note for the  
20 record my client is reading that alone.  
21 It appeared counsel didn't want me to  
22 confer with him while I was reading  
23 that.

24 A It says here after six months. I  
25 know very good he lying to customer. He say

162

1 M. Eltouby  
2 after six months coming over we make refinance.

3 Q You're reading off page two of the  
4 press release, right?

5 A Yes.

6 MR. SIMON: For the record, can we  
7 have a date of the press release?

8 MR. KESHAVARZ: Dated December 4,  
9 '12.

10 Q And you read this press release

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
11 shortly after it came out in December of '12;  
12 is that right?  
13 A When he coming out?  
14 Q This thing was online on December  
15 4, '12. Are you saying you read it shortly  
16 after it came out, this press release?  
17 A After this come out, yes.  
18 Q So you read it sometime in  
19 December '12?  
20 A Yes.  
21 Q You knew that Mr. Estrada was the  
22 only finance manager at Auto Palace before you  
23 hired him, right?  
24 A I don't know if he only the one.  
25 The place is big. I don't even go over there

♀

163

1 M. Eltouby  
2 sit down all the time or, you know, as  
3 practice. I'm competition for them. Also, if  
4 I go over there, then owner he tell me "what  
5 are you doing here," you understand? I'm not  
6 -- that's not my place. I don't know how many  
7 finance guy over there.  
8 Q Did Angel tell you that there was  
9 a finance person at Auto Palace other than Mr.  
10 Estrada?  
11 A Couple of them before them, before  
12 Estrada.  
13 Q But not while Estrada was working  
14 there?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 15 A I don't know.
- 16 Q I also read the section underneath
- 17 what you highlighted that talks about that
- 18 "There is a down payment in order to
- 19 refinance."
- 20 A No, I don't know about this.
- 21 Q You've read it.
- 22 A I just read it, but I don't know
- 23 anything about this. He did it.
- 24 Q You don't know that allegation
- 25 happening at New York Motor Group?

⌘

164

- 1 M. Eltouby
- 2 A No.
- 3 Q You read the whole press release?
- 4 A Yes.
- 5 Q Okay, have you ever applied for
- 6 credit in the last ten years?
- 7 A Credit?
- 8 Q A loan.
- 9 A Loan?
- 10 Q Yes.
- 11 A Loan, yes.
- 12 Q When is the last time you applied
- 13 for credit?
- 14 A Credit from Chase.
- 15 Q What was that for?
- 16 A For second mortgage.
- 17 Q When did you apply at Chase for a
- 18 second mortgage?



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 19 A When? That's long time ago.  
20 Q More than ten years ago?  
21 A Less.  
22 Q More than five years ago?  
23 A More than five years ago.  
24 Q Between five and ten years ago?  
25 A Yes.

♀

165

- 1 M. Eltouby  
2 Q Did you ever apply for any credit  
3 in the last ten years other than the second  
4 mortgage at Chase?  
5 A Maybe credit card.  
6 Q Do you remember the last time you  
7 applied for a credit card?  
8 A I think Delta -- U.S. Air, I'm  
9 sorry. It was my daughter, she was flying all  
10 the time from college and ASU.  
11 Q Did you get a credit card?  
12 A I don't think so, no.  
13 Q Got denied?  
14 A Not get denied. I not remember  
15 response for something, but I not get card,  
16 though.  
17 Q Any other application for credits  
18 in the last ten years?  
19 MR. SIMON: Note my objection.  
20 why do you want to -- you mean him  
21 personally?  
22 MR. KESHAVERZ: I'll take it one

23 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
at a time.

24 Q You personally.

25 A No.

166

1 M. Eltouby

2 Q Any of the car dealers? Take them  
3 one at a time. Planet Motor Cars, Inc. apply  
4 for credit in the last ten years, to your  
5 knowledge?

6 MR. SIMON: Note my objection to  
7 the form of the question.

8 A I don't know.

9 Q Did Planet Auto Group,  
10 Incorporated apply for credit in the last ten  
11 years, to your knowledge?

12 MR. SIMON: I believe it's asked  
13 and answered. You asked the question  
14 about all dealerships every time they  
15 acquired a car, the car went on a floor  
16 plan, so they're getting credit, they  
17 owe money to the floor plan company  
18 every time they got credit, every time  
19 they acquired a car.

20 I don't understand. This question  
21 was asked and answered already, every  
22 time they acquired a car, they got  
23 credit from the floor plan lender.

24 Q Did Planet Auto Group,  
25 Incorporated apply for credit in the last ten

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
167

1 M. Eltouby  
2 years, to your knowledge?  
3 A I deny to answer.  
4 Q why?  
5 A Because it's not question also for  
6 -- belong to this case. I apply already for  
7 credit card.  
8 Q I'm not asking you about your  
9 personal application. we talked about those  
10 already.  
11 A Credit cards for company.  
12 Q The company had a credit card?  
13 A Yes.  
14 Q Planet Auto Group, Incorporated  
15 had a credit card?  
16 A Correct.  
17 Q And when was that credit, in the  
18 last ten years they had a credit card?  
19 A Planet Auto Group they always have  
20 -- Planet Auto Group or Planet Motor Cars?  
21 Q Let's take them one at a time. I  
22 started with Planet Motor Cars, Incorporated,  
23 did they apply for credit or obtain credit in  
24 the last ten years?  
25 A Yeah, attach to that account, you

♀  
†

168

1 M. Eltouby  
2 know, it's a loan, you know. You know, when  
3 overdraft, yeah, something like this.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

4 Q This is at a bank?  
5 A Uh-hum.  
6 Q Which bank?  
7 A HSBC.  
8 Q So did Planet -- let's take them  
9 one at a time. Planet Motor Cars,  
10 Incorporated, had a bank account at HSBC?  
11 A Planet Motor Cars?  
12 Q Yes.  
13 A I believe so, yes.  
14 Q Did they have any accounts  
15 anywhere else?  
16 A Excuse me?  
17 Q Did they have any bank accounts  
18 anywhere else?  
19 A I not remember.  
20 Q Did they have -- do their dealer  
21 reserve accounts go through HSBC?  
22 A No dealer reserve account.  
23 Q Never?  
24 A Never.  
25 Q What about Planet Auto Group,

♀

169

1 M. Eltouby  
2 Incorporated, where did they bank or do they  
3 bank at HSBC or where?  
4 A No, in Chase.  
5 Q Anywhere else?  
6 A HSBC, also.  
7 Q Anywhere else?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

8 A No.  
9 Q Do you know if they applied for  
10 credit through Chase or HSBC?  
11 A What?  
12 Q Do you know if Planet Auto Group,  
13 Incorporated, applied for credit through Chase?  
14 A No.  
15 Q No, they never had or you don't  
16 know?  
17 A Never.  
18 Q New York Motor Group, Incorporated  
19 -- New York Motor Group LLC, where did they  
20 have accounts, where did they have bank  
21 accounts?  
22 A Chase.  
23 Q Anywhere else?  
24 A I think TD.  
25 Q New York Motor Group have a

170

1 M. Eltouby  
2 reserve account?  
3 A No.  
4 Q Did they apply for credit?  
5 A Applied for credit, yes.  
6 Q With whom?  
7 A Overdrafts. Chase.  
8 Q Overdraft protection?  
9 A Yes.  
10 Q Do they have a line of credit?  
11 A Yeah, overdrafts protection for

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

12 like 35,000.

13 Q Just a line of credit with all of  
14 them?

15 A Yes. It's called "overdraft  
16 protection."

17 Q What about Hillside Motor Group,  
18 where did they have accounts?

19 A This is not my company.

20 Q You don't know?

21 A I don't know.

22 Q You don't know if they ever  
23 applied for credit in the last ten years?

24 A I don't know nothing about the  
25 company.

⊕

171

1 M. Eltouby

2 Q What about Hunts Point Auto Sales,  
3 do you know where they bank?

4 A Not my company.

5 Q You don't know?

6 A No.

7 Q You don't know if they applied for  
8 credit in the last ten years?

9 A No.

10 Q Have you submitted a claim for  
11 this lawsuit to an insurance company for  
12 coverage?

13 A I did.

14 Q Which insurance company?

15 A Zurich.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

16 Q And for which of the plaintiffs,  
17 which of the people that sued you did you  
18 forward the claim to Zurich?

19 A I submit for all the frauds and  
20 for all the lawsuits, big lawsuits. This is  
21 what you do.

22 Q For all of the lawsuits here?

23 A For all of the lawsuits.

24 Q How long after you found out about  
25 the lawsuit did you forward it to Zurich, a

172

1 M. Eltouby

2 claim?

3 A I call them. They tell me "No,  
4 you are not qualified for this." I don't know  
5 why.

6 Q So they sent you something in  
7 writing?

8 A No, I still give it to my lawyer.  
9 "You got to find out exactly if I'm covered or  
10 not," because I got to give him article for  
11 the -- you know, for the insurance.

12 Q You have to give your attorney the  
13 article for the insurance?

14 A Yeah, it's called "article,"  
15 right?

16 Q Insurance policy?

17 A Article for insurance policy.

18 Q Declaration page?

19 A Declaration, sorry.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

20 Q That's fine.  
21 You gave which attorney?  
22 A I give it to Bruce Minsky. I will  
23 give him because he contacted the company.  
24 Q The declaration page for your  
25 insurance?

†

173

1 M. Eltouby  
2 A Yes.  
3 Q It was only with Zurich?  
4 A Zurich, yes.  
5 Q Did you have more than one  
6 insurance policy?  
7 A No, I'm sorry. This is another  
8 company. I don't know what's name exactly, but  
9 big company. It's a base in Albany.  
10 Q Insurance company?  
11 A Yes.  
12 Q And what about that company?  
13 A Because the company is supposed to  
14 be covering me for fraud, for lawsuits and also  
15 employee stealing money or something from  
16 company, you know, also when company get loss,  
17 you know, losing, something, you know, and it  
18 was also fraud, gainful coverage.  
19 Q Full coverage for what?  
20 A For cars.  
21 Q In what way?  
22 A If car get stolen, example, from  
23 the business or in an accident for the



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

24 consumer, also if customer make an accident  
25 with the dealer plate is covered also, you

174

1 M. Eltouby

2 know.

3 Q So this is a policy other than  
4 with Zurich you mean?

5 A This is a -- company is not  
6 Zurich. This is a company. I don't know  
7 exactly the name, but I can provide with you  
8 the name. If you give me your e-mail, I e-mail  
9 you name of the company.

10 Q well, you can get a copy of the  
11 transcript when you review it, just write in  
12 the name of the company?

13 A Okay.

14 MR. KESHAVARZ: We'll leave a  
15 blank in the transcript for you to fill  
16 in the name.

17 INSERT: \_\_\_\_\_

18 MR. KESHAVARZ: Also, call for  
19 document production of any of the  
20 insurance policies and any of the  
21 notices of claim and responses to  
22 notices of claim, including denial  
23 letters.

24 Q So the insurance company that is  
25 not Zurich, how many insurance companies are

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NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

1 M. Eltouby

2 there?

3 A No, I confusing about Zurich.  
4 This is another company. It's a big company.  
5 It's already -- it's based in Albany. I  
6 remember very good. But there was -- you know,  
7 I show it to somebody. He tell me -- another  
8 insurance guy, he tell me very strong policy.

9 Q Did you submit the claim for that?

10 A You know, I call him one time and  
11 they refuse to do because a customer, he pay  
12 \$5,000, he take car and run away, you know, I  
13 cannot get a hold of the customer and it look  
14 like I lost the money and the car, I cannot.  
15 And I try to claim this, they deny, you know.  
16 I guess, I got to give -- you know, I ask Bruce  
17 to review the policy and tell me exactly what's  
18 going on.

19 Q But did you submit the claims in  
20 this lawsuit to that insurance company?

21 A Not really.

22 Q Not really?

23 A Not really. I know very good I'm  
24 covered for this, you know.

25 Q You what?

176

1 M. Eltouby

2 A I know very good I put in  
3 coverage, you know, in my policy but today you

4 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
got to fight with insurance company to pay any  
5 claim. You know this. So I got to go to  
6 somebody is like insurance lawyer. He explain  
7 me my rights. Then if not cover me, I got to  
8 sue them if I have a right for this coverage.

9 Q Did you provide notice to this  
10 insurance company about these lawsuits that  
11 we're here about today?

12 A Yes, I called them. I called  
13 them, just only a call. They not give me a  
14 straight answer, you know. I think from -- if  
15 a lawyer talk to them, then they got to be --  
16 they give specific answer.

17 Q When did you call this insurance  
18 company?

19 A Long time ago.

20 Q How long ago?

21 A When they start the lawsuits.

22 Q All of the lawsuits or only some  
23 of the lawsuits?

24 A Some of them.

25 Q Before the Tuhin case? Tuhin was

177

1 M. Eltouby  
2 the last one. Did you let them know about  
3 Tuhin?

4 A Yes, I did already about Tuhin,  
5 you know, and also the other guy his name Vasco  
6 (phonetic).

7 Q I'm showing you the cover of the

8 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
deposition transcript. Is that name listed  
9 here?

10 A Simon Gabrys.

11 Q What about Simon Gabrys?

12 A Not when he start lawsuit. I call  
13 right away my insurance company and I tell them  
14 this is -- and lot of -- you know, lot of legal  
15 fee, to put me out of business also from  
16 anyplace, you know, lot of money for legal fee.

17 Q What did they tell you?

18 A They tell me -- they don't give me  
19 straight answer, but I talk with Bruce Minsky.  
20 He tell me "Okay, give me policy and I discuss  
21 with them."

22 Q Then what happened?

23 A Then what happened, starting every  
24 day deposition and this, this, we don't have,  
25 you know...

♀

178

1 M. Eltouby

2 Q How many times did you call your  
3 insurance company about the claims in these  
4 lawsuits, all of them, how many times did you  
5 call them?

6 A One time.

7 Q And only after you found out about  
8 the Gabrys case?

9 A Yes.

10 Q You didn't call after you found  
11 out about any other of the cases?

NYMG\_depo\_transcript\_Mamdoh Eltouby\_4.27.15

12 A Tuhin, also.

13 Q After Tuhin?

14 A Yes.

15 Q The other people who are the  
16 plaintiffs, are Dong and Chowdhury. Did you  
17 call the insurance company for those?

18 A No.

19 Q It was after Tuhin you called the  
20 insurance company about both Gabrys and Tuhin?

21 A I not remember. I just only ask  
22 him general question to legal for the  
23 insurance. They tell me "Okay, you have to  
24 explain exactly and write for us what happened  
25 and everything."

⌘

179

1 M. Eltouby

2 Q Was that done?

3 A No, I give it to Bruce Minsky and  
4 I tell him "Listen, you got to contact  
5 insurance company." He tell me "Okay," you  
6 know. I think he is very busy lawyer, you  
7 know. He put it to side. I don't know what he  
8 did exactly. I have no clue, you know. I  
9 don't know what he did exactly. But the  
10 article, you know, from the policy is there.

11 Q There, where?

12 A I have it.

13 Q You have it personally?

14 A Yes, I have it.

15 Q It's in your possession?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 16 A Yes.
- 17 Q Where? Your house?
- 18 A No, in my document. Where I have
- 19 my document.
- 20 Q Where do you have your document?
- 21 A In my briefcase.
- 22 Q Where's your briefcase?
- 23 A In the car.
- 24 Q In your care here?
- 25 A No, I come in today with the train

⊕

180

- 1 M. Eltouby
- 2 because traffic.
- 3 Q You have it in your briefcase, a
- 4 copy of the insurance policy of this company
- 5 that we're talking about?
- 6 A Not copy, the original. The
- 7 original policy.
- 8 Q Original policy?
- 9 A Yes.
- 10 Q And the declaration sheet?
- 11 A Yes.
- 12 Q That's for the insurance company
- 13 we're talking about now?
- 14 A Yes.
- 15 Q And you provided a copy of that
- 16 policy to who?
- 17 A To Bruce Minsky.
- 18 Q When?
- 19 A Couple months ago when starting

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
20 going on, you know, legal fee, paying legal  
21 fee, you know.  
22 Q who is paying your legal fees now?  
23 A who paying legal fee for me now?  
24 Me.  
25 Q You're paying it out of pocket?

♀  
†

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1 M. Eltouby  
2 A Yes.  
3 Q You've paid that out of pocket for  
4 all the three lawyers that have been  
5 representing you in this case?  
6 A Yes.  
7 Q I would imagine that's a lot of  
8 money?  
9 A Excuse me.  
10 Q I would imagine that's a lot of  
11 money, attorney's fees?  
12 A Yes, I know very good lot of  
13 money.  
14 Q why haven't you followed up with  
15 the insurance company to see about them  
16 covering the claim?  
17 A I telling you again, I don't know  
18 what I talk with who exactly in the insurance  
19 company, you know, and probably they transfer  
20 me to legal. Until they transfer me to legal,  
21 I have to have my lawyer to ask and talk to  
22 them. Because if I talking to them as an  
23 individual they tell me anything, I would not

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
24 understand it, you know. I forward to Mr.  
25 Bruce Minsky to deal with them.

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1 M. Eltouby  
2 Q Have you let any of the other  
3 lawyers representing you know about this  
4 insurance policy?  
5 A No, only Bruce Minsky.  
6 Q why only Mr. Bruce Minsky?  
7 MR. SIMON: Note my objection.  
8 Don't answer. I'm not going to let him  
9 answer.  
10 MR. KESHAVARZ: I asked him why.  
11 I didn't ask him for communications.  
12 MR. SIMON: why Minsky as opposed  
13 to Weinberg?  
14 MR. KESHAVARZ: What's the  
15 objection?  
16 MR. LANE: Not asking him to  
17 divulge anything about conversations  
18 with an attorney.  
19 MR. KESHAVARZ: It's why he did  
20 something.  
21 MR. SIMON: why he has one lawyer  
22 dealing with rather than another? It's  
23 none of your business.  
24 MR. KESHAVARZ: That wasn't the  
25 question. "None of your business" is

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NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

1 M. Eltouby  
2 not --  
3 MR. SIMON: I object to relevancy.  
4 Read it back.  
5 (Record read.)  
6 MR. SIMON: You really want to  
7 know that? It matters to you?  
8 Q You may answer.  
9 A He's first lawyer for me.  
10 Q why not subsequent attorneys?  
11 what happened to the lawyers after?  
12 MR. SIMON: I'll concede Mr.  
13 Minsky is the best lawyer.  
14 Q Go ahead.  
15 A He was the first lawyer I give him  
16 this, my stuff and then he tell me "I cannot  
17 handle it, you got to hire somebody else also,"  
18 but he's one of the first, first.  
19 Q But did you let Mr. Simon know  
20 there was an insurance policy?  
21 A No, he doesn't know.  
22 Q why didn't you let Mr. Simon know?  
23 A Because he represented Minsky, you  
24 know, in couple case, right?  
25 Q He represented Minsky?

♀

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1 M. Eltouby  
2 A Yes.  
3 Q Mr. Simon represented Mr. Minsky?  
4 A In some case. And Tuhin, only he

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

5 represent me, but other case he don't, you  
6 know.

7 MR. SIMON: He's saying in this  
8 case I appeared of counsel for Minsky's  
9 office at other depositions. Ask all  
10 these questions, but I just want to move  
11 on.

12 MR. KESHAVARZ: Million dollar  
13 question, I want a copy of this  
14 insurance policy and declaration page,  
15 Mr. Simon, will you have that provided?

16 MR. SIMON: This is an interesting  
17 side issue of coverage, but the bottom  
18 line is in terms of an insurance policy,  
19 generally they're not going to provide  
20 any coverage to the extent that there  
21 was intentional wrongdoing.

22 MR. KESHAVARZ: That's fine, but  
23 there's a policy, particularly a policy  
24 that a claim was made against that has  
25 to be disclosed.

⌘

185

1 M. Eltouby

2 Q Can you get a copy to your  
3 attorney?

4 A Yes.

5 MR. SIMON: I'll provide it.

6 MR. KESHAVARZ: Can you provide it  
7 next week?

8 THE WITNESS: Yes.  
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9 MR. KESHAVARZ: Can you provide it  
10 to us next week, Mr. Simon?  
11 MR. SIMON: I'm assuming he's  
12 referring to the insurance policy which  
13 covers the period under which the  
14 alleged wrongdoing because I have no  
15 idea if it's a claims made policy or an  
16 occurrence policy. There's so many  
17 other issues involved in insurance  
18 coverage, but whatever policy he has, he  
19 gives me, I'll forward to you.  
20 MR. KESHAVARZ: Okay.  
21 Q You only have two insurance  
22 companies, Zurich and this other one?  
23 A No, one insurance company.  
24 Q Oh, it's not Zurich?  
25 A No, not Zurich.

⊕

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1 M. Eltouby  
2 Q You're unclear on the name?  
3 A I don't know name exactly. I  
4 assume it was Zurich.  
5 Q The insurance policy lapsed or  
6 you're current with payments?  
7 A I'm current.  
8 Q You never lapsed?  
9 A Never lapsed.  
10 MR. SIMON: Note my objection to  
11 the form of the question. I assume the  
12 insurance policy was issued not to this  
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13 individual, but to one of the  
14 dealerships, correct?

15 THE WITNESS: Correct.

16 Q Which dealership?

17 A New York Motor Group.

18 Q Any other ones?

19 A No.

20 Q So policy with New York Motor

21 Group that has never lapsed?

22 A Never lapsed.

23 Q Is there an insurance policy that  
24 will cover claims against or do you believe may  
25 cover claims against?

♀

187

1 M. Eltouby

2 A Consumer plan.

3 Q Insurance coverage that covers  
4 claims for Planet Motors?

5 MR. SIMON: Whatever insurance  
6 policies are applicable to any of the  
7 following; any of the planet  
8 dealerships, the New York Motor Group  
9 Dealership or Hillside Motor, I'll  
10 provide to you.

11 MR. KESHAVARZ: When?

12 MR. SIMON: As soon as I get it  
13 from my client, which should be next  
14 week.

15 Q Sometime within the next week can  
16 you get a copy?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

17 A Yes, it's only one.

18 MR. SIMON: He'd have to forward  
19 to me. We're not parked in the same  
20 lot. We came from different stations.

21 Q Fax it to your attorney?

22 A Yes.

23 MR. SIMON: I will get it to him.

24 Q You have your personal issues, I  
25 don't want to get into. I don't want to

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1 M. Eltouby  
2 inconvenience you. I'm asking if you have the  
3 originals, can you take it to your attorney  
4 tomorrow?

5 A Yes, definitely.

6 Q That's all I was asking.

7 MR. SIMON: Also, I'll let you  
8 know, I'll inquire of Bruce Minsky and  
9 Lloyd Weinstein what, if any,  
10 communications they had with any  
11 insurance carrier on this.

12 MR. KESHAVARZ: Okay, thank you.

13 Q Now, do you have an insurance  
14 policy with Planet Motor Cars?

15 A Planet Motor Cars.

16 Q Any insurance policy with them?

17 MR. SIMON: My representation was  
18 for all dealerships, any insurance  
19 policy applicable to any of them I'll  
20 forward on to you.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

21 Q Do you know if Planet Motor Cars  
22 had an insurance policy?

23 A Yes, they have at least -- I don't  
24 know what insurance policy about, you know.

25 Q Do you know if their insurance

189

1 M. Eltouby

2 policy has lapsed?

3 A I don't think so.

4 Q Do you know who has a copy of the  
5 insurance policy with Planet Motor Cars?

6 A I don't know. I tried to find  
7 this. It's going to be hard.

8 Q What do you mean "it's going to be  
9 hard"?

10 A Because company is there -- I got  
11 to be looking whose insurance is in this time.

12 Q Who acquired insurance for Planet  
13 Motor Cars?

14 A This is the secretary.

15 Q Which is who?

16 A I think his name Julie King.

17 Q Planet Motor Cars, Incorporated,  
18 they're still running?

19 A Still open, yes.

20 Q Not just on paper, but is the car  
21 dealership actually running?

22 A No car dealership, no.

23 Q When did there cease to be a car  
24 dealership for Planet Motor Cars, Inc.?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

25 A Yes. When they vacate?

190

1 M. Eltouby

2 Q Yes,

3 A I think -- I think June, July,  
4 '13, something like this.

5 Q Why did they vacate?

6 A Why? I don't know. They have a  
7 big lawsuit with big company called Reynold's  
8 & Reynold's. This is software business.

9 Q They were sued by Reynolds  
10 & Reynolds?

11 A Software business.

12 Q Planet Motor Cars, Incorporated  
13 was sued by Reynolds & Reynolds, correct?

14 A Correct.

15 Q And because they were sued by  
16 Reynolds & Reynolds, they vacated, right?

17 A Yeah, they cannot afford this.  
18 Legal fee big money.

19 Q Say that again?

20 A Big one for legal fee.

21 Q Yes. So they vacated the  
22 business?

23 A Exactly.

24 Q Where did the assets from Planet  
25 Motor Cars, Incorporated go?

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NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
M. Eltouby

1

2 A I don't know. I not the owner.

3 Q well, you're the --

4 A Manager. I was not owner.

5 Q what happened to the vehicles on

6 the lot for Planet Motor Cars, Incorporated

7 when they vacated the business in June or July

8 '13?

9 A I told you again and again, all

10 vehicles under company is called Palisades

11 Dealer Funding. It's floor plan company.

12 Q Do you know if it went back to

13 Palisades or do you know if it went to another

14 dealership?

15 A This is probably back to

16 Palisades, yes.

17 Q Do you know one way or the other?

18 You said "probably."

19 A I don't know when.

20 Q Do you know if it went back to

21 Palisades or do you know if it went to another

22 dealership?

23 A I know it's back to Palisades.

24 Q You know the cars on the lot at

25 Planet Motor Cars, Incorporated went back to

♀

192

1 M. Eltouby

2 Palisades, correct?

3 A This is all my knowledge.

4 Q where do you have that knowledge?



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

5 How did you do that?

6 A Excuse me?

7 Q How do you know that?

8 A How I know this?

9 Q How do you know all the cars on  
10 the lot at Planet Motor Cars, Incorporated, how  
11 do you know those went back to Palisades as  
12 opposed to going forward to another dealership?

13 A Yeah, because lot was empty.

14 Q How do you know the cars didn't go  
15 to different dealerships?

16 A I know very good this is in  
17 wholesaler. He was putting cars over there.  
18 He do floor plan by himself. They come take  
19 all his cars.

20 MR. KESHAVERZ: Off the record.

21 (Discussion is held off the  
22 record.)

23 MR. KESHAVERZ: If anyone's  
24 curious, the camera apparently was not  
25 on after we got back from lunch. It

♀

193

1 M. Eltouby

2 just got turned back on.

3 MR. SIMON: That's fine.

4 Q How much have you paid your  
5 attorneys so far?

6 A You don't want to know.

7 Q I do.

8 MR. SIMON: You're concerned we're

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
seeking counsel fees?

9

10 MR. KESHAVARZ: You have. Someone  
11 demanded for fees.

12 Q How much have you paid for your  
13 attorneys?

14 A I don't remember how much. I get  
15 back to you.

16 Q Do you owe any of the attorneys  
17 money?

18 A Yes, big money.

19 Q Weinstein?

20 A Weinstein, I think he sue me.

21 Q He sued you?

22 A Uh-hum.

23 Q Seriously?

24 A I think so. I don't know.

25 Because I still not pay.

♀

194

1 M. Eltouby

2 Q How much do you owe him about?

3 MR. SIMON: You mean allegedly owe  
4 him.

5 Q Allegedly owe him, any idea?

6 A Maybe 6, 7, something like this.

7 Q Do you remember roughly how much  
8 you paid him or do you remember?

9 A Huh?

10 Q Do you remember, roughly, how much  
11 you paid him, Mr. Weinstein?

12 A I don't know. He not tell me. I

13 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
got to put all the checks I send to him.

14 MR. SIMON: He said 6 or 7, that's  
15 thousands, not hundreds.

16 Q Mr. Minsky, how much have you paid  
17 him so far?

18 A I don't know because he handle  
19 also other cases. Some people take from my  
20 account money and I don't know, you know.  
21 Different company steal company, you know this.

22 Q One company steals from another  
23 company in the car dealership?

24 A Yes, in account I see, but  
25 stealing they try first was \$2. Then \$100.

195

1 M. Eltouby  
2 Then \$2,000. And then the name insurance  
3 company you can never -- Progressive, example.  
4 And I say -- my daughter, she taking this  
5 Progressive, my insurance and they taken so  
6 much money, taken about \$40,000 something and  
7 then I return from bank like 26,000, and they  
8 steal money. We sue them and company from  
9 Ohio.

10 Q "We" what? who brought the  
11 lawsuit, you personally or the dealership?

12 A No, dealership.

13 Q Which one, do you remember?

14 A New York Motor Group.

15 Q Is that still pending?

16 A Yes.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

17 Q Where is it filed in state court?

18 A I think sue in Ohio.

19 Q In Ohio?

20 A Yeah.

21 Q How much have you paid Mr. Simon  
22 so far?

23 A Mr. Simon? I don't remember. He  
24 donate me because he like me very much. He  
25 tell me "I help you." He see me, I'm victim.

♀  
†

196

1 M. Eltouby

2 He tell me "I help you in this case."

3 MR. SIMON: Off the record.

4 (Discussion is held off the  
5 record.)

6 Q Did Mr. Simon tell you you're  
7 going to have to pay a fee so far that you owe  
8 him?

9 MR. KESHAVARZ: I'll leave a blank  
10 line here in your transcript. You can  
11 just fill in how much you paid each  
12 attorney so far and how much you owe  
13 each attorney so far.

14 THE WITNESS: Yes.

15 INSERT: \_\_\_\_\_

16 Q Does Tower Insurance sound  
17 familiar?

18 A Believe me, I will overnight it or  
19 e-mail it to my lawyer and he make it to you.

20 Q You have it scanned already?

NYMG\_depo\_transcript\_Mamdoh Eltouby\_4.27.15  
21 A It's something like thick, like  
22 this (indicating).  
23 Q You have a scanner at home you can  
24 scan?  
25 A I have to scan it and e-mail it.

†

197

1 M. Eltouby  
2 MR. SIMON: Off the record.  
3 (Discussion is held off the  
4 record.)  
5 Q Do you remember our client, Mr.  
6 Tuhin?  
7 A Yes.  
8 Q What's the first thing you  
9 remember about Mr. Tuhin?  
10 A I never meet him until he take the  
11 car already and he registered car under his  
12 name and everything. And he is -- I ask --  
13 also he come in after this. He say "I cannot  
14 afford it." I tell him "why you take it from  
15 the beginning?" I ask "what happened with this  
16 customer?" He say "It's two days he come in  
17 and he bring a friend of his." And we have a  
18 salesman speak same language, Bengali. He  
19 explain him, also translate to him, you know,  
20 everything. And he still sign every line. He  
21 agree in all the terms.  
22 Then when he come in to asking  
23 me -- you know, he not even come in to ask me.  
24 He brought this in front of the place. I

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
25 never -- you know, I would never -- I was never

198

1 M. Eltouby  
2 there the first time. Second time he come in,  
3 then I came and I speak with him. I tell him  
4 "What's the problem?" Then he dragging me to  
5 7-11 across the street. I try to tell him come  
6 into the office. He take me to the 7-11. He  
7 have bunch of Bengali friends with him from  
8 Bangladesh, you know, all of them. And then he  
9 tell me "Listen, I don't want the car." I say  
10 "But this not way dealing. You say you don't  
11 want car, maybe I help you. I take car, I sell  
12 it, you understand, and, you know, I refund, I  
13 pay loan off from M&T Bank, we going to be  
14 over, it's not first car and last car."

15 Q You offered to do that?

16 A Yes, definitely 110 percent.

17 Q You didn't offer he'd have to pay  
18 something? You said you'd take it back, you'd  
19 sell it, you'd get him off the note?

20 A I tell him bring me car, I put in  
21 lot, I put it for sale and I sell it because  
22 I'm out of the money, you know, because I pay  
23 the floor plan company. I don't have money. I  
24 refund him money or I pay loan completely, you  
25 know. It's some process. Either I have to pay

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NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

2 the loan, let insurance company -- which is  
3 floor plan company -- pay the loan and the lien  
4 on car and put the car again on lot.

5 In meantime, he don't have title  
6 to provide me, you know, the title for the car.  
7 I tell him "Okay, Mr. Tuhin, if you cannot  
8 afford the payment, you know, why you take the  
9 car from the beginning?" Then he say "I don't  
10 know, I feel like I make mistake or something,"  
11 but, you know, I tell him any dealership will  
12 not take it. This is used car business. It's  
13 not new car or something. It's used car  
14 business. I already paid for car and I  
15 register car under your name. Not after one  
16 month, then you change your mind, you know.

17 Then what happened is he tell me  
18 "Okay, okay, thank you." Then he bring in car  
19 to the place and he take plates out and leave  
20 car inside my lot. I tell him "Okay, you  
21 cannot leave car inside lot without giving me  
22 the title, I can send it and pay off car or  
23 something." He have in his mind "No, no, I  
24 want to get out."

25 Even I call the bank. I call Mr.

♀

200

1 M. Eltouby  
2 Jim Erickson, he's the rep for bank. I explain  
3 him situation. I tell him I have customer, he  
4 cannot afford it and so is this going to be  
5 volunteer repossessed, take car, bank got to

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

6 sell car.

7 Then I get on other side when I'm  
8 in the middle of this and very, very nasty  
9 paralegal lady, she call me. She tell me --  
10 she cursing me. She tell me "You have to take  
11 the car, no repossession, you have to take car  
12 back." So she speak with me very, very, you  
13 know, rough. I tell her "You know what, I  
14 cannot answer you like this." I give the phone  
15 number to my lawyer who was Bruce Minsky.

16 In meantime, I cannot have the car  
17 in my lot without title and I not own the car.  
18 Anything happen with the car is my  
19 responsibility, you know. I take car, I send  
20 to my driver. He bring car back to his house.  
21 He live like couple blocks away from us. He  
22 not living far away. And we left the car over  
23 there, you understand, and probably he take  
24 car.

25 Then it started the lawsuit

♀

201

1 M. Eltouby  
2 without -- I try to help him. He come in like  
3 a lion. I try with all my conscious, I tried  
4 to help him. I tell "Okay, you cannot afford  
5 it, let me help you." Instead you bring suit  
6 against me.

7 Q Do you remember having any other  
8 communications regarding Mr. Tuhin other than  
9 what you've testified to?



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

10           A     Yeah, he come in one time also,  
11     again, I think repossess. We call police.  
12     It's no good in front of place. Police came  
13     and he tell him -- he invite him inside. He  
14     tell me "Give me your driver's license." The  
15     police take his driver license. "Well, give  
16     him contract." He put driver's license next to  
17     contract. "Mr. Tuhin, you sign this?" "Yes."  
18     "You sign this?" "Yes." "You sign this?"  
19     "You admit you sign everything?" He tell him,  
20     yes. He tell him "You cannot go to protest,  
21     you have to go to court, but if you go protest,  
22     we going to be after you." That's from this  
23     time he left.

24           Q     You heard the police officers say  
25     that?

♀

202

1                   M. Eltouby

2           A     Yes, in front of my daughter and  
3     me, you know. I tell him I tried to help him,  
4     you know, he go to different way, very nasty, I  
5     don't know, and I try really, really to help  
6     him. I'm not against him. I try to help him.  
7     If you not can afford it really. You see the  
8     payment, you see everything. And he bring in  
9     two of his friends to watch everything before  
10    he sign.

11          Q     How do you know that?

12          A     Because my salesman, which is  
13    Bengali, he tell me same thing. And also Julio

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

14 Estrada tell me same thing. He bring in two  
15 people twice. He come, go, and come back. He  
16 can say -- if you don't want the car, you see  
17 his payment is high, you can say, "You know  
18 what, I don't want car." Definitely he got to  
19 get his money back because he not take the car  
20 but he taken the car. He registered it under  
21 his name. He spend time with the car for 30  
22 days or something, you know.

23 Q who is the Bengali salesman?

24 A This is Duane.

25 Q What's Duane's last name?

203

1 M. Eltouby

2 A Say again?

3 MR. SIMON: I think the first name  
4 is Dewan.

5 A I don't remember. One second.

6 MR. SIMON: I have it. Dewan  
7 Arefin. I'm saying I have it. You  
8 texted me and spelled the name.

9 A Believe me, I know going to cost  
10 me lawsuit more than car. I try to deal with  
11 him, but it's very hard to dealing with the  
12 guy, very, very hard to dealing with him, you  
13 know.

14 Q why was it hard to deal with him?

15 A Because I explain to him  
16 everything. He want to give me car without  
17 title.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 18 Q why would he have the title?  
19 wouldn't the finance company have the title?  
20 A No, he had the title with the lien  
21 but he probably not receive it or I don't know  
22 where he put title. He want to give me the  
23 car, that's it.  
24 Q What do you mean, "that's it"?  
25 A He want to give me car without

♀

204

- 1 M. Eltouby  
2 title, without anything. He tell me "This your  
3 car."  
4 Q If M&T Bank gave you the title  
5 with the lien on it, what would you have done?  
6 A M&T in New York City here when  
7 lien and title, they give customer the title.  
8 Q The original title?  
9 A Yes, with lien holder.  
10 Q Again, Dewan Arefin, you have a  
11 phone number for him?  
12 A Yes. I think 718 902-2216.  
13 Q Do you know the address for him?  
14 A I know very good he lives in  
15 Jackson Heights somewhere. I don't know  
16 exactly. I can try and get it.  
17 MR. KESHAVERZ: I'll ask the  
18 reporter to leave a blank line herein.  
19 You can fill in the address, please;  
20 will you do that?  
21 THE WITNESS: Yes.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

22 INSERT: \_\_\_\_\_

23 Q When's the last time you spoke  
24 with Dewan Arefin?

25 A I think is February or March.

♀  
†

205

1 M. Eltouby

2 Q of '15?

3 A '14.

4 Q You talked to him about the  
5 lawsuit?

6 A No, I was asking him for couple of  
7 questions, yeah, of, you know, Tuhin, if he can  
8 call him or settle this or finish this problem.

9 Q What did he say?

10 A He tell me "I trying." He never  
11 get back to me.

12 Q That Dewan said he'd try to  
13 contact Tuhin but Tuhin never got back to him?

14 A Could be. Could be. I don't  
15 know.

16 Q You are not sure?

17 A I'm not sure.

18 Q Who was the sales manager for Mr.  
19 Tuhin's deal?

20 A Dewan.

21 Q Was Dewan the salesperson and  
22 Mohammed a sales manager or do you know?

23 A Yeah, this time Mohammed was sales  
24 manager.

25 Q What's Mohammed's last name?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

♀

206

1 M. Eltouby

2 MR. SIMON: That was in the  
3 discovery response, too. I have it. I  
4 have it as Mohammed Rasmy.

5 Q What's Mr. Rasmy's phone number?

6 A I think guy he is not here. I  
7 think he's in Egypt. He's working in Egyptian  
8 movie. All time he have work, he go over there  
9 and then come back.

10 Q Is he an actor?

11 A Actor, yes, but actor very small,  
12 you know, like he come in as body guard,  
13 something like this.

14 Q I see.

15 A Actor without talk.

16 Q Let me know if you can find his  
17 number.

18 A I don't think I have his number.

19 Q Do you have an e-mail address for  
20 him?

21 A No.

22 Q Do you have an e-mail address for  
23 Dewan?

24 A No.

25 Q Was Mohammed Rasmy his actual

♀

207

1 M. Eltouby

2 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
name?  
3 A Yes.  
4 Q Mr. Estrada says it's very common  
5 for employees at dealerships to use aliases.  
6 Do you know if that's true?  
7 A Alias?  
8 Q A name that's not theirs.  
9 A No, that's not true.  
10 Q Did you ask Mr. Estrada about what  
11 happened with the deal with Mr. Tuhin?  
12 A That's what he tell me exactly.  
13 He tell me the guy, I have everything in front  
14 of him and every item he's in front of it and  
15 sign it, you know. If you have contract here,  
16 the sale, did you see?  
17 Q So you are saying that he had  
18 signatures on all of the lines, Mr. Tuhin says  
19 he did not sign that?  
20 A No, he never say this. He say in  
21 front of the police this is his signature.  
22 Q What else do you remember?  
23 A Agree everything, all terms.  
24 Q Did he say Mr. Estrada told him  
25 something that was not true?

208

1 M. Eltouby  
2 A No. When he come in the front of  
3 the police, he admit he sign every term. And  
4 so just only his complaint, he can't afford the  
5 car. And he say he want to buy car for 12,500.

6 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
He wants to buy it. He wants to buy, you know,  
7 he wants to buy this for this, but he end  
8 buying it for this much.

9 Q Do you know why the price changed?

10 A You know, he buy additional, you  
11 know, it's called after market after sale. He  
12 buy after sale stuff.

13 Q What stuff?

14 A You know, after sale, you know,  
15 protection plan, all this. Also, credit card  
16 he telling me they put on me \$11 every month.  
17 Then I call them. "What is this?" They tell  
18 me protection plan. I tell them I not agree  
19 with this, you know.

20 Q One of the things on this was an  
21 extended warranty program he was never  
22 provided, right?

23 A It's provided.

24 Q How do you know that?

25 A Because I pay already for extended

♀

209

1 M. Eltouby  
2 warranty. You not get extended warranty for  
3 free. This we pay for it.

4 Q Do you have any document that  
5 shows that?

6 A Yes, in file.

7 Q Is this the file?

8 MR. SIMON: That's my file. It's  
9 in the file. We provided it.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 10 Q What do you mean by "the file"?
- 11 MR. SIMON: We provided.
- 12 Q What do you mean by "the file"?
- 13 A Tuhin, he already have extended
- 14 warranty on everything.
- 15 Q You have a file on Mr. Tuhin?
- 16 A Yeah, he have also same document I
- 17 give it to him.
- 18 Q Where is the file for Mr. Tuhin?
- 19 A Okay, we have it. My lawyer have
- 20 it.
- 21 Q Is that the file for Mr. Tuhin?
- 22 Your file for Mr. Tuhin, who did you give it
- 23 to?
- 24 A I give to Weinstein first and then
- 25 transfer from Weinstein to Mr. Simon.

+

210

- 1 M. Eltouby
- 2 MR. SIMON: Are you referencing
- 3 the extended vehicle service agreement,
- 4 which is the auto protective vehicle
- 5 service agreement marked as Exhibit L at
- 6 Tuhin's deposition?
- 7 MR. KESHAVARZ: Let me take it one
- 8 step at a time.
- 9 Q The deal file, it's called a "deal
- 10 file," right?
- 11 A Deal jacket.
- 12 Q Did you give the entire deal
- 13 jacket to Mr. Weinstein?



14 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
A You have copy in your hand,  
15 everything.  
16 Q We'll go through this in a second.  
17 You gave the entire deal jacket to  
18 Mr. Weinstein?  
19 A Yes, he's my lawyer.  
20 Q Were there any pages missing in  
21 the deal jacket when you gave it to Mr.  
22 Weinstein?  
23 A No.  
24 Q Everything was in there?  
25 A Yes.

♀  
†

211

1 M. Eltouby  
2 Q And if you can look at the  
3 originals that your attorney has with you, can  
4 you go through the originals real quick and see  
5 if everything's in there?  
6 A You have to ask my attorney.  
7 MR. KESHAVARZ: Can we get the  
8 deal file?  
9 MR. SIMON: Why don't you show him  
10 all the copies because you have  
11 everything.  
12 MR. KESHAVARZ: I want to make  
13 sure you have the originals there. If I  
14 may see them, please? You have the  
15 originals in the folder.  
16 MR. SIMON: Which document do you  
17 want to see?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 18 Q Take a look at the whole folder,  
19 that being everything that's in the original.  
20 A This is already extended warranty.  
21 Q Why don't you go through the file,  
22 sir, tell me if everything for Mr. Tuhin's deal  
23 jacket is in that folder?  
24 A You have here extended warranty.  
25 Q If you could go through the rest

†

212

- 1 M. Eltouby  
2 of the document, please.  
3 MR. SIMON: No, I'm not going to  
4 permit my client to start going through  
5 this.  
6 MR. KESHAVARZ: They are original  
7 documents.  
8 MR. SIMON: Any document you want,  
9 just let us know what it is.  
10 MR. KESHAVARZ: Let me see the  
11 deal file, please.  
12 MR. SIMON: No, I provided you  
13 copies of everything.  
14 MR. KESHAVARZ: No, you haven't.  
15 MR. SIMON: What documents are you  
16 looking for?  
17 MR. KESHAVARZ: You have the deal  
18 file right there. You brought it here.  
19 You marked them as exhibits at some of  
20 the depositions. You never provided us  
21 Bates-stamped copies. You have it right

22 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
here.

23 MR. SIMON: I can tell you what I  
24 did. I think it was during the  
25 deposition of Nada, I gave you guys the

213

1 M. Eltouby  
2 deal jacket. You went through my whole  
3 deal jacket at leisure for an hour and  
4 you made additional copies.

5 MR. KESHAVARZ: That's right  
6 there.

7 MR. SIMON: I gave it to you.

8 MR. KESHAVARZ: Let me see it,  
9 please.

10 MS. LINDERMAYER: We asked you to  
11 provide us it properly as Bates-stamped  
12 as is required by the rules. You  
13 haven't done that, which means you have  
14 not complied with discovery.

15 MR. SIMON: I'm trying to.

16 MS. LINDERMAYER: Whatever you  
17 think you produced to us, you need to  
18 formally produce it to us in  
19 Bates-stamped, Richard. That's  
20 evidence, that's not your personal file  
21 folder.

22 MR. SIMON: You had the whole day  
23 during Nada's deposition.

24 MS. LINDERMAYER: Are you refusing  
25 to give us these documents again?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

214

1 M. Eltouby  
2 MR. SIMON: I don't want to go  
3 over my client's deal jacket.  
4 MS. LINDERMAYER: You have not  
5 formally produced anything.  
6 MR. KESHAVARZ: You are saying you  
7 have original documents from my client's  
8 case, right, this deal file?  
9 MR. SIMON: And it's been  
10 provided.  
11 MR. KESHAVARZ: You have the  
12 originals sitting next to you now?  
13 MR. SIMON: Yes.  
14 MR. KESHAVARZ: May I see the  
15 original documents, please?  
16 MR. SIMON: Here is Exhibit C,  
17 retail installment contract.  
18 MR. KESHAVARZ: So the record is  
19 clear, these are documents that were  
20 marked as exhibits in Mr. Tuhin's  
21 deposition, right, Mr. Simon?  
22 MR. SIMON: Yes. This would be  
23 Exhibit N at Tuhin's deposition. We've  
24 given you all of them, but some weren't  
25 marked because I showed Tuhin the

215

1 M. Eltouby  
2 ones --

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

3 THE WITNESS: This is the floor  
4 plan.  
5 MR. SIMON: This is the floor plan  
6 contract that was -- what was sent to  
7 the bank, the MV50 again. Here's his  
8 driver's license. This was Exhibit M at  
9 his deposition, the gap waiver. This is  
10 just the MV82.  
11 MR. LANE: Reason why you are not  
12 giving us the folder?  
13 MR. SIMON: I gave you the whole  
14 deal jacket.  
15 MS. LINDERMAYER: You randomly  
16 handed us documents without any  
17 Bates-stamped numbers at different  
18 times.  
19 MR. SIMON: I gave you the whole  
20 deal jacket.  
21 MS. LINDERMAYER: Until we have  
22 Bates-stamped numbers we can't verify  
23 that.  
24 MR. SIMON: This was marked at the  
25 deposition as Exhibit D.

♀

216

1 M. Eltouby  
2 THE WITNESS: This is his original  
3 signature.  
4 MR. SIMON: It was marked at his  
5 deposition.  
6 MS. LINDERMAYER: Let the record  
Page 188

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7 reflect, Richard, you have all of the  
8 originals of these documents, including  
9 the deal file jacket and, you know, we  
10 expect all of these to be preserved up  
11 until the point of trial.

12 MR. SIMON: You even photocopied  
13 the deal jacket.

14 MS. LINDERMAYER: I understand. I  
15 don't want the originals to get  
16 destroyed or go missing. It appears  
17 you're using it as your personal file  
18 for this case.

19 MR. SIMON: No.

20 MS. LINDERMAYER: I just want that  
21 on the record.

22 MR. SIMON: It's just the deal  
23 jacket papers. It's nothing of my  
24 papers.

25 Q Let me ask you, sir, you have the

♀

217

1 M. Eltouby  
2 file in front of you, is there any document  
3 that you believe is part of Mr. Tuhin's deal  
4 that is not in front of you right now?

5 A No, this is only document. You  
6 see, even here this explain exactly he bought  
7 everything here up front, you know. And this  
8 here, the bill of sale showing exactly he buy  
9 car for 22,000.

10 MR. SIMON: We're referencing  
Page 189

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

11 Exhibit B and D at Tuhin's deposition.

12 Q Let me ask you. What documents do  
13 you have to show that there was an auto  
14 protection policy actually purchased for Mr.  
15 Tuhin?

16 A It's in your hand.

17 Q And that is?

18 A Right there.

19 Q That's the document previously  
20 marked at Mr. Tuhin's deposition as Defendant's  
21 Exhibit L. Is this the document you're  
22 referring to?

23 A Yes.

24 Q What proof do you have it's  
25 actually been paid, like a check?

⌘

218

1 M. Eltouby

2 A We have to give you the company  
3 and we'll call company and we'll get check from  
4 them.

5 Q What do you have?

6 A Copy of the check.

7 Q You have a copy of the check you  
8 sent?

9 A Yes.

10 Q The company claims they have never  
11 received a check from you.

12 A The company?

13 Q Yes.

14 A I doubt it.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 15 Q Well, would you have a copy of the  
16 cancelled check?  
17 A Yes.  
18 Q You have a copy, you keep copies  
19 of the cancelled checks?  
20 A Especially when they have case.  
21 Q You have copies of all statements  
22 from New York Motor Group and cancelled checks?  
23 A I can order it from bank.  
24 Q Do you keep them?  
25 A I can order from the bank.

♀

219

- 1 M. Eltouby  
2 Q I'm asking, do you keep the  
3 statements and cancelled checks?  
4 A Statement, yes.  
5 Q Do you keep cancelled checks?  
6 A Cancelled check is always online.  
7 If you need anything, I can print it.  
8 MR. KESHAVARZ: I'll ask for  
9 document production for any proof of  
10 payment for anything regarding my  
11 client's vehicle.  
12 THE WITNESS: No problem.  
13 MR. SIMON: You are saying now  
14 this company denies that it ever issued  
15 the policy or the policy is in effect  
16 now?  
17 MR. KESHAVARZ: Yes.  
18 MR. SIMON: Do you know if Tuhin



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

19 ever cancelled this? Because this is  
20 cancelable by Tuhin.

21 MR. KESHAVARZ: It's never been  
22 paid.

23 A First thing is, M&T Bank, they'd  
24 be asking me about the money, not Tuhin.

25 MR. SIMON: If it were cancelled,

220

1 M. Eltouby  
2 money would go back to M&T Bank because  
3 this was part of the financed purchase  
4 price.

5 THE WITNESS: Correct.

6 MR. SIMON: When these get  
7 cancelled, a client wants it to be  
8 cancelled, the check that we get back  
9 from them goes back to M&T Bank, not to  
10 Tuhin.

11 THE WITNESS: Correct.

12 MR. KESHAVARZ: M&T Bank hadn't  
13 given us anything that suggested that  
14 had been paid.

15 Q So let me show you what appears to  
16 be marked as Defendant's Exhibit B from Mr.  
17 Tuhin's deposition of October 27, '14. I want  
18 to show you in the middle what's called "VSI  
19 for \$90," do you see that?

20 A Yes.

21 Q What's VSI?

22 A This is balance. This is issued  
Page 192

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23 by M&T Bank. This is protection for saying  
24 customer die, God forbid, VSI got to be off  
25 loan completely. This is something --

221

1 M. Eltouby  
2 protection for M&T -- required by M&T Bank by  
3 everybody loan.

4 Q That's an additional charge you  
5 put on every loan?

6 A Yes, this is the charge. We  
7 cannot mark it, this charge, we cannot. This  
8 only money go to M&T Bank.

9 Q That happened with Mr. Tuhin's  
10 account?

11 A Yes.

12 Q How do you know that?

13 A Excuse me?

14 Q How do you know M&T Bank got a  
15 check for \$90 for Mr. Tuhin's deal?

16 A This is already in the loan, added  
17 to the loan. No special check.

18 Q You are saying M&T Bank requires  
19 VSI to be sold for every deal that's funded  
20 through M&T Bank, is that what you are saying?

21 A Correct, every deal.

22 Q Is that true for Santander?

23 A No, Santander is different. Only  
24 M&T Bank.

25 Q None of the banks you deal with?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

222

1 M. Eltouby

2 A No.

3 Q M&T Bank requires a VSI charge?

4 A VSI.

5 Q Tell me exactly what that is  
6 again.

7 A This is some type of insurance of  
8 -- this is for the loan. When person is dying,  
9 this loan has to be paid right away. It's only  
10 about death.

11 Q What other items are part of Mr.  
12 Tuhin's loan that he got? Look at Exhibit B?  
13 What's the deluxe package?

14 A Deluxe package, etching, this is a  
15 company, they give -- and again, say, example,  
16 does you have the car and...

17 Q Sorry?

18 A You driving car for two years, you  
19 make total loss. The insurance company, your  
20 insurance company, for example, or customer  
21 insurance company, they pay for value of the  
22 car in this moment. The customer, he always  
23 upside down, for example, and he owe much  
24 money, more than what he owe. Then this  
25 company here, deluxe package, they pay \$25,000

†

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1 M. Eltouby

2 and a check belong to that customer and to the

3 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
dealership. He can replace car, buy another  
4 car.

5 MR. SIMON: That was marked as  
6 Exhibit G at Tuhin's deposition. Is  
7 that what you're referencing?

8 THE WITNESS: Yes.

9 Q So the check is issued to  
10 Technology Insurance Company?

11 A Yes.

12 Q How much?

13 A I not remember how much.

14 Q How much is the markup?

15 A I don't know exactly. I have to  
16 go ask.

17 Q The check was actually issued to  
18 Technology Insurance Company?

19 A Sure.

20 Q would it surprise you Technology  
21 Insurance Company has no record of payment?

22 A They don't have payment? No, I  
23 doubt it.

24 Q So I'll ask.

25 A I asking this company. I get you

224

1 M. Eltouby

2 this from them.

3 Q Is that something that's  
4 cancelable?

5 A No. It says here on policy on  
6 back "no cancelable."

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

7 Q And anything else that was sold to  
8 Mr. Tuhin for the total loss package, what's  
9 that?  
10 A Total loss package?  
11 MR. SIMON: You mean gap waiver?  
12 A Again, I don't know exactly what's  
13 total loss package.  
14 MR. SIMON: That would have been  
15 Exhibit H and M at the deposition, the  
16 gap waiver.  
17 THE WITNESS: He signed every  
18 document. Every document is signed by  
19 Mr. Tuhin.  
20 MR. SIMON: This is Exhibit M.  
21 That would have been Exhibit H, total  
22 loss protection for gap insurance.  
23 Q Showing you what's marked Exhibit  
24 H at Mr. Tuhin's deposition of October 27, '14,  
25 what is this?

225

1 M. Eltouby  
2 A Policy, also, gap waiver.  
3 Q What does that do?  
4 A I don't know exactly.  
5 Q New York Motor Group sold that to  
6 Mr. Tuhin?  
7 A I have to find out what's benefit  
8 for this. I have to read all this here in  
9 back.  
10 Q Well, did New York Motor Group

11 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
12 sell that policy to Mr. Tuhin?

13 A Yes.

14 Q Did New York Motor Group issue a  
15 check to that company?

16 A Yes.

17 Q Probably or yes?

18 A We not sell anything unless it's  
19 paid.

20 Q So you have records of that  
21 payment?

22 A I'll get you record for this.

23 MR. SIMON: Just so it's clear, if  
24 a person owns a car and has an  
25 outstanding loan, like M&T Bank, as the  
value of the car goes down, if the car's

♀

226

1 M. Eltouby  
2 stolen or a total loss in a collision,  
3 the amount that you may collect from the  
4 insurance company is just the actual  
5 value of the car, for which, at that  
6 point, may be less than the amount of  
7 the balance due to the bank and that's  
8 the gap. And this goes for the benefit  
9 of M&T Bank instead of making a claim  
10 against the customer for that gap; that  
11 would guarantee that that gap is gap  
12 amount paid to M&T Bank, if the car is a  
13 total loss by theft or collision in the  
14 first part of the collision, the carrier

15 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
16 only has to pay the actual value of the  
17 car, which could at that point be less  
18 now due the bank, so that's for the  
19 benefit of M&T Bank and the customer  
20 pays for this so M&T Bank wouldn't make  
21 a claim against them.

22 Q How much did New York Motor Group  
23 charge my client for the policy that's Exhibit  
24 H?

25 A I see here 4727.50.

26 Q \$4,727.50 was for the deluxe

227

1 M. Eltouby

2 package etching?

3 A Yes, read exactly here. You have  
4 to see this here, you know.

5 Q The line is off a little bit.

6 A Yes.

7 MR. SIMON: Well, it looks like  
8 it's all included. That would have been  
9 prepared by the finance manager?

10 THE WITNESS: Correct.

11 Q New York Motor Group charged a  
12 deluxe package etching, charged my client  
13 \$4,727.50, correct?

14 A I guess so.

15 MR. SIMON: You mean for the whole  
16 thing?

17 Q For the deluxe package etching; is  
18 that true?

NYMG\_depo\_transcript\_Mamdoh Eltouby\_4.27.15

19 A That's what it says.

20 MR. SIMON: And the gap coverage.

21 It looks like it's all part of the same.

22 Q Looking at Exhibit B, in addition  
23 to 4,727.50 that New York Motor Group charged  
24 my client for the deluxe package etching, it  
25 also charged my client \$6,000 and change for

228

1 M. Eltouby

2 total loss package in addition to that, right?

3 A This was offered to Mr. Tuhin and  
4 Mr. Tuhin bought it. This is option. We not  
5 charge him.

6 Q You sold it to him?

7 A No, option. We offer him, they  
8 offer him and he paid.

9 Q So you sold it to him?

10 A Okay, sold it. If you want to say  
11 it was sold, we sold it. But we offer to him  
12 and he bought it and he agree to buy. That's  
13 reason why he signed next to each line.

14 Q So why would someone spend \$10,700  
15 for some sort of insurance when the sale price  
16 of his vehicle was only \$12,000?

17 A That's question you ask Mr. Tuhin  
18 why he buying -- why you buying this here when  
19 you buying the car for 12,000.

20 Q Do you have any idea why that  
21 would be?

22 A I have no idea.



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
23 Q Is that something you would do?

24 A This is something Mr. Tuhin you  
25 got to ask him why you buying this stuff, if

229

1 M. Eltouby  
2 you buying the car. You should buy this one  
3 here only. They offer him this here, and he  
4 buy it and he agree.

5 Q would you purchase it?

6 A Me?

7 Q Yes.

8 A I not buying cars. I buying cars  
9 only for company.

10 Q So if Mr. Tuhin didn't get the  
11 deluxe package etching and total loss package,  
12 the price of the vehicle would be \$10,700 less,  
13 right?

14 A I guess so.

15 Q So looking at Exhibit D, why did  
16 the price of the vehicle not change when those  
17 two items were not listed?

18 A Because in this bill you show him.

19 Q This bill of sale, being Exhibit  
20 B?

21 A He itemize this here to understand  
22 very well to Mr. Tuhin and we tell him this is  
23 -- here we have to put it in the price of the  
24 car in order to take it. "You agree?" He say  
25 "Yes, I agree." Then we make bill of sale

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
230

1 M. Eltouby  
2 again for all the price and he sign for it and  
3 he sign and he say "Okay, I take it, no  
4 problem." And he sign everything here in total  
5 of the price 26,200 and he sign here and he  
6 sign here. Does he agree with this here? And  
7 he agree with this here.  
8 Q So there is nothing wrong?  
9 A Nothing wrong.  
10 Q This is nothing wrong with New  
11 York Motor Group having Mr. Tuhin sign two  
12 bills of sale?  
13 A Nothing wrong because sometimes  
14 people, they don't understand. If he coming  
15 back, we tell him "Okay, excuse, me, you know,  
16 very good that's what you buy. We offer you  
17 this and you agree."  
18 Q Putting aside --  
19 A If he say, example, "I'm not agree  
20 from beginning," you understand, we never give  
21 him this, but if he coming back, he saying "I'm  
22 not agreeing," "Excuse me, this you agree 100  
23 percent because you sign this here all."  
24 Q So for every vehicle New York  
25 Motor Group sells to consumers, it gives them

231

1 M. Eltouby  
2 two separate -- what do you call the document  
3 -- buyer's order or sales?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

4 A Buyer's bill of sale.

5 Q Bill of sale. So for every car  
6 that New York Motor Group sells, it gives the  
7 consumer two different bills of sale, correct?

8 A Not really.

9 Q What do you mean "not really"?

10 A Not really. For people this is  
11 buyer's remorse only. "No, I take --" "I'm not  
12 sure, I take it," you know. You tell them  
13 "Okay." This protect the company. He come  
14 back say "No, I don't want it, I never agree."  
15 we tell him "No, you agree right here."

16 Q Nada testified for every deal that  
17 she saw, there were two bills of sales, every  
18 deal she saw at New York Motor Group there were  
19 two bill of sales; is that true?

20 A Not really true. I not remember  
21 how many people they sign two bill of sale or  
22 not.

23 Q Your common practice at New York  
24 Motor Group is to give consumers two different  
25 bills of sales, right?

♀

232

1 M. Eltouby

2 A It's irrelevant anyhow.

3 MR. SIMON: Note my objection to  
4 form, but you can answer.

5 Q Go ahead.

6 A I don't know if they sign two bill  
7 of sale, but it is -- two bill of sale is the

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

8 same number. We not changing number. Same  
9 number. You see here, this is the end. Here  
10 is 26,200. The other one here is also 26,200.  
11 We not making -- between the two here, the same  
12 number end, is not lying.

13 Q You are saying that both Exhibit B  
14 and D, the total amount financed is the same  
15 number?

16 A Exactly. If he sign two bill of  
17 sale or one bill of sale, but number is the  
18 number. It's not change. No change any  
19 number.

20 MR. SIMON: Note for the record,  
21 Defendant's -- well, Exhibit C at  
22 Tuhin's deposition is consistent with  
23 the same number 26,209.

24 THE WITNESS: Exactly.

25 Q Why does New York Motor Group have

233

1 M. Eltouby  
2 customers sign two sets of bills of sale?

3 A Sir, I explain to you before. You  
4 want to write this?

5 Q Let me ask you this. In Exhibit  
6 D, Mr. Tuhin is not paying for deluxe package  
7 etching or total loss package, right?

8 A Are you serious?

9 Q Is that true?

10 A Okay, what's here? what's the  
11 number here?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

12 Q You're pointing to the service  
13 contract for \$3,000.

14 A No, but what's number here?

15 MR. SIMON: Cost of the car.

16 Q All right, I'm trying to figure  
17 out, if you look at the bill of sale, how do  
18 you tell what you're purchasing?

19 A You purchase the car -- you  
20 purchase the car already for this amount and  
21 this here is service contract and amount is 26  
22 and he has agreed. I tell you again and again,  
23 I try to help him, you understand? He cannot  
24 afford payment for 400. What's payment? His  
25 payment is written here, \$433. His payment is

234

1 M. Eltouby

2 \$433 monthly and he left already. Before he  
3 left already, he knows already his payment  
4 monthly \$433.

5 Q So you are not surprised two bills  
6 of sale, one with an itemization, one without?

7 A That's irrelevant. I telling you  
8 only number is saying. It's the same number.

9 Q Is it common practice at New York  
10 Motor Group to have two different bills of sale  
11 that have the same amount financed but some  
12 have itemizations as to options and other ones  
13 don't have an itemization for options, is it  
14 common practice for New York Motor Group to  
15 have its customers sign two sets of bills of

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

16 sales that have the same amount financed but  
17 one is itemized, one is not, that's common?

18 MR. SIMON: Objection to the form  
19 of the question. You're assuming every  
20 customer is going to buy an add-on?

21 Q That's common practice at New York  
22 Motor Group, right?

23 A We offer -- he offer customer  
24 already the equipment and he buy it. We not  
25 forcing him to buy anything. We offer him. We

235

1 M. Eltouby  
2 offer him. Do you understand offer? We not  
3 twisting arm tell him "No, you have to buy this  
4 stuff" or we put gun in his head, tell him "You  
5 have to buy this stuff." No, we offer him "Mr.  
6 Customer, would you like to buy this?" He say  
7 "Yes."

8 Q Every sale at New York Motor Group  
9 there's an add-on?

10 A We're talk about sales here.

11 Q That's not my question.

12 A Excuse me. We talk about this  
13 sale here.

14 Q No.

15 A If you want to go to every sale in  
16 New York Motor Group is different story.

17 Q I'm asking about your common  
18 practice. You've been selling cars your whole  
19 life.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

20           A     This is way this -- every F&I you  
21     have way to close customer. I think the way he  
22     get -- already offer customer this, this -- he  
23     tell him "Okay, you getting this, okay, sign  
24     here, you take this, sign here." And so, you  
25     know, the number is not change. The number

236

1                           M. Eltouby  
2     here is end total, is number in the end. Same  
3     thing.

4           Q     You mean the amount financed is  
5     the same?

6           A     Same thing.

7           Q     I've been trying to ask the  
8     question a few times.

9                           MR. SIMON: Note for the record  
10     that his characterizations "both of  
11     them," that the bill of sale for  
12     purposes of this deposition --

13                          MR. KESHAVARZ: Mr. Simon, if  
14     you're going to make objection to form,  
15     say "objection" to form.

16                          MR. SIMON: I object to the  
17     terminology.

18           Q     Sir, you used the term "bill of  
19     sale" for Exhibit B, correct?

20           A     Correct.

21           Q     That's what it's called in the  
22     industry?

23           A     Calling what?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

24 Q The practice in the auto industry,  
25 something like this is called a "bill of sale"?

237

1 M. Eltouby

2 A Bill of sale or buyer's order.

3 It's same.

4 Q It's the same.

5 A Similar, yes.

6 Q What's the difference between  
7 buyer's order and bill of sale?

8 A Same.

9 Q No difference between the two?

10 A Not really, sir. Not really  
11 different.

12 Q When you say "not really  
13 different," it's not different --

14 A Not different.

15 Q -- buyer's order and bill of sale.

16 Now, what I'm trying to figure out, anytime New  
17 York Motor Group sells an add-on, service  
18 contract, etching, total loss protection,  
19 anything, anytime that happens, New York Motor  
20 Group's policy is to have the consumer sign two  
21 bills of sale, one with the itemization, one  
22 without; is that true?

23 A Yes.

24 Q And is that true?

25 A Not every deal.

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NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

1 M. Eltouby

2 Q Not every deal?

3 A Not every deal.

4 MR. SIMON: Objection to the form  
5 of the question.

6 Q When you say "not every deal"?

7 A Not every deal.

8 Q Not every deal?

9 A Every deal is different. Somebody  
10 buying car, cash. Somebody buy only car, he  
11 say "No, I want only price of the car and tax  
12 and that's it, this I don't want any other  
13 things." We don't need to make -- add to bill  
14 of sale. Only one bill of sale.

15 Q If there's no add-on, only one  
16 bill of sale?

17 A Right.

18 Q If there's an add-on policy, New  
19 York Motor Group would to have two bills of  
20 sale?

21 A Yes, one itemized, one is not  
22 itemized.

23 Q You knew what I asked, but the  
24 reporter is scowling at us again. I'll ask it  
25 again. Anytime New York Motor Group sells

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1 M. Eltouby

2 anything with an add-on, they would have the  
3 customer sign two bills of sale, one with an

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
4 itemization of the add-ons and one without an  
5 itemization of the add-on; is that true?  
6 A No.  
7 Q In what way?  
8 A In way this is every bill of sale  
9 if customer he agreed to buy -- to buy this  
10 package, then we make another bill of sale with  
11 itemize, make sure customer cannot go back and  
12 say "No, I never offer this, I never did get  
13 offer for this," you know. Then we show him  
14 bill of sale already, this is exactly "You sign  
15 here, we offer you this and you sign next to  
16 it." You see here he sign next to it. Okay,  
17 this is exactly what we offer him. We tell him  
18 "Okay, you buy this package, you agree, you  
19 say, yes, sign here please that you agree."  
20 Q I was just trying to make sure we  
21 nailed down the answer to the question and if  
22 you answered it, I apologize for asking it  
23 again, but it wasn't clear to me from my own  
24 handwriting, which is not the clearest about  
25 what the answer was.

♀  
†

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1 M. Eltouby  
2 A No problem.  
3 Q So the question is, every time New  
4 York Motor Group sells a car with an add-on  
5 like VSI, deluxe service package.  
6 A It's called after sale.  
7 Q After sale.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

8 A Correct.

9 Q Anytime there's an after sale,  
10 every time that happens, New York Motor Group's  
11 policy is to have two bills of sale, one with  
12 an itemization of those charges and one without  
13 an itemization of those charges; is that true?

14 A Correct.

15 Q Is that also true at the other  
16 dealerships you've worked with?

17 A Which other dealership?

18 Q Is that also true at Planet Motor,  
19 is that true?

20 A No.

21 Q Is it also true at Hillside?

22 A No, this is only -- every finance  
23 manager he do his own policy, you want to show  
24 me he not fool the customer, you understand?  
25 He don't want to show me he fraud customer. He

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1 M. Eltouby

2 tell me "I offer customer this, this, when I  
3 offer customer less, he agree and I let him  
4 sign, this is his signature and you can call  
5 customer, ask him if he sign or not."

6 Q Policy having two bills of sale  
7 with itemization and not, that's policy New  
8 York Motor Group had before Mr. Estrada?

9 A No, Estrada only he do this.

10 Q You knew about it, you didn't have  
11 a problem with it, right?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

12 A I don't have problem with it  
13 because this is the -- number is the same.  
14 It's not we change. He not change number from  
15 this bill of sale to this bill of sale. It's  
16 same number. The number not lie. Anybody can  
17 read the number, any nationality can read the  
18 number.

19 Q You knew Mr. Estrada was doing  
20 that as soon as he started working there,  
21 correct?

22 A I know he do this a lot.  
23 Especially when he sell. This is after sale.

24 Q You knew he did that from when you  
25 started having him work there, right?

⌘

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1 M. Eltouby

2 A More or less.

3 Q Thank you.

4 Look at Exhibit D, which is an  
5 itemization of service contract, but not of the  
6 other add-ons, deluxe package etching and total  
7 package loss.

8 A I explain already.

9 Q No, they have some itemizations in  
10 D, but not complete itemizations. Why do you  
11 have any itemizations on D?

12 A Which one?

13 Q In D you have itemizations of  
14 service contract. Why is that itemized,  
15 nothing else?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 16 A Service contract?
- 17 Q Yes.
- 18 A Yeah, because service contract is
- 19 something return.
- 20 Q Returnable?
- 21 A Yes.
- 22 Q Cancelable?
- 23 A Yeah, he can cancel. Customer can
- 24 cancel this.
- 25 Q Other items --

+

243

- 1 M. Eltouby
- 2 A Is not cancel.
- 3 Q The other item, is that generally
- 4 true if an item is sold at New York Motor Group
- 5 if it's printed underneath where it says
- 6 "subtotal," those are not cancelable?
- 7 A where?
- 8 Q Says "subtotal" here but here it's
- 9 blank, but -- D is blank, but B is itemized.
- 10 Is that always true for New York Motor Group if
- 11 it's not cancelable it's in the section just
- 12 beneath "subtotal"?
- 13 MR. SIMON: I think what happens,
- 14 the bank financing this deal wants to
- 15 know what's cancelable or not. The bank
- 16 wants to know that's cancelable.
- 17 THE WITNESS: He cancel. This is
- 18 part of finance, the bank is -- the bank
- 19 got to get this money back, not him.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
20 MR. SIMON: Actually, the bank  
21 requires that. They want to know what's  
22 being financed and cancelled so they are  
23 not being ripped off.  
24 Q Were you going to say something?  
25 A No.

♀  
†

244

1 M. Eltouby  
2 Q What is Exhibit A?  
3 A This is salesman. He say to  
4 finance guy, the customer he wants to pay only  
5 this. I have already deposit \$2,000, and, you  
6 know, he provide this to the finance guy and he  
7 got to sell him the item. So he sold him the  
8 car with this here and then come in two sales,  
9 one salesman and finance manager.  
10 Q Where's the original of Exhibit A?  
11 A I don't know.  
12 Q Why is it not in the deal file?  
13 A I don't know. It's not relevant.  
14 They already have here. It cannot be three  
15 bill of sales.  
16 Q Well, there's two. Why can't  
17 there be three?  
18 A There cannot be. Here this have  
19 any known number, that's all. Just only  
20 customer, he wants to pay this. He shows to  
21 customer, he wants to pay this. The car is  
22 already more than this money, you know,  
23 customer he want to pay only this.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

24 Q So Exhibit A is not a binding  
25 agreement, is that what you are saying?

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1 M. Eltouby

2 A It's nothing, you know.

3 Q Even though the dealership and Mr.  
4 Tuhin signed Exhibit A?

5 A Yeah, this could be also -- this  
6 is, you know, a buyer's order. This is a  
7 buyer's order.

8 Q What's the difference between a  
9 buyer's order and a bill of sale?

10 A This is buyer's order. When  
11 customer coming in, this is negotiated between  
12 him and salesman.

13 Q The dealer signed Exhibit A and  
14 Tuhin signed Exhibit A, right?

15 A Okay.

16 Q Is that right?

17 A This is salesman.

18 Q And that happens for all of the  
19 cars that New York Motor Group sells, it has a  
20 consumer and a dealer both sign the buyer's  
21 order first, right?

22 A Buyer's order first. He put  
23 money, is he serious buyer, he put in down  
24 payment, you know, this mean he's serious buyer  
25 and that's reason he bring it to the finance

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NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

1 M. Eltouby

2 office. If you not paying anything, no  
3 payment, no down payment, no nothing, the  
4 salesman, he not bring it to the finance  
5 manager because it's waste of time.

6 Q Has any customer at New York Motor  
7 Group if they don't go through with the deal,  
8 they have to pay a penalty?

9 A No. This is bill of sale from new  
10 car dealer, you know, we copy only.

11 Q I'm sorry?

12 A This is copy from new car dealer,  
13 and we take it and put our name and type -- you  
14 know, they have all regulations, you  
15 understand, for Consumer Affairs, for, you  
16 know, Department of Motor Vehicles, all this.  
17 They have better, you know, bill of sale. We  
18 not create it. This is from new car dealer.

19 Q So the sales documents that New  
20 York Motor Group uses, do any of them have a  
21 cancellation penalty?

22 A No, no, we don't do cancellation  
23 penalty because it's very simple. If customer  
24 not taking the car, you understand, he can go  
25 to Small Claims Court, get money back. We not

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1 M. Eltouby

2 make it to be go to small claims. "Mr.  
3 Customer, you don't want car, here's your  
4 money, bye bye."



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

5 Q You didn't do that for Mr. Tuhin?  
6 why didn't you do that for Mr. Tuhin?

7 A He never come back and say "I  
8 don't want the car, you know, I want my money  
9 back." He never do this. He signed  
10 everything.

11 MR. KESHAVARZ: Mark this as the  
12 next exhibit.

13 (Thereupon, a demand letter dated  
14 9/12/14 was marked as Exhibit 2 for  
15 identification, as of this date.)

16 Q I'm going to show you the original  
17 copy of Exhibit A. Is this the original  
18 version of Exhibit A, sir?

19 A Yes.

20 Q Look at the bottom where it's  
21 highlighted. Does it say the customer has to  
22 pay a cancellation fee equal to 35 percent of  
23 the purchase price?

24 A Okay, this is just only writing,  
25 but we never charge any customer this

⌘

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1 M. Eltouby  
2 cancellation fee. Give me one customer we  
3 charge him cancellation fee. Get me one  
4 customer.

5 Q Mr. Tuhin?

6 A Mr. Tuhin? He never asking for  
7 his money back. He signed contract. He asking  
8 for his money back after two months when he

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

9 driving the car and he decide to go back and he  
10 want return the car after car sold to him and  
11 registered under his name.

12 Q Exhibit A was a document created  
13 by New York Motor Group, correct?

14 A Yes, this one here, same like  
15 this, same like other one.

16 Q Why did New York Motor Group  
17 include the penalty language in Exhibit A?

18 A I telling you again we copy this  
19 bill of sale from new car dealer next door, you  
20 know.

21 Q New York Motor Group's position  
22 Exhibit A --

23 A We don't make this.

24 Q New York Motor Group's position is  
25 Exhibit A is not an enforceable agreement

249

1 M. Eltouby  
2 between Tuhin and the dealership, is that New  
3 York Motor Group's position?

4 A Freeze this because I not  
5 understand what he say. What he say?

6 Q Do you understand New York Motor  
7 Group's position that Exhibit A is an  
8 enforceable agreement between the dealership  
9 and Mr. Tuhin or not?

10 A Enforcement?

11 Q Enforceable agreement between  
12 them.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

13 A No.

14 Q It's not an enforceable agreement  
15 between them?

16 A No enforcement. We're not enforce  
17 anybody to buy car from us.

18 Q When you go home -- you're coming  
19 back tomorrow, can you bring the document in  
20 your briefcase, bring it back in the morning,  
21 the insurance?

22 A Okay, if I catch dealership open.

23 MR. KESHAVERZ: Mark this.

24 (Thereupon, an Internet ad was  
25 marked as Exhibit 3 for identification,

250

1 M. Eltouby

2 as of this date.)

3 Q Look at Exhibit 3, is that New  
4 York Motor Group's Internet ad for the sale of  
5 the vehicle for my client?

6 A Yes. What is this here? Which  
7 website is this?

8 Q Is that New York Motor Group's  
9 website?

10 A One second.

11 Yes.

12 Q Who determines the price to put on  
13 New York Motor Group's website?

14 A Who decided? This is sales  
15 manager.

16 Q Who was it for Mr. Tuhin?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

17 A Mohammed Rasmy.

18 MR. KESHAVARZ: Thank you.

19 EXAMINATION BY

20 MR. LANE:

21 Q Mr. Eltouby, my name is Peter

22 Lane. We've met before. You know I represent

23 Anwar Alkatib, Boris Freire, Miriam Osorio,

24 Simon Gabrys, Zhengui Dong, Nasrin Chowdhury,

25 the five other plaintiffs.

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1 M. Eltouby

2 A I think he settled between Capital

3 Bank and us?

4 Q No, not with you.

5 A He get car for free.

6 Q We can talk more about that in a

7 second.

8 A No problem.

9 Q So I'm going to go through a few  
10 more questions this evening. We're going to  
11 try to wrap up at 6:00. Then we'll start again  
12 tomorrow.

13 I know that Mr. Keshavarz went  
14 through this. I want to make sure before I  
15 start, you're aware that you are under oath and  
16 that you need to answer any questions that I  
17 ask you honestly.

18 A Uh-hum.

19 Q If you don't understand anything I  
20 say, please ask me to repeat it or rephrase it.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

21 And let me just get to it. So if  
22 I am not mistaken, you've testified, please  
23 correct me if I'm wrong, you've testified that  
24 you hired Julio Estrada to work for you at New  
25 York Motor Group in December '12?

♀

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1 M. Eltouby

2 A Correct.

3 Q When is the first time you met  
4 Julio Estrada?

5 A When I come to Northern Boulevard,  
6 he was working in Auto Palace and he ask me to  
7 -- he have a customer for a car that belong to  
8 the company. And he tell me "I have a customer  
9 and I can --" you know, "Can I put customer in  
10 the car?" And I tell him "No problem." He ask  
11 me how much he want for car. I tell him how  
12 much I want for the car. He did already the  
13 deal and they did it with no problem.

14 Q I'm not sure I understood what you  
15 said, but did Mr. Estrada contact you to see if  
16 you would be willing to have the car sold  
17 through New York Motor Group using New York  
18 Motor Group's financing?

19 A Yes, but he don't have the car.  
20 The customer, he asking for particular car. I  
21 was -- in this time I have it. And he said he  
22 lost that deal, he don't have any money,  
23 commission. Then he called me and asked me --  
24 I have customer and he wanted the car. And I

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

25 tell him "Okay, go ahead if you want to." He

253

1 M. Eltouby

2 tell me "Okay, I want to do it through you

3 instead of through Auto Palace, you know."

4 Then I did already I did with him the deal and

5 it went through and there was no problem. This

6 the first time I meet him.

7 Q Do you remember what year that  
8 was?

9 A Beginning of '11.

10 Q Did you speak to Mr. Estrada again  
11 after that before you hired him?

12 A Before I hired him? Yeah, he was  
13 coming up and down, you know, it's because I am  
14 on 161st Street, right.

15 Q Right.

16 A He is by 50th something, you know,  
17 couple blocks away. Not far.

18 Q Both on Northern Boulevard?

19 A Northern Boulevard, you know.

20 Sometimes he come say "Oh, you have nice cars  
21 here."

22 Q When did you decide to hire him?

23 A I have a guy, he used to work with  
24 him together.

25 Q Angel?

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NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
M. Eltouby

1

2 A Angel. Angel is not finance guy.

3 Angel is sales manager and he tried to learn

4 finance. He is not really finance guy, but he

5 was trying, and he did -- you know, he did

6 deals, you know. In the meantime, he do one

7 deal, he lost two deals, something like this.

8 When Julio come to me, I know they have problem

9 when they closing, you know, the Auto Palace.

10 Q Just so I understand, did Julio  
11 come to you asking for a job?

12 A Yes.

13 Q And that was after the District  
14 Attorney closed Auto Palace?

15 A Correct.

16 Q So you knew Auto Palace had been  
17 shut down by New York State?

18 A Yes.

19 Q When Julio came asking for a job?

20 A Yes.

21 Q What name did Julio Estrada use  
22 with you when he met you?

23 A Jay.

24 Q When he came asking for a job, did  
25 he ever tell you his name was Julio Estrada?

♀  
†

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1 M. Eltouby

2 A Yeah, I know this.

3 Q You know his name is Julio  
4 Estrada?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

5 A Yes, I know this for fact.

6 Q How did you know his name was  
7 Julio Estrada?

8 A I see all time everywhere, you  
9 know. Angel, he was working with him like  
10 almost five years, and he know everything about  
11 him, you know, and Angel -- also people coming  
12 from Auto Palace says people bugging me for  
13 business, you know. I hire couple of them, you  
14 know, two salesmen something like that.

15 Q Before you let Julio Estrada begin  
16 working at New York Motor Group, did you call  
17 the Queens District Attorney to ask about the  
18 arrest?

19 A I was with him connected, very  
20 connected with the District Attorney because he  
21 was try to arrest him, but he doesn't know  
22 where he is. Then he knows very good he come  
23 up and down to me sometimes, you know. Then I  
24 told him, you know, I told District Attorney he  
25 asked me for car loan.

♀

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1 M. Eltouby

2 Q When was this?

3 A That was before I hired him.

4 Q Before you hired him, okay.

5 A And District Attorney told me  
6 "Okay, give him the car and before you give him  
7 the car, let me come see the car." when he  
8 come in, he tell me "Listen, I put tracking



9 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
device because I got to arrest him sooner or  
10 later."  
11 Q This is before you hired him?  
12 A Yes.  
13 Q Okay.  
14 A Before when he finish already  
15 dealing with Auto Palace.  
16 Q When you hired Julio Estrada, did  
17 you have him fill out any IRS paperwork?  
18 A No, because he have his own  
19 company. He have company called "PTG  
20 Enterprise." This is his company.  
21 Q We've been using the word "hire."  
22 You've acknowledged you hired him. So did you  
23 make him an employee?  
24 A Not really because I don't know  
25 nothing and I was scared to hire the guy, you

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1 M. Eltouby  
2 know. I was really don't want to hire him, you  
3 know.  
4 Q You did not want to hire him?  
5 A I no want to hire him.  
6 Q Why did you hire him?  
7 A He begging me. He told me "I have  
8 seven kids, please, I'm not the one bad guy.  
9 Mr. Cacers (phonetic), he's bad guy, so he push  
10 me to rip people. I want this money. I know  
11 very good he owe car for 15. He tell us he owe  
12 car for 20, you know, some kind of things. You

13 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
got to watch me. I don't do anything and it's  
14 -- you can ask my lawyer, you know."

15 Then I have in my mind, I say the  
16 guy he can't do anything because if he do  
17 something, he got to go to jail right away and  
18 he don't want to go to jail, you know. You ask  
19 Mr. Driscoll, Detective Edward Driscoll, I  
20 cooperated with him. I cooperated with him big  
21 time.

22 Q When did you start cooperating  
23 with Detective Driscoll?

24 A Long time. Also before he get him  
25 arrested.

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1 M. Eltouby

2 Q But before you hired Julio  
3 Estrada, were you in contact with Detective  
4 Driscoll?

5 A Yes.

6 Q How did you know to contact  
7 Detective Driscoll?

8 A I have his cell phone number.

9 Q Who introduced you to Detective  
10 Driscoll?

11 A He come to me.

12 Q When did Detective Driscoll first  
13 come to you?

14 A Sometime in middle of '12.

15 Q Why did Detective Driscoll come to  
16 you in the middle of '12?

NYMG\_depo\_transcript\_Mamdoh Eltouby\_4.27.15  
17 A After he shut down Auto Palace and  
18 he ask me couple questions about financing and  
19 how the business is and everything, I explain  
20 him how this works.  
21 Q When you hired Julio Estrada, did  
22 you tell Detective Driscoll you hired Estrada?  
23 A He knows.  
24 Q How did Detective Driscoll know  
25 you hired Estrada?

259

1 M. Eltouby  
2 A Because I think he feel -- I felt  
3 does he want to know exactly, Driscoll, he want  
4 to know what he is because he have -- he tried  
5 to -- couple things, to arrest him, couple  
6 additional things, you know. Then at least he  
7 knows where he is.  
8 Q So you did give Julio Estrada a  
9 loaner car at some point?  
10 A No, in this time only when  
11 Detective Driscoll tried to, you know, arrest  
12 him.  
13 Q That was in '14, right?  
14 A This is '12.  
15 Q '12?  
16 A Yes.  
17 Q But he was arrested at Auto  
18 Palace?  
19 A He was arrested at Auto Palace,  
20 yes.

NYMG\_depo\_transcript\_Mamdoh\_Eltouby\_4.27.15  
21 Q Did you hire everyone who worked  
22 at New York Motor Group? Like were you  
23 responsible for hiring every person who worked  
24 at New York Motor Group?  
25 A Yes.

8

260

1 M. Eltouby  
2 Q Did you interview everyone who  
3 worked there?  
4 A Yes.  
5 Q How did you pay your employees?  
6 A Pay in checks.  
7 Q In checks?  
8 A Yes.  
9 Q Were any of your employees w2  
10 employees?  
11 A Yes, some of the employee, you  
12 know, because when I hire somebody, you know,  
13 the first week, you understand, I see how is  
14 the person work, you know, don't need to put  
15 him on w2 and after a week he's gone.  
16 Q You try them out first?  
17 A Yes.  
18 Q Julio Estrada, was he a w2  
19 employee?  
20 A No, he 1099.  
21 Q Did you give a 1099 to Estrada or  
22 a 1099 to PTG?  
23 A To the company, PTG Enterprise.  
24 Q When you hired Estrada, did you

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
25 allow him to set up his own procedures for

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1 M. Eltouby

2 financing?

3 A No, what happened is Angel, which  
4 he's working with him five years, you know, he  
5 come. In the beginning, I don't want to hire  
6 him. I was worried, you know, does he come in  
7 all time close for Angel and help him to close  
8 the deal, you know, and he get successful, you  
9 know. He tell me "You see Angel, he cannot  
10 structure the deal, I did for him." I say  
11 "Thank you," you know. It's couple time until  
12 he tell me "Listen, you're missing about 10, 15  
13 deals here because Angel, he doesn't know  
14 finance, you know, what do you want to do?" I  
15 tell him "Listen, I don't want to do this  
16 because you have bad record and you have this,  
17 this." He tell me "This is all of lying, this  
18 is all lie, I can take you to my lawyer and he  
19 telling you everything, you know, I'm innocent  
20 for all this and you will see."

21 Q So you appreciated that he could  
22 close the deals that Angel couldn't close?

23 A Correct.

24 Q And you hoped that he could make  
25 you more money?

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1 M. Eltouby  
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2 A No, I hoped only does he do  
3 straight deals.

4 Q I understand, but you did believe  
5 that Angel was losing deals?

6 A Correct.

7 Q And you hoped if Estrada was  
8 working as your finance manager, that you would  
9 have more deals closed?

10 A Correct.

11 Q So I don't know if these questions  
12 were asked before. There was a lot of talk  
13 about several other dealerships. I just want  
14 to ask some really point-blank questions.

15 Who owned Planet Motor Cars?

16 A Planet Motor Cars, Mohamed Masoud.

17 Q Are you related to Mohamed Masoud?

18 A No, he's good friend of mine. I  
19 know him since I was in Germany. I will send  
20 him car to Egypt, you know. Honestly between  
21 each other. Honest work.

22 Q Did he live in New York City?

23 A In beginning, yes, and go back and  
24 forth.

25 Q Back and forth between Germany?

♀

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1 M. Eltouby

2 A No.

3 Q Egypt?

4 A In America and Egypt.

5 Q He was a close friend?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

6 A Yes.  
7 Q Did your children know him well?  
8 A Yes.  
9 Q Would your children have ever  
10 referred to him as "uncle"?  
11 A Not really.  
12 Q You were here for your daughter's  
13 deposition, Nada?  
14 A Yes, this is respectable by us  
15 when you say "uncle" for older.  
16 Q That's what I mean.  
17 A For elder, you know, but, you  
18 know, very good. This is no relationship.  
19 Q Sure.  
20 A This is only a friend.  
21 Q Is it common in, I guess, in  
22 Egyptian culture to use the term "uncle" for a  
23 respected older person?  
24 A Yes, respected. And if he come in  
25 here stay by us, or if I go to Egypt I stay by

264

1 M. Eltouby  
2 him, you know, close friend.  
3 Q I feel like I've seen different  
4 addresses for Planet Motor Cars. 161-10  
5 Hillside Avenue and also 161-14 Hillside  
6 Avenue.  
7 A No, it's 160-14.  
8 Q 160-14 is the address for Planet  
9 Motor Cars?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

10 A Yes.  
11 Q Now, Hillside Motors, LLC, is  
12 operating at 160-14 Hillside?  
13 A No, 161-10.  
14 Q 161-10?  
15 A Hillside.  
16 Q Hillside. Different address.  
17 Did Planet Motors ever use the  
18 address 161-10 Hillside Avenue?  
19 A Yes, long time.  
20 Q When?  
21 A Before '10. This is -- they have  
22 recession, they moved.  
23 Q I'm sorry, after the recession it  
24 moved?  
25 A When there was recession, they

♀

265

1 M. Eltouby  
2 moved to small lot.  
3 Q To 160-14?  
4 A Correct.  
5 Q Do you remember who took over  
6 161-10 Hillside Avenue?  
7 A It was company. I think it's  
8 called "Livery Leasing New York."  
9 Q When did Hillside open up at  
10 161-10?  
11 MR. SIMON: You mean Hillside  
12 Motors?  
13 MR. LANE: Hillside Motors.



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

14 Q When did Hillside Motors open up  
15 at 161-10 Hillside Avenue?  
16 A I don't remember but this sometime  
17 '12.  
18 Q '12 or so?  
19 A Yes.  
20 Q When did Planet Motor Cars leave  
21 160-14 Hillside Avenue?  
22 A This is around -- in the beginning  
23 of '12 or '11. End of '11, something like  
24 this.  
25 Q End of '11?

⌘

266

1 M. Eltouby  
2 A Yes.  
3 Q Or '12.  
4 who's the owner of Hillside  
5 Motors, LLC?  
6 A Shadia Ibrahim.  
7 Q Ms. Ibrahim is your partner?  
8 A Not partner.  
9 Q You live with Ms. Ibrahim?  
10 A My boss.  
11 Q You live with her?  
12 A Yes.  
13 Q But you are not married?  
14 A Not here.  
15 Q You are not married here in the  
16 States?  
17 A No.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

- 18 Q You're married in Egypt?
- 19 A Yes, some relation. By us it's
- 20 relation/married. This is exactly like...
- 21 Q You never entered into civil
- 22 marriage in New York State?
- 23 A No.
- 24 Q But you have children together?
- 25 A We have children.

♀

267

- 1 M. Eltouby
- 2 Q Two children with Ms. Ibrahim?
- 3 A Yes.
- 4 Q Why did she decide to open an auto
- 5 dealership?
- 6 A I don't know.
- 7 Q Did she ever work at an auto
- 8 dealership before '12?
- 9 A Not really. I don't know. You
- 10 got to ask her these questions.
- 11 Q How long have you lived with her?
- 12 A How long?
- 13 Q Yes.
- 14 A How long I lived with her? From
- 15 1995, 1996.
- 16 Q When did you first meet her?
- 17 A In Egypt.
- 18 Q When, what year?
- 19 A 1995.
- 20 Q So in all the time you knew her
- 21 from 1995 to 2012, did she ever work at an auto

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

22 dealership?

23 A Couple times. Just only accounts

24 payable.

25 Q Had she ever owned a business

268

1 M. Eltouby

2 before '12?

3 A No.

4 Q Does she work at Hillside Motors

5 every day?

6 A Yes.

7 Q Does she hire the staff at

8 Hillside Motors?

9 A Yes.

10 Q Does she train the staff at

11 Hillside Motors?

12 A No, she have a manager to do this.

13 Q Who is the finance manager at

14 Hillside Motors?

15 A Somebody name Shawn Fortune.

16 Q We'll have to ask Ms. Ibrahim?

17 A Correct.

18 Q I think Mr. Keshavarz asked you

19 this. I think he told you Julio Estrada

20 testified at his deposition that while he was

21 working for you at New York Motor Group, he

22 would also be sent to Planet Motor Cars to

23 close deals there.

24 A Never.

25 Q No?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

♀

269

1 M. Eltouby

2 A Never.

3 Q He also indicated that he had been  
4 sent over there to help with difficult clients  
5 or customers.

6 A Never. Those are people that  
7 don't like him.

8 Q People at Planet did not like him?

9 A Did not like him, no.

10 Q Are you aware that cars sold from  
11 New York Motor Group's lot sometimes were sold  
12 with documents naming Planet Motor Cars as the  
13 seller, are you aware of that?

14 A What happened is the -- according  
15 to the bank business, you know, he get  
16 customer, example, he don't have the bank in  
17 New York Motor and then he did it through  
18 Planet Motor, that's exactly the deal.

19 Q Who didn't have the bank? You  
20 said he didn't have the bank?

21 A New York Motor, say, example, they  
22 have M&T Bank and they have, you know, Capital  
23 One.

24 Q Let's do --

25 A Have bunch of banks, you know,

♀

270

1 M. Eltouby

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
2 banks. You know, you're missing the example,  
3 Santander. Santander is a sub-prime bank, they  
4 take people who have 400 score, take people who  
5 have 500 score, they treat people -- this is  
6 the sub-prime. Exactly like prime, they void  
7 already proof of income and proof of this,  
8 proof of this. That's reason bank get  
9 successful and get elevated very, very fast.

10 Then what he did, Julio, you know,  
11 have a customer, you know, example, very bad  
12 credit, he doesn't have any credit and he  
13 doesn't give -- example, off the book, say  
14 example, he get paid cash.

15 Q The customer?

16 A He cannot prove his income, you  
17 know, but he put down big down payment, say, 30  
18 percent of the loan he put up front. Then  
19 right away Santander say "As long he put 30  
20 percent of the loan, we waive his income."

21 Q Okay.

22 A That's exactly like you buying  
23 house, you put 25 percent, no verification  
24 income. You get this?

25 Q Yes.

271

1 M. Eltouby

2 A Thank you.

3 Q What banks would do business with  
4 New York Motor Group?

5 A Santander.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

6 MR. SIMON: Note my objection to  
7 the form of the question. You mean ones  
8 they had a dealer agreement with?  
9 MR. LANE: Yes. Thank you. I  
10 appreciate that clarification.  
11 Q So what banks did New York Motor  
12 Group have a dealership financing agreement  
13 with?  
14 A So Santander.  
15 Q What else?  
16 A I think only this bank. Other  
17 banking -- they have all the other banks.  
18 MR. SIMON: I couldn't understand  
19 what you said. Could you say it a  
20 little bit louder?  
21 THE WITNESS: Yes, New York Motor  
22 Group have all the banks that Planet  
23 Motor Cars have except one bank only.  
24 Q Santander?  
25 A Correct, thank you.

♀

272

1 M. Eltouby  
2 Q New York Motor Group and Planet  
3 Motor Cars had all of the same dealership  
4 agreements, except New York Motor Group had  
5 Santander, Planet Motor Cars didn't?  
6 A Planet.  
7 Q Planet had Santander, New York  
8 didn't, okay.  
9 MR. SIMON: I think he got that

10 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
wrong. He said it opposite.

11 MR. GROSSMAN: Read back the  
12 question and answer.

13 (Record read.)

14 Q Let's clear that up. That record  
15 is a mess.

16 Did Planet Motor Cars have a  
17 dealership agreement with Santander?

18 A Yes.

19 Q Did New York Motor Group have a  
20 dealership agreement with Santander?

21 A No.

22 Q Did New York Motor Group have a  
23 dealership agreement with Capital One Auto  
24 Finance?

25 A Yes.

+

273

1 M. Eltouby

2 Q And did Planet Motor Cars have an  
3 agreement with Capital One?

4 A Yes.

5 Q So except for Santander, New York  
6 Motor Group and Planet Motor Cars had  
7 agreements with all of the same banks?

8 A Correct.

9 Q So do I understand it correctly,  
10 that if a customer at New York Motor Group  
11 would only be approved by a sub-prime bank?

12 A Santander.

13 Q Their loan would have to be

14 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
financed through Santander?

15 A The customer removed to Planet  
16 Motor Cars and do the deal over there.

17 Q From the physical location of  
18 Planet Motor Cars?

19 A Yes, location for Planet Motor  
20 Cars.

21 Q So as far as you know --

22 A Instead they lose the customer.

23 Q -- New York Motor Group would lose  
24 the customer?

25 A Lose customer because they don't

♀  
†

274

1 M. Eltouby  
2 have Santander, you know, then they give the  
3 deal to Planet Motor Cars.

4 Q Are you aware that customers at  
5 New York Motor Group would get transaction  
6 documents that listed both New York Motor Group  
7 and Planet Motor Cars as the seller?

8 A No.

9 Q You are not aware of that?

10 A No, I don't know.

11 MR. LANE: Mark this as Exhibit 4.

12 (Thereupon, a theft deterrent  
13 product protection document was marked  
14 as Exhibit 4 for identification, as of  
15 this date.)

16 Q I'm going to give you what we  
17 marked as Plaintiff's Exhibit 4. I want you to



NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
18 look at both sides and before I give this to  
19 you, this was given to me in response to a  
20 demand for documents from your attorney, Bruce  
21 Minsky, as documents that were part of the deal  
22 jacket for Anwar Alkatib.  
23 A Must make a mistake.  
24 Q Okay, why?  
25 A Because this here is service

†

275

1 M. Eltouby  
2 contract.  
3 Q Service contract?  
4 A Service contract. And this is --  
5 here's another one. This is -- you see here,  
6 this is protection. Maybe he make mistake and  
7 make copy of this, copy of this in one paper.  
8 Maybe he was trying to save paper for you.  
9 Q Those are two separate documents?  
10 A Two separate documents, yes. This  
11 is service contract, the warranty.  
12 Q Right.  
13 A This is the protection plan.  
14 Q On the service contract, what  
15 company is listed as the seller?  
16 A Planet Motor Cars.  
17 Q On the theft deterrent product  
18 protection, what company is listed as the  
19 dealership seller?  
20 A New York Motor Group.  
21 Q Right.

NYMG\_depo\_transcript\_Mamdoh\_Eltouby\_4.27.15  
22 A This is a mess. This could be  
23 mistake for somebody, you know, error, mistake,  
24 human, you know.  
25 Q Do you remember Boris Freire?

276

1 M. Eltouby  
2 A Who's Boris Freire?  
3 Q Boris Freire and his partner,  
4 Miriam Osorio. I don't know if you remember  
5 them. I'm not sure actually if you ever spoke  
6 of them.  
7 A What kind of car?  
8 Q Honda Odyssey van.  
9 A Honda Odyssey, what year is it?  
10 Q '10.  
11 A '10. How long ago is this?  
12 Q '13. February '13 they bought the  
13 car.  
14 A Okay.  
15 Q So I'm just going to show you  
16 several documents that were also given to me by  
17 you or by your attorney, Bruce Minsky, in  
18 response to a request for all documents in your  
19 possession related to Mr. Freire's purchase of  
20 the Honda van.  
21 A I never hear this guy's complaint.  
22 What's wrong? He complain about what?  
23 Q That's not my question right now.  
24 MR. LANE: Mark this.  
25 (Thereupon, a series of documents

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

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1 M. Eltouby  
2 from Freire transaction were marked as  
3 Exhibit 5 for identification, as of this  
4 date.)

5 Q So Mr. Freire was another New York  
6 Motor Group customer who only ever visited the  
7 dealership at New York Motor Group's location.

8 A Okay.

9 Q And again, these were some  
10 documents that were turned over by your  
11 attorney, Bruce Minsky, when I asked for  
12 everything related to Mr. Freire's transaction.  
13 Just take a look at all those documents.  
14 Double sided, so look at the front and back of  
15 each page.

16 A Okay.

17 Q Page one, what does that first  
18 page show us? What kind of document is this?

19 A This is bill of sale.

20 Q Bill of sale. Is that New York  
21 Motor Group's name at the top of the document?

22 A Right.

23 Q Next page starts, what kind of  
24 document?

25 A The contract.

278

1 M. Eltouby

2 Q Retail installments sales  
Page 242

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3 contract?

4 A Yes.

5 Q And who's listed as the seller on  
6 the retail installment sales contract?

7 MR. SIMON: You need to look.

8 A Santander Consumer, USA.

9 Q Who's listed as the seller on the  
10 top of the retail installment contract?

11 A Planet Motor Cars.

12 Q Do you think this is another  
13 mistake?

14 A No, another customer of Santander.  
15 Santander, you know, but he's suppose -- so I  
16 think he give this to the customer to tell him  
17 to go over there. And we printed the contract  
18 over there because, you know, this supposed to  
19 be, you know, copy of the, you know, so we can  
20 -- this just only here for protection. This  
21 customer, he agree to everything in terms and  
22 he supposed to be -- it's missing another bill  
23 of sale from Planet Motor Cars.

24 Q Must be another bill of sale in  
25 the document.

279

1 M. Eltouby

2 A Must be another bill of sale for  
3 Planet Motor.

4 This is most important thing,  
5 service contract, which says already down  
6 there.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

7 Q Do you recognize whose signature  
8 is at the bottom?

9 A Julio Estrada.

10 Q Julio Estrada's at the bottom of  
11 the retail contract?

12 A Yes.

13 Q Was Julio Estrada authorized to  
14 sign contracts on behalf of New York Motor  
15 Cars?

16 A Not really. He feel he's F&I.  
17 This is -- actually nobody is. The bank -- he  
18 doesn't think. Only specific who signs this  
19 here, you know. Most important for bank,  
20 signature of the customer is correct. If this  
21 is -- I write here, example, Mr. -- any --  
22 whatever, and write F&I, bank doesn't care. He  
23 care about customer, you know, signature. And  
24 you see here in bottom, you see here in the  
25 bottom it says also Santander Consumer, USA.

♀

280

1 M. Eltouby

2 Q I see it.

3 A Here is Planet Motor Cars. And  
4 this here also original contract say customer  
5 name and Planet Motor Cars here. It's a  
6 Santander deal.

7 Q I understand it's a Santander --

8 A This supposed to be in the folder,  
9 another bill of sale say Planet Motor Cars.

10 Q Yes, but if Julio Estrada did not  
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11 work for Planet Motor Cars --

12 A He not working there.

13 Q -- why was he signing contracts  
14 that list Planet Motor Cars as the seller?

15 A It's irrelevant, you know, it  
16 doesn't make any -- you know, doesn't matter.

17 Q Were you aware he was signing  
18 contracts?

19 A I was not aware about it.

20 Q You were not aware he was signing  
21 contracts?

22 A I suppose to be signing because  
23 I'm the signed agreement -- I sign agreement  
24 already with Santander.

25 Q On behalf of Planet Motor Cars?

⊕

281

1 M. Eltouby

2 A But I not do financing, you know,  
3 you think every finance manager is call already  
4 Santander tell them "Excuse me, I'm finance  
5 manager, now I got to sign from now on the  
6 contract," no.

7 Q Why did you allow Julio Estrada to  
8 sign contracts for Planet Motor Cars?

9 A I'm not allow him, but he don't  
10 want to lose deal, probably he sign and he is  
11 not funded. You got it?

12 Q So he was able to sign contracts  
13 for companies other than New York Motor Group?

14 A Anybody can sign the contract have  
Page 245

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

15 working, but working for that Planet Motor Cars  
16 or New York Motors, anybody can sign contract.  
17 It's not supposed to be Julio.

18 Q Anybody can sign?

19 A Anybody can sign. As long as it's  
20 signed in front of him. The customer sign in  
21 front of him because the person sign -- say  
22 "Yes, I see customer sign."

23 Q But no customers were signing  
24 contracts that listed Planet Motor Cars as the  
25 seller when they were standing in Julio

282

1 M. Eltouby

2 Estrada's office at New York Motor Group, did  
3 you know that?

4 A I know he always take them to  
5 other location always, you know, they go sign  
6 contract over there. Probably he take him with  
7 the car and over there he sign and bring him  
8 back, you know, and deliver car from over  
9 there. I don't know exactly.

10 Q I thought you had testified before  
11 that Julio was never sent over to Planet Motor  
12 Cars.

13 A No, he never came.

14 Q He never went to Planet Motor  
15 Cars?

16 A He never went to, but he send the  
17 customer. He always send customer.

18 Q who would work with the customer  
Page 246

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19 over at Planet Motor Cars?

20 A Either the other finance guy used  
21 to working for us is Cesar or Sean Fortune.

22 Q Sean also worked at Planet Motor  
23 Cars?

24 A Yes.

25 Q Before he worked at Hillside?

283

1 M. Eltouby

2 A Yes.

3 Q So Sean worked at Planet Motor  
4 Cars until it closed?

5 A Sean working, yes.

6 Q After Planet Motor Cars closed,  
7 Sean started working for Ms. Ibrahim at  
8 Hillside?

9 A Yes.

10 Q He's worked at Planet Motor Cars  
11 in '11, '12?

12 A Mostly people is gone.

13 Q Who was the sales manager at  
14 Planet Motor Cars?

15 A I don't remember his name exactly.  
16 This guy used to work for Lexus dealership. He  
17 was manager in Lexus dealership.

18 Q How many employees were there at  
19 Planet Motor Cars?

20 A It's small place. It's about four  
21 or five, something like this.

22 Q Did you hire Sean to work at  
Page 247



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23 Planet Motor Cars?

24 A Yes.

25 Q You hired him?

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1 M. Eltouby

2 A Yes.

3 Q So you had the ability to hire  
4 people to work for Planet Motor Cars?

5 A Yes.

6 Q Again, what was your title at  
7 Planet Motor Cars?

8 A Manager.

9 Q You also signed dealership  
10 agreements with the banks on behalf of Planet  
11 Motor Cars?

12 A Of course.

13 Q When Planet Motor Cars closed, did  
14 you ask Ms. Ibrahim to hire Sean at Hillside?

15 A I tell her he's a good guy.

16 Q You recommended that she hire  
17 Sean?

18 A Yes.

19 Q Did Sean and Julio ever work  
20 together?

21 A Never.

22 Q Who are the other employees at  
23 Hillside?

24 A Right now?

25 Q Who works at Hillside right now?

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

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1 M. Eltouby  
2 A Salespeople.  
3 Q What are their names?  
4 A You want names of each one?  
5 Q Yes, name of each person working  
6 at Hillside now.  
7 A Salesman is Jamal.  
8 Q What's Jamal's last name?  
9 A If you want last name, I got to  
10 bring for you all last name tomorrow.  
11 Q Okay, so sales is Jamal. Who else  
12 is a sales rep?  
13 A Alvaro, Javier, Arturo. That's  
14 it.  
15 Q Sean is the finance rep?  
16 A Yes.  
17 Q Who's the manager?  
18 A Shaheed Khan.  
19 Q And Sean is F&I?  
20 A Correct.  
21 Q Shaheed is the sales manager?  
22 A He's general manager.  
23 Q Do you supervise any of these  
24 people at Hillside?  
25 A Actually, I buy cars, serve as

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1 M. Eltouby  
2 consultant sometimes.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

3 Q Do you ever tell any of these  
4 people what to do at Hillside?  
5 A No Shaheed.  
6 Q Shaheed is the person?  
7 A Yes.  
8 Q Does Shaheed supervise Sean?  
9 A Yes.  
10 Q Shaheed answers to you?  
11 A To Ms. Ibrahim.  
12 Q Anyone else aside from Ms.  
13 Ibrahim?  
14 A Yes, sometimes he tell me too  
15 because I supervise.  
16 Q Do you supervise?  
17 A Yes.  
18 Q At New York Motor Group, did you  
19 have anything to do with advertising the cars?  
20 A Usually sales manager.  
21 Q Sales manager --  
22 A Uh-hum.  
23 Q -- would make final decisions on  
24 the pricing?  
25 A Yeah, I give them bill of sale and

⊕

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1 M. Eltouby  
2 they see how much I own car.  
3 Q You give them the bill of sale  
4 from the auction?  
5 A Yes.  
6 Q And did your sales manager have

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

7 the ability to change the price higher or lower

8 from what you paid at the auction?

9 A Yes.

10 Q Did you tell the sales manager

11 that he or she could change the price?

12 A I not telling him anything. He's

13 sales manager, he's supposed to sell the car

14 not below cost.

15 Q Did your sales manager work on a

16 salary?

17 A Commission also.

18 Q Only commission?

19 A Commission and sales.

20 Q Commission and sales.

21 And did Julio Estrada have salary?

22 A Commission.

23 Q Only commission?

24 A Commission only.

25 Q Commission only?

♀  
†

288

1 M. Eltouby

2 A Only commission, it's sales. You

3 know, when he sell, you earn commission.

4 Q You work on commissions. Did you

5 ever talk to anyone about how the cars were

6 being advertised at New York Motor Group?

7 A He work in car dealer before and

8 he knows the system. He knows how the

9 advertising. That's reason they get salary for

10 sales manager.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

11 Q So Mohammed was the sales manager,  
12 right?  
13 A In the end it was before him  
14 couple sales manager.  
15 Q Was Danny a sales manager?  
16 A Danny, yes.  
17 Q And --  
18 A Danny who?  
19 Q I don't know. I'm asking you.  
20 Did you have a sales manager named Danny?  
21 A I think so, yes. Danny what?  
22 Q I don't know.  
23 A Danny, Spanish guy.  
24 Q Were you aware that cars were  
25 being advertised for lower than book value at

♀

289

1 M. Eltouby  
2 New York Motor Group?  
3 MR. SIMON: Note my objection to  
4 the form of the question.  
5 A I don't know exactly, but it's --  
6 you know, Internet always raise these days.  
7 Q Say again?  
8 A This time was Internet raise, like  
9 if you put in cheaper. When you put cheaper,  
10 it get customer.  
11 Q But if you put the lower price,  
12 you get more customers in the store?  
13 A You put lower price, you write  
14 disclosure, you have to cover with down

15 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
payment. It's amount of finance only, you  
16 know, something like that.

17 Q So were you aware that the  
18 Internet advertised prices were lower?

19 A Don't forget, I was next to  
20 Bargain Hunter, Toyota, Nissan, Volkswagen,  
21 Mazda, we always -- we see exactly what you do  
22 and we try to copy. We copy and paste.

23 Q When you say "next to," you mean  
24 these were other dealerships on the street?

25 A Next to me in the block right

290

1 M. Eltouby

2 away, Bargain Hunter.

3 Q You were always trying to  
4 advertise prices lower than those other  
5 dealerships?

6 A No, we tried to copy them.

7 Q To copy them?

8 A Yes, but new car dealer is  
9 protected and they know very good what you're  
10 doing and we try to copy them exactly, you  
11 know. When they say -- I see car already in  
12 auction, he buying car for 15, how come already  
13 advertising for 13, example. Then I see -- I  
14 read disclosure for them, you know, they write  
15 -- have to this amount of finance, must be --  
16 customer must have 700 score better, customer  
17 has to bring -- 1,999 is down payment.

18 Q So you would copy the disclosure

19 NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15  
as well?

20 A Yes, it's a no brainer. You don't  
21 need to think about does he do something else,  
22 you know.

23 MR. LANE: Let's recess. We'll  
24 pick up again at 9:30.

25 (Time noted: 6:00 p.m.)

♀

291

1  
2 A C K N O W L E D G E M E N T

3  
4 STATE OF NEW YORK)  
5 : ss

6 COUNTY OF )

7  
8 I, MAMDOH ELTOUBY, hereby certify  
9 that I have read the transcript of my testimony  
10 taken under oath in my deposition of April 27,  
11 2015; that the transcript is a true, complete  
12 and correct record of my testimony; and that  
13 the answers on the record as given by me are  
14 true and correct.

15  
16 \_\_\_\_\_  
MAMDOH ELTOUBY

17  
18  
19  
20 Signed and subscribed to  
21 before me, this \_\_\_\_ day  
22 of \_\_\_\_\_, 20\_\_.

NYMG\_depo transcript\_Mamdoh Eltouby\_4.27.15

Notary Public, State of New York

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# I N D E X

WITNESS	PAGE
MAMDOH ELTOUBY	
EXAMINATION BY:	
MR. KESHAVARZ	6
MR. LANE	250

## E X H I B I T S

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1	12/4/12 D.A. fraud press release	161
2	9/12/14 demand letter	247
3	Internet ad	249
4	Theft deterrent product protection	274
5	Series of documents from Freire transaction	276

## DOCUMENTS AND/OR INFORMATION REQUESTED

DESCRIPTION	PAGE
Name of insurance company	174
Copy of any insurance companies and any notice of claims and responses to notice of claims	174

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2	DOCUMENTS AND/OR INFORMATION REQUESTED	
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4	Copy of insurance and declaration page	185
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6	How much paid each attorney and how much is still owed	204
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8	Address for Mr. Arefin	204
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2 C E R T I F I C A T E  
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4 STATE OF NEW YORK     )  
5 COUNTY OF BRONX        ) ss:

6

7 I, KAREN VIGGIANO, a Shorthand  
8 Reporter and Notary Public within and for  
9 the State of New York, do hereby certify:

10 That MAMDOH ELTOUBY, the witness whose  
11 examination is hereinbefore set forth, was duly  
12 sworn by me and that this transcript of such  
13 examination is a true record of the testimony  
14 given by such witness.

15 I further certify that I am not related  
16 to any of the parties to this action by blood  
17 or marriage and that I am in no way interested  
18 in the outcome of this matter.

19

20 IN WITNESS WHEREOF, I have hereunto set my hand  
21 this 11th day of May 2015.

22

23

24

25

\_\_\_\_\_  
KAREN VIGGIANO

♀